

81st COVID-19 Resource Guide



81 Wildcat Way
Fort Jackson, SC 29207
Office: 803-751-3559

ALABAMA RESOURCE GUIDE



U.S. Army Disaster Personnel Accountability and Assessment System (ADPAAS)

As a prudent precaution, all military members are requested to update their contact information and potential evacuation location on their respective Services' accountability systems. If an evacuation order is given, correct information is crucial for accountability!

<https://adpaas.army.mil/>

Emergency Contact Information



Alabama Office of Emergency Services

Phone: (205) 280-2200

5898 Co Rd 41, Clanton, AL 35046

<http://www.ema.alabama.gov/>



TWITTER

<https://twitter.com/AlabamaEMA>



FACEBOOK

<https://www.facebook.com/AlabamaEMA/>



FEMA

<https://www.fema.gov/>



<https://www.ready.gov/>

EVENT NAME DATE

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81st Readiness Division Family Programs Office

Address: 81 Wildcat Way Fort Jackson, SC, 29207

Alabama Army Reserve Family Programs (81st RD FPO Region 5)

Facebook: <https://www.facebook.com/AL.AR.FamilyPrograms/#>

Customer Satisfaction Survey: <https://www.surveymonkey.com/r/VKMKKLX>

Family Programs Director (FPD): Amber Beals, LCSW, MAC

Phone: 404-469-4319 (office); 910-850-9498 (cell)

Email: amber.m.beals3.civ@mail.mil

Family Programs Coordinator (FPC): Patrick Fowler

Phone: 404-469-4118 (office); 404-734-6332 (cell)

Email: patrick.fowler.civ@mail.mil

www.usar.army.mil/arfp



Double Eagle App

<https://www.usar.army.mil/DoubleEagleApp/>

The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.

Army Reserve Psychological Health Program

Stacey Feig, Team Leader

Army Reserve Staff-Fort Belvoir

Office: 703-806-6905

Cell: 703-254-8246

stacey.a.feig.ctr@mail.mil

The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.

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IMPORTANT CURRENT EMERGENCY INFORMATION



Affected State and County Emergency Management Links

Organization / Program Name	Links
Alabama Office of Emergency Services	http://www.ema.alabama.gov/
Alabama Public Health Department	http://www.alabamapublichealth.gov/

Evacuation Information

Organization / Program Name	Links
Department of Transportation	http://www.dot.gov/
USA Evacuation Routes	http://www.ibiblio.org/rcip/evacuationroutes.html#ala

Fuel

Organization	Links
GasBuddy	http://www.gasbuddy.com/GasPrices/

Power Outages

Organization	Links
PowerOutage.US	https://poweroutage.us
Alabama Power	https://www.alabamapower.com/our-company/outages-and-storm-center.html

Closings and Delays

Organization / Program Name	Links
Alabama State Department of Education	https://www.alsde.edu/
Alabama Department of Transportation	https://www.dot.state.al.us/
Local News Reporting Networks and Radio	See below

Weather

Organization / Program Name	Links
National Weather Service	http://www.weather.gov/alerts
National Hurricane Center	https://www.nhc.noaa.gov/
National Oceanic and Atmospheric Administration	https://www.noaa.gov/

State & Local Newspapers and Media Stations

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Organization / Program Name	Links
Radio Locator	https://radio-locator.com/
The USA Television Directory	https://www.officialusa.com/stateguides/media/television/states/alabama.html
Alabama Radio Directory	https://www.officialusa.com/stateguides/media/radiostations/alabama.html

SAFETY TIPS



ARE YOU PREPARED?

UPDATE FOR EVENT!!

<https://www.ready.gov/be-informed>

Fact sheets can be found at <https://www.ready.gov/>.

BEFORE / AFTER



Organization / Program Name	Links and Contact Information	Description
Ready (Make a Plan)	https://www.ready.gov/make-a-plan	Make a family communication plan so everyone can be prepared.
American Red Cross (Safe and Well)	https://safeandwell.communityos.org/cms/index.php	After a disaster, you can let your family and friends know that you're safe. Register yourself as "safe and well" or search to find loved ones.
National Voluntary Organizations Active in Disaster (VOAD)	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
U-Haul Disaster Relief	https://www.uhaul.com/About/DisasterRelief/	U-Haul has a long-time policy of assisting those in need during natural disasters, such as hurricanes, tornadoes, floods, fires, etc., by offering 30 days of free storage at participating U-Haul self-storage facilities on an as-available basis.

FOOD AND WATER RESOURCES



Organization / Program Name	Links and Contact Information	Description
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U.S. Department of Agriculture (Food Assistance for Disaster Relief)	https://www.fns.usda.gov/disaster/disaster-assistance	The Food and Nutrition Service (FNS) coordinates with State, local and voluntary organizations to: Provide food for shelters and other mass feeding sites; Issue Disaster Supplemental Nutrition Assistance Program (D-SNAP) benefits.
FoodPantries.Org	https://www.foodpantries.org/st/	Directory of Food Banks, Soup Kitchens, and non-profit organizations committed to fighting hunger.
Feeding America	http://www.feedingamerica.org/	The Feeding America network is the nation's largest domestic hunger-relief organization.
Alabama Food Bank Association	https://alfba.org/	Alabama is home to four Feeding America food banks and four Feeding America Partner Distribution Organizations, which together serve all 67 counties. They purchase and provide food to over 1,500 pantry and soup kitchen programs across our state.
United Way of Alabama	https://www.211connectsalabama.org/	United Way provides the most up to date resource information for basic human needs, physical & mental health, employment support, support for senior citizens, and support for children, youth and families. You can also contact them by dialing 2-1-1 from any phone or 1-888-421-1266. Available 24/7
Alabama Food Assistance Division	https://mydhr.alabama.gov/	The Food Assistance Division administers the Supplemental Nutrition Assistance Program (SNAP) in Alabama. The Food Assistance Program's purpose is to end hunger and improve nutrition by providing monthly benefits to eligible low income households to help them buy the food they need for good health.

SHELTERS



Organization / Program Name	Links and Contact Information	Description
American Red Cross	http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter	Find open shelters. If an emergency has forced you to evacuate your home, the Red Cross may be able to help.
FEMA	https://www.arcgis.com/home/webmap/viewer.html?useExisting=1&layers=d000037396514f70a2ba3683e037caee	This web service displays data from the FEMA National Shelter System database.
Homeless Shelter Directory	http://www.homelessshelterdirectory.org/	The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations.

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		This includes all resources necessary to help the needy.
Alabama Shelter Listings	https://www.shelterlistings.org/state/alabama.html	To help the needy find shelter and assistance. This nation is going through tough times and providing a helping hand can help make the world a better place.
United Way of Alabama	https://www.211connectsalabama.org/	United Way provides the most up to date resource information for basic human needs, physical & mental health, employment support, support for senior citizens, and support for children, youth and families. You can also contact them by dialing 2-1-1 from any phone or 1-888-421-1266. Available 24/7

HOUSING RESOURCES



Organization / Program Name	Links and Contact Information	Description
FEMA (Transitional Sheltering Assistance)	https://www.fema.gov/transitional-shelter-assistance	If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels or motels for a limited period of time.
FEMA (Participating Hotels)	http://www.femaevachotels.com/	Search the list participating locations. Room availability changes quickly, please call the hotel to be sure the hotel can accommodate your need.
Department of Housing and Urban Development (HUD)	https://www.hud.gov/info/disasterresources	HUD provides a variety of disaster resources.
HOPE NOW	http://www.hopenow.com/	HOPE NOW is a non-profit dedicated to home preservation. The Alliance was encouraged in 2007 by The Department of the Treasury and the US Department of Housing and Urban Development to bring together diverse stakeholders to address housing challenges in local markets and create collaborations to solve problems.
Soldier On	http://www.wesoldieron.org/	Soldier On is committed to ending veteran homelessness. Providing homeless veterans with transitional housing and supportive services.
Rent Assistance	http://www.rentassistance.us/	Rent Assistance lists thousands of local agencies and non-profit organizations that can help you pay your rent or find a better rate.
Low Income Housing	https://www.lowincomehousing.us/AL.html	Find low income apartments in Alabama along with nonprofit organizations that help with low

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		income housing along with HUD apartments, public housing apartments, public housing authorities, and housing assistance agencies.
United Way of Alabama	https://www.211connectsalabama.org/	United Way provides the most up to date resource information for basic human needs, physical & mental health, employment support, support for senior citizens, and support for children, youth and families. You can also contact them by dialing 2-1-1 from any phone or 1-888-421-1266. Available 24/7
Home Improvements and Structural (HISA) Alterations Grant	http://www.benefits.va.gov/HOMELOANS	Provides assistance for any home improvement necessary for the continuation of treatment or for disability access to the home and essential lavatory and sanitary facilities; currently limited to \$4,100.

FINANCIAL RESOURCES



Organization / Program Name	Links and Contact Information	Description
Army Emergency Relief (AER)	https://www.aerhq.org/ https://www.armyemergencyrelief.org/covid19/	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days AER is the Army's own emergency financial assistance organization and is dedicated to "Helping the Army Take Care of its Own." If you have questions about applying for AER assistance, please contact HQ AER at 1-866-878-6378.
AER Office Locator	https://www.aerhq.org/Office-Locator	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days Find Your Closest AER Location
Disaster Assistance Improvement Program (DAIP)	https://www.disasterassistance.gov/	The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners.
FEMA	https://www.fema.gov/	Helping people before, during, and after disasters.

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U.S. Small Business Administration	https://www.sba.gov/offices/disaster/dacsc	The Office of Disaster Assistance's mission is to provide low-interest disaster loans to businesses of all sizes
Alabama Small Business Administration	https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources http://asbdc.org/	
Alabama Department of Labor – Filing for Unemployment	https://www.labor.alabama.gov/	To file unemployment claims as well as seek employment.
Federal Employees Education and Assistance Fund (FEEA)	https://feea.org/our-programs/disaster-relief/	FEEA offers disaster relief grants to eligible federal employees when these disasters strike.
United Way of Alabama	https://www.211connectsalabama.org/	United Way provides the most up to date resource information for basic human needs, physical & mental health, employment support, support for senior citizens, and support for children, youth and families. You can also contact them by dialing 2-1-1 from any phone or 1-888-421-1266. Available 24/7
Veterans of Foreign Wars (VFW) Unmet Needs Program	http://www.vfw.org/UnmetNeeds	Unmet Needs is there to help America's military families who have run into unexpected financial difficulties as a result of deployment or other military-related activity or injury. The program provides financial aid grants of up to \$1,500 to assist with basic life needs in the form of a grant - not a loan - so no repayment is required.
USA Cares	http://www.usacares.org/	Assisting military families in crisis.
Need Help Paying Bills	https://www.needhelppayingbills.com/	Find information on programs that offer a number of ways to get help with paying bills.
PENFED Foundation	https://penfedfoundation.org/	They offer financial assistance so that all service members are able to serve our nation free of financial worry and that every veteran has a strong financial future.
Operation Home Front	https://www.operationhomefront.org	They offer relief by providing critical financial assistance and transitional housing programs, resiliency through permanent housing and caregiver support, and recurring family support to help military families overcome the short-term “bumps in the roads” so they don't become long-term chronic problems.
OurCalvert	https://ourcalvert.com/military-and-veterans	Provides an extensive list of military and veteran focused financial assistance programs.
Air Warrior Courage	https://www.airwarriorcourage.com	The Foundation work closely with

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Foundation		Red River Valley Fight Pilots Association in Virginia. They serve active duty, guard, reserve, retired military personnel and their families with financial assistance for medical, educational, other extraordinary expenses not covered by current military support systems.
Code of Support	https://www.codeofsupport.org/	COSF helps those in need navigate and access critical services by providing one-on-one support.

MENTAL HEALTH SERVICES



Organization / Program Name	Links and Contact Information	Description
SAMHSA's National Helpline	https://www.samhsa.gov/find-help/national-helpline Phone: 1-800-662-4357 https://www.samhsa.gov/find-help/disaster-distress-helpline	SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service for individuals and families facing mental and/or substance use disorders.
Army Reserve Psychological Health Program	Stacey Feig, Team Leader Army Reserve Staff-Fort Belvoir Office: 703-806-6905 Cell: 703-254-8246 stacey.a.feig.ctr@mail.mil	The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.
Disaster Distress Helpline	https://www.samhsa.gov/find-help/disaster-distress-helpline Phone: 1-800-985-5990	SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.
TRICARE	https://www.tricare.mil/CoveredServices/Mental	Mental health problems can affect your thoughts, mood and behavior. Learn about TRICARE's mental health coverage.
Veterans Crisis Line	https://www.veteranscrisisline.net/ Phone: 1-800-273-8255	If you or a family member needs help, call a crisis hotline now!
Give An Hour	https://giveanhour.org/	Give an Hour is a national nonprofit organization with a large network of mental health professionals who offer no cost mental health counseling to those in need. info@giveanhour.org
Military OneSource	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and non-medical counseling for many aspects of Military Life. Also provides interpretation/ translation services and document translation.

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Crisis Text Line	https://www.crisistextline.org/	Text SIGNS to 741741 for the Crisis Text Line
United Way of Alabama	https://www.211connectsalabama.org/	United Way provides the most up to date resource information for basic human needs, physical & mental health, employment support, support for senior citizens, and support for children, youth and families. You can also contact them by dialing 2-1-1 from any phone or 1-888-421-1266. Available 24/7

GENERAL RESOURCES

Civilian Resources		
Organization / Program Name	Links and Contact Information	Description
United Way 211 United Way of Alabama	http://211.org/ https://www.211connectsalabama.org/	United Way provides the most up to date resource information for basic human needs, physical & mental health, employment support, support for senior citizens, and support for children, youth and families. You can also contact them by dialing 2-1-1 from any phone or 1-888-421-1266. Available 24/7
Aunt Bertha	http://www.auntbertha.com/	Find food, health, housing, job training programs and more, anywhere.
Suntopia.org	https://www.suntopia.org/	List of social service programs for individuals and families in need.
U.S. Department of Agriculture	http://www.usda.gov/wps/portal/usda/usdahome?navid=disaster-help	Food, Property and Shelter, Food Safety and Food Assistance, Crop and Livestock Loss, Community Recovery Resources.
Federal Deposit Insurance Corporation (FDIC)	https://www.fdic.gov Phone: 877-275-3342	FDIC is an independent agency created by the U.S. Congress to maintain stability and public confidence in the nation's financial system by insuring deposits, examining and supervising financial institutions for safety and soundness and consumer protection, and managing receiverships.
<u>Legal Resources</u>		
Lawyers.Com	https://www.lawyers.com/legal-info/insurance Phone: 800-526-4902	Legal assistance information/ locate an attorney
Legal Services Alabama	https://legalservicesalabama.org/	A non-profit that serves low-income, elderly, and more providing civil legal aid.
<u>Employment Resources</u>		
Alabama JobLink – Alabama Department of Labor	https://joblink.alabama.gov/ada/r/	Whether you're looking for that perfect job, that perfect employee or information on an industry or workforce, Alabama

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		JobLink is for you. AlabamaWorks is a network of interconnected providers of workforce services, including all of the governmental, educational, and private sector components that train, prepare, and match job seekers with employers.
	<u>Senior/Aging Resources</u>	
Alabama Department of Senior Services	http://adss.alabama.gov/ 1.800.AGE-LINE (1.800.243.5463)	The Alabama Department of Senior Services (ADSS) is a cabinet level state agency that administers programs for senior citizens and people with disabilities.
Military Resources		
Organization / Program Name	Links and Contact Information	Description
Military OneSource (MOS)	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and counseling for many aspects of Military Life.
Joint Services Support	https://www.jointservicesupport.org/Default.aspx	Connecting you to valuable resources and programs you need.
National Resource Directory	https://nrd.gov/	National Resource Directory connects wounded, ill & injured service members, Veterans, their families, and caregivers with those who support them.
Wounded Warrior Project	https://www.woundedwarriorproject.org/programs	Support Veterans and service members who incurred a physical or mental injury, illness, or wound while serving in the military on or after September 11, 2001. They provide a variety of veteran programs and services.
	<u>Healthcare Related Resources</u>	
TRICARE	http://www.tricare.mil/contactus/	TRICARE is the health care program for uniformed service members, retirees, and their families around the world.
Department of Veterans Affairs	https://www.va.gov/	The US Department of Veterans Affairs provides patient care and federal benefits to Veterans and their dependents.
Fisher House Foundation	https://fisherhouse.org/	Fisher House Foundation builds comfort homes where military & veterans' families can stay free of charge, while a loved one is in the hospital.
	<u>Adult Education/Employment Resources</u>	
Hiring Our Heroes	https://www.hiringourheroes.org/	Hiring Our Heroes connects the military community with civilian companies to create economic opportunity and a strong and diversified workforce.

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Still Serving Veterans	https://ssv.org/	Alabama based non-profit serving and honoring Veterans and their families by empowering them to build meaningful lives through connections to fulfilling careers, benefits and services; and to proactively strengthen Veteran communities through leadership and collaboration.
Military OneSource	http://www.militaryonesource.mil/ Phone: 800-342-9647	Whether you are a service member thinking about a college degree, a military spouse wanting to connect with a network of military-friendly employers or a parent hoping for a smooth school transition for your child, Military OneSource offers practical information and resources for pursuing education goals and achieving career aspirations.
Child/Youth Resources		
Military Child Education Coalition (MCEC)	https://www.militarychild.org/	To ensure inclusive, quality educational opportunities for all military-connected children affected by mobility, transition, deployments and family separation.
Military Kids Connect	https://militarykidsconnect.health.mil	This Department of Defense-sponsored website features content for children, tweens, and teens of military families. The site provides an online community that allows these young people to support one another while learning coping and resilience-building skills.
Sesame Street For Military Families	https://sesamestreetformilitaryfamilies.org/	Access our Little Children, Big Challenges family support services, kids learning sites, and other resources for military children, which help all families of military service build the skills they need to be resilient.
Boys & Girls Club of America: Mission Youth Outreach	https://www.bgca.org/about-us/military	Boys & Girls Clubs of America has partnered with the U.S. Armed Services to provide free support and services to military-connected youth on and off installation, in-person and virtually. Because military-connected youth face unique challenges, Boys & Girls Clubs of America helps them access specialized opportunities, cultivate lifelong friendships and develop the resilience they need to build great futures.
EverFi	https://everfi.com/k-12/parent-remote-learning/	Remote learning for K-12 students on a variety of topics, including financial literacy courses, character-building courses, our prescription drug safety program, digital wellness programs, etc.
Peer Support		
Vets 4 Warriors	https://vets4warriors.com/	Our mission is to provide 24/7 confidential, stigma free peer support

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by veterans to Active Duty, National Guard and Reserve service members, Veterans, Retirees, and their families/caregivers.



ONLINE LEARNING RESOURCES

RESOURCE	WEBSITE	DESCRIPTION
Tutor.com	tutor.com/military	Online tutoring
Khan Academy	khanacademy.org	Online tutoring & lessons
Sesame Street	sesamestreet.org	Educational games & videos
PBS Kids	pbskids.org	Educational games & videos
Brain Pop Junior	brainpopjr.com	Educational resources by subject
Highlights Kids	highlightskids.com	Interactive reading activities
Storyline Online	storylineonline.net	Actors reading children's books
Read Works	readworks.org	Reading comprehension
ABCya	abcya.com	Reading games by grade level
Spanish Children's Stories	thespanishexperiment.com	Free Spanish lessons and stories
Scratch	scratch.mit.edu	Writing
Poetry Foundation	poetryfoundation.org	Poems for Children (menu tab)
Math Playground	mathplayground.com	Math games
Extra Math	xtramath.org	Math lessons
Math-Drills Worksheets	math-drills.com	Free printable math worksheets
You Cubed	youcubed.org	Math games & courses
Prodigy	play.prodigygame.com	Final Fantasy style math game
National Geographic Kids	kids.nationalgeographic.com	Science experiments and lessons
NASA Kids Club	nasa.gov/kidsclub	Science games & activities
Bill Nye the Science Guy	youtube.com/user/TheRealBillNye/featured	Full length clips from 100 shows
SciShow Kids	youtube.com/user/scishowkids/featured	Science concepts for young minds
Crash Course Kids	youtube.com/user/crashcoursekids/about	Grade school science
World Atlas	worldatlas.com	Geography information
50 States	50states.com	Information about USA
Eyewitness to History	eyewitnesstohistory.com	History readings/videos
Ben's Guide	bensguide.gpo.gov	Elementary government studies
4-H Stem Lab	4-h.org/parents/stem-agriculture/youth-stem-activities/	Hands-on STEM activities
Scratch	scratch.mit.edu	Programming (ages 8-16)
Code	code.org	Computer science
Built By Kids	builtbykids.com	Engineering 101
Sci Girls	youtube.com/user/scigirlstv/about	PBS STEM series for kids 8-12
Google Art Project	artsandculture.google.com	1,000 works of art
The Learning Station	learningstationmusic.com	Music and movement
Cosmic Kids Yoga	youtube.com/user/cosmickidsyoga.com	Yoga and mindfulness
NICERC	nicerc.org/2020/03/nicerc-home	fundamentals of cybersecurity
Audible (Amazon)	stories.audible.com/start-listen	Free audiobooks for children and teens
College Board - AP	apstudents.collegeboard.org/coronavirus-updates#free-ap-classes	AP Free AP Review Classes on the AP YouTube Channel. Review of skills and concepts from the first 75% of the class.
Learning Keeps Going	learningkeepsgoing.org/parents	Website for parents and educators to provide resources and support.
Scholastic	scholastic.com/teachers/teaching-tools	Day-by-day projects

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PET & LIVESTOCK RESOURCES



Organization / Program Name	Links and Contact Information	Description
Ready.gov	https://www.ready.gov/animals	If you are a pet owner, that plan must include your pets. Being prepared can save their lives. If you evacuate your home, DO NOT LEAVE YOUR PETS BEHIND!
Missing Pet Network	http://www.missingpet.net	The MPN gives advice on how to find missing pet / animals.
American Humane	https://www.americanhumane.org/	American Humane is committed to ensuring the safety, welfare and well-being of animals.
Global Animal Foundation	https://www.globalanimal.org/	Our mission is to swiftly get resources on the ground during natural disasters and other emergencies that put animals, from pets to wildlife, in critical peril.
Alabama Cooperative Extension Services	https://www.aces.edu/	Provides research-based educational programs, resources, and information in agriculture; forestry, wildlife, and natural resources; family and consumer sciences; economic and community development; 4-H and youth development; and urban affairs.

INTERNET/PHONE SERVICE



Organization Name	Links
AT&T	https://www.att.com/
Verizon	https://www.verizonwireless.com/
T-Mobile	https://www.t-mobile.com/
Sprint	https://www.sprint.com/
Straight Talk	https://www.straighttalk.com
Cricket Wireless	https://www.cricketwireless.com/
Spectrum	https://www.spectrum.com
Dish Network	https://www.dish.com/
Direct T.V.	https://www.directv.com/

TRANSPORTATION INFORMATION



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Organization / Program Name	Links and Contact Information	Description
American Public Transportation Association	http://www.apta.com/resources/links/unitedstates/Pages/AlabamaTransitLinks.aspx	Locate all forms of public transportation in the state of Alabama.
U.S. Department of Transportation	https://www.transportation.gov/	Serve the United States by ensuring a fast, safe, efficient, accessible and convenient transportation system that meets our vital national interests and enhances the quality of life of the American people, today and into the future.
Flight Aware	https://flightaware.com/live/	Flight Aware is the world's largest flight tracking data company.
Carlson Wagonlit Travel (CWT)	www.carlsonwagonlit.com	CWT is a company managing business travel, meetings and events for companies, governments and non-governmental organizations.
Defense Travel System (DTS)	https://www.defensetravel.dod.mil/site/tac.cfm	Military members and DoD Civilian personnel can book official travel and manage travel expenses.
Alabama Department of Transportation	https://www.dot.state.al.us/	To provide a safe, efficient, environmentally sound intermodal transportation system for all users including up to date information on any changes.

POSTAL



Organization Name	Link
United States Postal Service (USPS)	https://about.usps.com/news/service-alerts/
Federal Express (FEDEX)	https://www.fedex.com/en-us/service-alerts.html
United Parcel Service (UPS)	https://www.ups.com/us/en/service-alerts.page
DHL (Mail Delivery)	https://www.dhl.com/

REPLACE YOUR LOST DOCUMENTS



Organization Name	Links	Phone	Type of Document
American Express	https://www.americanexpress.com/us/content/help/lost-stolen-card.html	800-327-1267	American Express credit card and billing statements
Discover	https://www.discover.com/credit-cards/help-center	800-347-2683	Discover credit card








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			and billing statements
MasterCard	https://www.mastercard.us/en-us/consumers/get-support.html	800-627-8372	MasterCard credit card and billing statements
Visa	https://usa.visa.com/support/consumer/lost-stolen-card.html	800-847-2911	Visa credit cards and billing statements
Annual Credit Report.com	https://www.annualcreditreport.com/index.action	877-322-8228	Free credit report
U.S. Citizenship and Immigration Services	https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card	800-375-5283	Green Card
Identity Theft Resource Center	http://www.idtheftcenter.org	888-400-5530	Support victims of identity theft
National Archives Records	https://www.archives.gov/	866-272-6272	Military records
U.S. Department of State	https://travel.state.gov/content/passports/en/passports/lost-stolen.html	877-487-2778	Passports
Social Security Administration	https://www.ssa.gov/ssnumber	800-772-1213	Social Security cards
Internal Revenue Service	https://www.irs.gov/uac/About-Form-4506T	800-829-1040	Federal tax documents and returns
U.S. Treasury Department – Treasury Direct	https://www.treasurydirect.gov/tdhome.htm	844-284-2676	U. S. Savings bonds
Citi Bank	https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login	1-800-200-7056	Government Travel Card
Alabama Department of Public Health	http://www.alabamapublichealth.gov/	334-206-5300	Marriage, Birth and Death Certificates
Division of Motor Vehicles	https://www.dmvusa.com/state.php?id=1	256-539-0681	Driver's License, Vehicle Title and Registration
Department of Social Services	http://www.ebtproject.ca.gov/clientinformation/applying.shtml	1-800-221-5689	EBT/SNAP Card


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MOBILE APPS





















APP Name	Links	Description
EMERGENCY 	iTunes: https://itunes.apple.com/us/app/emergency-by-american-red/id954783878?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.hzd	This all-inclusive app lets you monitor more than 35 different severe weather and emergency alerts, to help keep you and your loved ones safe
Double Eagle App 	iTunes: https://itunes.apple.com/us/app/u-s-army-reserve/id1459987204?mt=8 Google: https://itunes.apple.com/us/app/u-s-army-reserve/id1459987204?mt=8	The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.
Hero Care by American Red Cross 	iTunes: https://itunes.apple.com/us/app/hero-care-by-american-red/id1120615435?ls=1&mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.saf	Hero Care by the American Red Cross is a complete solution for members of the military, veterans, and their families to prepare for, cope with and respond to the challenges of military service.
First Aid 	iTunes: https://itunes.apple.com/US/app/first-aid-by-american-red-cross/id529160691?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.fa	Get instant access to information on handling the most common first aid emergencies.
Disaster Alert 	iTunes: https://itunes.apple.com/us/app/disaster-alert-pdc-world-hazards/id381289235?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.pfa	Provides mobile access to multi-hazard monitoring of and early warning for "Active Hazards" around the globe. Additional information and reports about hazards can be viewed and shared.
SirenGPS 	iTunes: https://itunes.apple.com/us/app/sirengps-mobile/id771924564?mt=8 Google: https://play.google.com/store/apps/details?id=com.sirengps.mobile	SirenGPS connects everyone in a community to first responders and allows first responders to communicate with each other, all on a single platform. It allows first responders to determine the precise location of 911 callers.
SAMHSA 	iTunes: https://itunes.apple.com/us/app/samhsa-disaster-response-app/id787518271?mt=8	SAMHSA Behavioral Health Disaster Response App is designed for behavioral health professionals and provides access to evidenced-based mental health and substance use information, tools, and resources for use in the field

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<p>FEMA</p> 	<p>iTunes: https://itunes.apple.com/us/app/fema/id474807486?mt=8 Google: https://play.google.com/store/apps/details?id=gov.fema.mobile.android&hl=en</p>	<p>Receive alerts from the National Weather Service for up to five locations. Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist. Locate Open shelters and were to talk to FEMA in person (or on the phone).</p>
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mHEALTH TOOLS

MOBILE APPS

 <p>BREATHE2RELAX Manage stress by learning and practicing deep-breathing exercises</p>	 <p>CBT-i COACH Use with cognitive behavioral therapy for insomnia (CBT-i) to improve your sleep</p>	 <p>ACT COACH Add acceptance and commitment therapy (ACT) tips to daily life</p>
 <p>CPT COACH *iOS Use with cognitive processing therapy (CPT) to reduce PTSD symptoms</p>	 <p>DREAM EZ Based on imagery rehearsal therapy (IRT) to help nightmares</p>	 <p>CONCUSSION COACH Identify concussion symptoms and cope with related problems</p>
 <p>LIFEARMOR Take self-assessments and learn about topics like PTSD, anger, depression and more</p>	 <p>MINDFULNESS COACH *iOS Learn to practice mindfulness meditation to live in the present</p>	 <p>FEEL ELECTRIC! Help your children identify and express their feelings</p>
 <p>MOVE COACH *iOS Get help achieving your weight loss, diet and exercise goals</p>	 <p>PE COACH Use with prolonged exposure (PE) therapy to improve results</p>	 <p>MOOD COACH *iOS Boost your mood through participation in positive activities</p>
 <p>PTSD FAMILY COACH Resources for families of those with PTSD</p>	 <p>STAY QUIT COACH Help while in smoking cessation treatment or to prevent relapse</p>	 <p>POSITIVE ACTIVITY JACKPOT *A Find local activities to improve mood and avoid negative thinking</p>
 <p>Tactical Breather Learn to use breathing to control your response under stress</p>	 <p>THE BIG MOVING ADVENTURE Help prepare military children emotionally for the stress of moving</p>	 <p>T2 MOOD TRACKER Monitor your emotional health by tracking your moods over time</p>

WEBSITES

 <p>AIMS ANGER & IRRITABILITY MANAGEMENT SKILLS veterantraining.va.gov/aims/ Learn tools to manage your anger</p>	 <p>Parenting for Service Members & Veterans veterantraining.va.gov/parenting/ Resources to strengthen your parenting skills *Also available as an app: Parenting2Go (iOS)</p>	 <p>afterdeployment Wellness resources for the military community. afterdeployment.dcoe.mil/ Resources for psychological health and personal growth</p>
 <p>Moving Forward: Overcoming Life's Challenges veterantraining.va.gov/movingforward Resources to overcome stressful problems and meet your goals *Also available as an app (iOS)</p>	 <p>PTSD COACH ONLINE ptsd.va.gov/apps/ptsdcoachonline/ Get support in managing PTSD symptoms *Also available as an app (iOS and Android)</p>	 <p>ABOUTFACE ptsd.va.gov/apps/AboutFace/ Learn about PTSD from other Veterans</p>
 <p>SESAME STREET for Military Families sesamestreetformilitaryfamilies.org/ Resources for families with young children</p>	 <p>VETCHANGE vetchange.org Resources to cut back or stop drinking *Also available as an app (iOS)</p>	 <p>Vets Prevail vetsprevail.org/ Earn rewards for behavior changes and get Veteran support *Also available as an app (iOS)</p>

 Mood and stress	 Trauma and PTSD	 Children and parenting	 Health and wellness
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IF YOU WOULD LIKE TO VOLUNTEER OR MAKE A DONATION

Please see links below on ways you can **volunteer** or **make a donation** to support your local area.



Organization / Program Name	Links and Contact Information	Description
Habitat for Humanity	https://www.habitat.org/	Habitat for Humanity is a nonprofit organization that helps families build and improve places to call home.
American Red Cross	https://www.redcross.org/	Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world.
United Ways of Alabama	https://www.unitedwaysofalabama.org/	Our network of generous donors and volunteers are essential to fulfilling our mission. We coordinate fund raising as well as volunteer support with our comprehensive network of non-profit agencies to provide basic human needs, physical & mental health, employment support, support for senior citizens, and support for children, youth and families.

FEMA FACT SHEETS



Fact Sheet	Links	Description
Crisis Counseling Assistance and Training Program	https://www.fema.gov/media-library/assets/documents/24411	The CCP supports short-term interventions that involve the counseling goals of assisting disaster survivors.
Disaster Legal Services Fact Sheet	https://www.fema.gov/media-library/assets/documents/24413	The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.
Disaster Unemployment Assistance	https://www.fema.gov/media-library/assets/documents/24418	The purpose of Disaster Unemployment Assistance (DUA) is to provide unemployment benefits and re-employment services to individuals who have become unemployed as a result of a major disaster and who are not eligible for regular State unemployment insurance.
Emergency Food and Shelter National Board Program	https://www.fema.gov/media-library/assets/documents/24422	Describes the Emergency Food and Shelter National Board Program.
Funeral Assistance Fact Sheet	https://www.fema.gov/media-library/assets/documents/24431	This fact sheet describes the eligible costs associated with FEMA Funeral Assistance under the Individuals and Households

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		Program (IHP).
Assistance to Individuals and Households- Individuals and Households Program (IHP)	https://www.fema.gov/media-library/assets/documents/24945	The Individuals and Households Program (IHP) provides financial help or direct services to those who have necessary expenses and serious needs if they are unable to meet the needs through other means.
Disaster Case Management Guidance	https://www.fema.gov/public-assistance-policy-and-guidance	Final guidance document for Regional, State, Tribal, and local partners for developing a grant and implementing and administering disaster case management.
National Emergency Family Registry and Locator System	https://www.fema.gov/media-library/assets/documents/94763	The FEMA National Emergency Family Registry and Locator System (NEFRLS) may be activated following a Presidentially declared disaster at the request of an affected State to help reunite families that have become separated as a result of the disaster.
Generator Reimbursement – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94768	Under the Other Needs Assistance provision of the Federal Emergency Management Agency's (FEMA) Individuals and Households Program, and in conjunction with the State or Tribe, eligible applicants may be reimbursed for the purchase or rental of a generator required for medical purposes.
Manufactured Housing Units (MHUs) – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94778	FEMA may provide direct assistance to eligible disaster survivors through either the Multi-family Lease & Repair Program, in which FEMA contracts with the property owner or landlord to repair multi-family rental units for use as temporary housing, or by providing Manufactured Housing Units (MHUs).
Cora Brown Fund	https://www.fema.gov/media-library/assets/documents/117769	The purpose of the Cora Brown Fund is to help provide for disaster-related needs that have not or will not be met by governmental agencies or any other organization, which has programs to address such needs.
Disaster Survivor Assistance	https://www.fema.gov/media-library/assets/documents/117811	The DSA mission is to build and sustain an expeditionary cadre that can establish a timely presence primarily focused on addressing the needs of disproportionately impacted populations and disaster survivors.
Child Care Assistance	https://www.fema.gov/media-library/assets/documents/133703	The Sandy Recovery Improvement Act of 2013 provides FEMA the specific authority to award Child Care Assistance through the Other Needs Assistance (ONA) provision of the Individuals and Households Program (IHP), to assist disaster survivors who have a disaster-caused financial burden for child care.
Disaster Recovery Centers	https://www.fema.gov/media-library/assets/documents/133708	A Disaster Recovery Center (DRC) is a fixed or mobile provisional facility set up by

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		FEMA that provides a central location near disaster impacted areas where Federal, State, Tribal, and non-government organizations have recovery information, assistance, and services to disaster survivors.
Group Flood Insurance Policy	https://www.fema.gov/media-library/assets/documents/133710	As part of the effort to reduce future expenses from floods, FEMA directly purchases Group Flood Insurance Policy (GFIP) certificates on behalf of applicants who are required to obtain and maintain flood insurance.
Mass Care/Emergency Services Reunification Service	https://www.fema.gov/media-library/assets/documents/133732	FEMA has the statutory requirement to facilitate the reunification of unaccompanied minors with their custodial parents/legal guardians, as well as the voluntary reunification of adults with their families, during declared emergencies or major disasters.
Assistance for Active Military and Civilian Personnel	https://www.fema.gov/media-library/assets/documents/133742	FEMA may provide assistance to active military and civilian personnel if it is not duplicated with assistance offered by the Department of Defense or other available resources.
Individual Assistance Program	https://www.fema.gov/media-library/assets/documents/133744	The Individual Assistance mission ensure disaster survivors have timely access to a full range of authorized programs and services to maximize recovery, through partnered coordination of local, state, territorial, and Indian Tribal governments, as well as other Federal Agencies, nongovernmental organizations and the private sector.

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U.S. Army Disaster Personnel Accountability and Assessment System (ADPAAS)

As a prudent precaution, all military members are requested to update their contact information and potential evacuation location on their respective Services' accountability systems. If an evacuation order is given, correct information is crucial for accountability!

<https://adpaas.army.mil/>

**Soldiers and Family members can log in from any cell phone and can open a request for assistance*

Emergency Contact Information



FLORIDA DIVISION OF EMERGENCY MANAGEMENT

Florida Division of Emergency Management
(850) 815-4000
2555 Shumard Oak Blvd
Tallahassee, Florida 32399-2100



TWITTER	FACEBOOK
https://twitter.com/flsert	https://www.facebook.com/pages/Florida-Division-of-Emergency-Management-and-State-Emergency-Response-Team/126425937430810



FEMA

<https://www.fema.gov/>



<https://www.ready.gov/>

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81st Readiness Division

Address: 81 Wildcat Way, Ft. Jackson, SC, 29207

Family Programs Director (FPD): Bernard K.A. Goss

Ph. 803-751-3559

Cell: 910-987-7130

Email: bernard.k.goss.civ@mail.mil



ARMY RESERVE FAMILY PROGRAMS

www.usar.army.mil/arfp



Double Eagle App

<https://www.usar.army.mil/DoubleEagleApp/>

The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.

Army Reserve Psychological Health Program

Stacey Feig, Team Leader

Army Reserve Staff - Fort Belvoir

Office: 703-806-6905

Cell: 703-254-8246

stacey.a.feig.ctr@mail.mil

The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.

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IMPORTANT CURRENT EMERGENCY INFORMATION



COVID-19 (Coronavirus)

<https://www.ready.gov/be-informed>
<https://www.floridadisaster.org/covid19/>



Affected State and County Emergency Management Links

Organization / Program Name	Links
Florida Emergency Management & Homeland Security	https://www.floridadisaster.org/programs--partners/other-partners/state-emergency-management-agencies/

Evacuation Information

Organization / Program Name	Links
Florida Department of Transportation	https://www.floridadisaster.org/planprepare/disaster-preparedness-maps/

Fuel

Organization	Links
GasBuddy	https://www.gasbuddy.com/GasPrices/Florida

Power Outages

Organization	Links
PowerOutage.US	https://poweroutage.us/area/state/florida
FPL Power Tracker	https://www.fplmaps.com/
Duke Energy Outage Map	https://outagemap.duke-energy.com/fl/default.html

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Closings and Delays

Organization / Program Name	Links
Florida Department of Education	http://www.fldoe.org/
Florida Highway Patrol (Accident reports and Road Closures)	https://www.flhsmv.gov/florida-highway-patrol/useful-info-links/

Weather

Organization / Program Name	Links
National Weather Service	http://www.weather.gov/alerts
National Hurricane Center	https://www.nhc.noaa.gov/
National Oceanic and Atmospheric Administration	https://www.noaa.gov/
Florida day Forecast	https://weather.com/weather/tenday//Orlando+FL+USFL0372:1:US

State & Local Newspapers and Media Stations

Organization / Program Name	Links
Radio Locator	https://radio-locator.com/
United States Newspaper Listings	https://www.usnpl.com/search/state?state=FL

BEFORE / AFTER



Organization / Program Name	Links and Contact Information	Description
Ready (Make a Plan)	https://www.ready.gov/make-a-plan	Make a family communication plan so everyone can be prepared.
American Red Cross (Safe and Well)	https://safeandwell.communityos.org/cms/index.php	After a disaster, you can let your family and friends know that you're safe. Register yourself as "safe and well" or search to find loved ones.
National Voluntary Organizations Active in Disaster (VOAD)	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
U-Haul Disaster Relief	https://www.uhaul.com/About/DisasterRelief/	U-Haul has a long-time policy of assisting those in need during natural disasters, such as hurricanes,

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		tornadoes, floods, fires, etc., by offering 30 days of free storage at participating <u>U-Haul self-storage facilities</u> on an as-available basis.
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FOOD AND WATER RESOURCES



Organization / Program Name	Links and Contact Information	Description
U.S. Department of Agriculture (Food Assistance for Disaster Relief)	https://www.fns.usda.gov/disaster/disaster-assistance	The Food and Nutrition Service (FNS) coordinates with State, local and voluntary organizations to: Provide food for shelters and other mass feeding sites; Issue Disaster Supplemental Nutrition Assistance Program (D-SNAP) benefits.
FoodPantries.Org	https://www.foodpantries.org/st/florida	Directory of Food Banks, Soup Kitchens, and non-profit organizations committed to fighting hunger.
Feeding America	http://www.feedingamerica.org/	The Feeding America network is the nation's largest domestic hunger-relief organization.
Feeding Northeast FL	https://www.feedingnefl.org/	Food Bank for Northeast Florida
Feeding South Florida	Feedingsouthflorida.org	Food Bank for South Florida
Feeding Tampa Bay	Feedingtampabay.org	Food Bank for Tampa Area
Florida Child Care Food Program	http://www.floridahealth.gov/programs-and-services/childrens-health/child-care-food-program/index.html	CCFP offers qualifying children free meals and locations where meals are provided. Website offers search engine 850-245-4323
Florida Kids Meals	https://summerbreakspot.freshfromflorida.com/	Parents may text FLKIDSMEALS to 211-211 for a free Kids Meal locations near them
FL Department of Children and Families	https://www.myflfamilies.com/service-programs/access/food-assistance-and-suncap.shtml	The Food Assistance Program helps people with low-income buy healthy food. SUNCOP: 866-762-2237 or 850-300-4323
Second Harvest Food Bank of Central FL	Feedhopenow.org	Food Assistance to Central FL Families
Supplemental Nutrition Assistance Program (SNAP)	MyFlorida.com or access-web.dcf.state.fl.us	Apply for Benefits online or call 866-762-2237 or 850-300-4323
Temporary cash assistance for Families with Children (TANF)	Myflfamilies.com	Temporary Assistance for Families in need of Food Stamps

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United Way	Unitedway.org	Find United Way local Food resources by entering zip code or local locations or call 211 from any cell
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SHELTERS



Organization / Program Name	Links and Contact Information	Description
American Red Cross	http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter	Find open shelters. If an emergency has forced you to evacuate your home, the Red Cross may be able to help.
FEMA	https://www.arcgis.com/home/webmap/viewer.html?useExisting=1&layers=d000037396514f70a2ba3683e037caee	This web service displays data from the FEMA National Shelter System database.
Homeless Shelter Directory	http://www.homelessshelterdirectory.org/	The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.
United Way	Unitedway.org	Find United Way resources by entering zip code or local locations or call 211 from any cell

HOUSING RESOURCES



Organization / Program Name	Links and Contact Information	Description
FEMA (Transitional Sheltering Assistance)	https://www.fema.gov/transitional-shelter-assistance	If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels or motels for a limited period of time.
FEMA (Participating Hotels)	http://www.femaevachotels.com/	Search the list participating locations. Room availability changes quickly, please call the hotel to be sure the hotel can accommodate your need
Florida Emergency Financial Assistance (EFAHP)	Myflfamilies.com	State government funded emergency funding for housing, utilities, rent, security deposits, mortgage payments, storage, moving
Department of Housing and Urban Development (HUD)	https://www.hud.gov/info/disasterresources	HUD provides a variety of disaster resources

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Habitat for Humanity	Habitat.org	Non-profit housing organization working to build or rebuild homes and locate safe and affordable shelter to people in need
Soldier On	http://www.wesoldieron.org/	Soldier On is committed to ending veteran homelessness. Providing homeless veterans with transitional housing and supportive services
Rent Assistance	http://www.rentassistance.us/	Rent Assistance lists thousands of local agencies and non-profit organizations that can help you pay your rent or find a better rate.
Florida Department of Community Affairs	http://www.buildingasaferflorida.org/page.cfm?key=35	DCA provides every Florida citizen the opportunity to have access to safe and affordable housing, no matter their community or income.
Operation Home Front	https://www.operationhomefront.org	Provides housing assistance to Veterans and Service Members to include No Cost homes.
U.S. Dept of Housing and Urban Development (HUD)	HUD.gov	Offers HUD Housing to include Emergency Relief for Rent and Mortgages 1-800-304-9320
United Family Network	Unitedfamilynetwork.com	Benefits and Resources available for Renters and Owners Search website by need
United Way	Unitedway.org	Find United Way resources by entering zip code or local locations or call 211 from any cell

FINANCIAL RESOURCES



Organization / Program Name	Links and Contact Information	Description
Army Emergency Relief (AER)	https://www.aerhq.org/	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days AER is the Army's own emergency financial assistance organization and is dedicated to "Helping the Army Take Care of its Own." If you have questions about applying for AER assistance, please contact HQ AER at 1-866-878-6378.
AER Office Locator	https://www.aerhq.org/Office-Locator	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days Find Your Closest AER Location
American Red Cross	www.redcross.org	Disaster Emergency Assistance

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Personal Financial Counselor	Contact your Family Programs Staff for the assigned contractor in your specific area	Free Personal financial Counseling to Soldier, Family members and Survivors
Florida Emergency Financial Assistance (EFAHP)	Myflfamilies.com	State government funded emergency funding for housing, utilities, rent, security deposits, mortgage payments, storage, moving
Veterans of Foreign Wars (VFW)	www.vfw.org/assistance.org/assistance/financial-grants	Unmet Needs is there to help America's military families who have run into unexpected financial difficulties as a result of deployment or other military-related activity or injury. The program provides financial aid grants. 866-789-6333
Disaster Assistance Improvement Program (DAIP)	https://www.disasterassistance.gov/	The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners.
FEMA	https://www.fema.gov/	Helping people before, during, and after disasters.
U.S. Small Business Administration	https://www.sba.gov/offices/disaster/dacsc	The Office of Disaster Assistance's mission is to provide low-interest disaster loans to businesses of all sizes. Paycheck Protection Program.
Need Help Paying Bills	https://www.needhelppayingbills.com/	Find information on programs that offer a number of ways to get help with paying bills.
Federal Employees Education and Assistance Fund (FEEA)	https://feea.org/our-programs/disaster-relief/	FEEA offers disaster relief grants to eligible federal employees when these disasters strike.
Operation Home Front	https://www.operationhomefront.org	Provides financial assistance to Veterans and Service Members to include No Cost homes.
Project Vet Relief	www.ProjectVetRelief.org	Financial Assistance for Veterans during a crisis. Veterans can contact benefits@HelpFLVets.org or 407-295-2631
United Way	Unitedway.org	Find United Way resources by entering zip code or local locations or call 211 from any cell

EMPLOYMENT SERVICES

Career Source Florida	Careersourceflorida.org	Employment and Assistance
FL Dept of Economic Opportunity	Connect.myflorida.com or StateofFlorida.com Paper application for Unemployment: http://www.floridajobs.org/docs/default-source/reemployment-assistance-	Apply for Unemployment, seek employment, apply for benefits and seek career paths and training opportunities

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	center/paper-applications/reemployment-assistance-application-spa.pdf?sfvrsn=871d47b0_6	
Florida Employment Support Program (ESP)	Contact your Family Programs Staff for the assigned contractor in your specific area	
Military Mojo	Militarymojo.us18.list-manage.com	Employment Assistance
Florida Vets	FloridaVets.org	Veteran Employment
Employ FL Vets	Veteran.employflorida.com	MOS Specific career and job finder, employment for Veterans
Military One Source	Militaryonesource.mil	Military Spouse Employment partnership for Family members and employers
USA Jobs	Usajobs.gov	Official Federal Government Employment Website for job seekers

MENTAL HEALTH SERVICES



Organization / Program Name	Links and Contact Information	Description
SAMHSA's National Helpline	https://www.samhsa.gov/find-help/national-helpline Phone: 1-800-662-4357	SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service for individuals and families facing mental and/or substance use disorders.
Army Reserve Psychological Health Program	Stacey Feig, Team Leader Army Reserve Staff – Fort Belvoir Office: 703-806-6905 Cell: 703-254-8246 stacey.a.feig.ctr@mail.mil	The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.
Disaster Distress Helpline	https://www.samhsa.gov/find-help/disaster-distress-helpline Phone: 1-800-985-5990	SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.
TRICARE	https://www.tricare.mil/CoveredServices/Mental	Mental health problems can affect your thoughts, mood and behavior. Learn about TRICARE's mental health coverage.
Veterans Crisis Line	https://www.veteranscrisisline.net/ Phone: 1-800-273-8255	If you or a family member needs help, call a crisis hotline now!
Give An Hour	https://giveanhour.org/	Give an Hour is a national nonprofit organization with a large network of mental health professionals who offer no cost mental health counseling to those in need. info@giveanhour.org

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Military OneSource	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and non- medical counseling for many aspects of Military Life. Also provides interpretation/ translation services and document translation.
Crisis Text Line	https://www.crisistextline.org/	Text SIGNS to 741741 for the Crisis Text Line
Florida Department of Behavioral Health and Developmental Disabilities	http://www.floridahealth.gov/programs-and-services/emergency-preparedness-and-response/prepare-yourself/behavioral-health/index.html	This page contains resources for supporting the mental and emotional health needs of children and families before, during, and after a disaster. Resources may be helpful to families, community planners and child care partners, or healthcare system partners. For example: Disaster behavioral health resources from the Substance Abuse and Mental Health Services Administration..
Grief Counseling	Griefshare.org	Find a Grief Support Group or Counseling
Tragedy Assistance Program	TAPS.org	Tragedy Assistance for Americas Fallen-Survivor Grief Counseling and Resources
Mental Health Services in FL	Rtor.org	Public mental health and substance use services by location
Network of Care for BH in FL	Myflorida.networkofcare.org	Behavioral Health network of care finder per region
FL Mental Health and Substance Abuse	Myflfamilies.com	FL Dept of Children and Families Mental Health and Substance Abuse locator for State Centers
Veteran Service Centers		Local Veteran Centers that provide counseling to Veterans, Service members, Survivors and their Family members

GENERAL RESOURCES

Civilian Resources		
Organization / Program Name	Links and Contact Information	Description
United Way 211	http://211.org/	2-1-1 is a free and confidential service that helps across the U.S. find the local resources they need. Available 24/7
Aunt Bertha	http://www.auntbertha.com/	Find food, health, housing, job training programs and more, anywhere.
Suntopia.org	https://www.suntopia.org/	List of social service programs for individuals and families in need.
U.S. Department of Agriculture	http://www.usda.gov/wps/portal/usda/usdahome?navid=disaster-help	Food, Property and Shelter, Food Safety and Food Assistance, Crop and Livestock Loss, Community Recovery Resources.
Federal Deposit Insurance Corporation (FDIC)	https://www.fdic.gov Phone: 877-275-3342	FDIC is an independent agency created by the U.S. Congress to maintain stability and public confidence in the nation's financial system by insuring deposits, examining and supervising financial institutions for safety and soundness and consumer

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		protection, and managing receiverships.
Lawyers.Com	https://www.lawyers.com/legal-info/insurance Phone: 800-526-4902	Legal assistance information/ locate an attorney
Military Resources		
Organization / Program Name	Links and Contact Information	Description
Military One Source (MOS)	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and counseling for many aspects of Military Life.
Veterans of Foreign Wars (VFW) Unmet Needs Program	http://www.vfw.org/UnmetNeeds	Unmet Needs is there to help America's military families who have run into unexpected financial difficulties as a result of deployment or other military-related activity or injury. The program provides financial aid grants of up to \$1,500 to assist with basic life needs in the form of a grant - not a loan - so no repayment is required.
Joint Services Support	https://www.jointservicesupport.org/Default.aspx	Connecting you to valuable resources and programs you need.
Vets 4 Warriors	https://vets4warriors.com/	Our mission is to provide 24/7 confidential, stigma free peer support by veterans to Active Duty, National Guard and Reserve service members, Veterans, Retirees, and their families/caregivers.
National Resource Directory	https://nrd.gov/	National Resource Directory connects wounded, ill & injured service members, Veterans, their families, and caregivers with those who support them.
USA Cares	http://www.usacares.org/	Assisting military families in crisis.
TRICARE	http://www.tricare.mil/contactus/	TRICARE is the health care program for uniformed service members, retirees, and their families around the world.
Department of Veterans Affairs	https://www.va.gov/	The US Department of Veterans Affairs provides patient care and federal benefits to Veterans and their dependents.

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PET & LIVESTOCK RESOURCES



Organization / Program Name	Links and Contact Information	Description
Ready	https://www.ready.gov/animals	If you are a pet owner, that plan must include your pets. Being prepared can save their lives. If you evacuate your home, DO NOT LEAVE YOUR PETS BEHIND!
Missing Pet Network	http://www.missingpet.net	The MPN gives advice on how to find missing pet / animals.
American Humane	https://www.americanhumane.org/	American Humane is committed to ensuring the safety, welfare and well-being of animals.
Global Animal Foundation	https://www.globalanimal.org/	Our mission is to swiftly get resources on the ground during natural disasters and other emergencies that put animals, from pets to wildlife, in critical peril.
Florida Department of Agriculture	https://www.freshfromflorida.com/	Assuring that the livestock and poultry sectors remain healthy and productive is one of the top priorities of the Animal Industry Division.

INTERNET/PHONE SERVICE



Organization Name	Links
AT&T	https://www.att.com/
Verizon	https://www.verizonwireless.com/
T-Mobile	https://www.t-mobile.com/
Sprint	https://www.sprint.com/
Straight Talk	https://www.straighttalk.com
Cricket Wireless	https://www.cricketwireless.com/
Spectrum	https://www.spectrum.com
Dish Network	https://www.dish.com/
Direct T.V.	https://www.directv.com/

TRANSPORTATION INFORMATION



Organization / Program Name	Links and Contact Information	Description
American Public	https://www.apta.com/research-technical-	Locate all forms of public

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Transportation Association	resources/public-transportation-links/florida/	transportation in the state of Florida.
U.S. Department of Transportation	https://www.transportation.gov/	Serve the United States by ensuring a fast, safe, efficient, accessible and convenient transportation system that meets our vital national interests and enhances the quality of life of the American people, today and into the future.
Flight Aware	https://flightaware.com/live/	Flight Aware is the world's largest flight tracking data company.
Carlson Wagonlit Travel (CWT)	www.carlsonwagonlit.com	CWT is a company managing business travel, meetings and events for companies, governments and non-governmental organizations.
Defense Travel System (DTS)	https://www.defensetravel.dod.mil/site/tac.cfm	Military members and DoD Civilian personnel can book official travel and manage travel expenses.

POSTAL



Organization Name	Link
United States Postal Service (USPS)	https://about.usps.com/news/service-alerts/
Federal Express (FEDEX)	https://www.fedex.com/en-us/service-alerts.html
United Parcel Service (UPS)	https://www.ups.com/us/en/service-alerts.page
DHL (Mail Delivery)	https://www.dhl.com/

REPLACE YOUR LOST DOCUMENTS





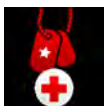




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Organization Name	Links	Phone	Type of Document
American Express	https://www.americanexpress.com/us/content/help/lost-stolen-card.html	800-327-1267	American Express credit card and billing statements
Discover	https://www.discover.com/credit-cards/help-center	800-347-2683	Discover credit card and billing statements
MasterCard	https://www.mastercard.us/en-us/consumers/get-support.html	800-627-8372	MasterCard credit card and billing statements
Visa	https://usa.visa.com/support/consumer/lost-stolen-card.html	800-847-2911	Visa credit cards and billing statements
Annual Credit Report.com	https://www.annualcreditreport.com/index.action	877-322-8228	Free credit report
U.S. Citizenship and Immigration Services	https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card	800-375-5283	Green Card
Identity Theft Resource Center	http://www.idtheftcenter.org	888-400-5530	Support victims of identity theft
National Archives Records	https://www.archives.gov/	866-272-6272	Military records
U.S. Department of State	https://travel.state.gov/content/passports/en/passports/lost-stolen.html	877-487-2778	Passports
Social Security Administration	https://www.ssa.gov/ssnumber	800-772-1213	Social Security cards
Internal Revenue Service	https://www.irs.gov/uac/About-Form-4506T	800-829-1040	Federal tax documents and returns
U.S. Treasury Department – Treasury Direct	https://www.treasurydirect.gov/tdhome.htm	844-284-2676	U. S. Savings bonds
Citi Bank	https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login	1-800-200-7056	Government Travel Card
Florida Department of Public Health	http://www.floridahealth.gov/	850-245-4444	Marriage, Birth and Death Certificates
Division of Motor Vehicles	https://www.flhsmv.gov/	See local DDS	Driver's License, Vehicle Title and Registration
Department of Human Services	https://www.myflfamilies.com/service-programs/access/ebt/customer-service.shtml	1-800-436-7442	EBT/SNAP Card


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MOBILE APPS



APP Name	Links	Description
EMERGENCY 	iTunes: https://itunes.apple.com/us/app/emergency-by-american-red/id954783878?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.hzd	This all-inclusive app lets you monitor more than 35 different severe weather and emergency alerts, to help keep you and your loved ones safe
Double Eagle App 	Downloadable for any Android or iPhone via the App store https://itunes.apple.com/us/app/u-s-army-reserve/id1459987204?mt=8 Google: https://itunes.apple.com/us/app/u-s-army-reserve/id1459987204?mt=8	The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.
Hero Care by American Red Cross 	iTunes: https://itunes.apple.com/us/app/hero-care-by-american-red/id1120615435?ls=1&mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.saf	Hero Care by the American Red Cross is a complete solution for members of the military, veterans, and their families to prepare for, cope with and respond to the challenges of military service.
First Aid 	iTunes: https://itunes.apple.com/US/app/first-aid-by-american-red-cross/id529160691?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.fa	Get instant access to information on handling the most common first aid emergencies.
Disaster Alert 	iTunes: https://itunes.apple.com/us/app/disaster-alert-pdc-world-hazards/id381289235?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.pfa	Provides mobile access to multi-hazard monitoring of and early warning for "Active Hazards" around the globe. Additional information and reports about hazards can be viewed and shared.
SirenGPS 	iTunes: https://itunes.apple.com/us/app/sirengps-mobile/id771924564?mt=8 Google: https://play.google.com/store/apps/details?id=com.sirengps.mobile	SirenGPS connects everyone in a community to first responders and allows first responders to communicate with each other, all on a single platform. It allows first responders to determine the precise location of 911 callers.
SAMHSA 	iTunes: https://itunes.apple.com/us/app/samhsa-disaster-response-app/id787518271?mt=8	SAMHSA Behavioral Health Disaster Response App is designed for behavioral health professionals and provides access to evidenced-based mental health and substance use information, tools, and resources for use in the field

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<p>FEMA</p> 	<p>iTunes: https://itunes.apple.com/us/app/fema/id474807486?mt=8 Google: https://play.google.com/store/apps/details?id=gov.fema.mobile.android&hl=en</p>	<p>Receive alerts from the National Weather Service for up to five locations. Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist. Locate Open shelters and were to talk to FEMA in person (or on the phone).</p>
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IF YOU WOULD LIKE TO VOLUNTEER OR MAKE A DONATION

Please see links below on ways you can **volunteer** or **make a donation** to support your local area.



Organization / Program Name	Links and Contact Information	Description
Habitat for Humanity	https://www.habitat.org/	Habitat for Humanity is a nonprofit organization that helps families build and improve places to call home.
American Red Cross	https://www.redcross.org/	Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world.
Volunteer Florida	https://www.volunteerflorida.org/	Volunteer Florida is proud to introduce Volunteer Connect, the state's official volunteer opportunities platform. Throughout the summer of 2019, nonprofits with 501(c)(3) status and government entities can participate in instructional webinars and training and begin posting future volunteer opportunities. The platform will then be made available to the public (potential volunteers) in fall 2019.

FEMA FACT SHEETS



Fact Sheet	Links	Description
Crisis Counseling Assistance and Training Program	https://www.fema.gov/media-library/assets/documents/24411	The CCP supports short-term interventions that involve the counseling goals of assisting disaster survivors.
Disaster Legal Services Fact Sheet	https://www.fema.gov/media-library/assets/documents/24413	The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.
Disaster Unemployment Assistance	https://www.fema.gov/media-library/assets/documents/24418	The purpose of Disaster Unemployment Assistance (DUA) is to provide

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		unemployment benefits and re-employment services to individuals who have become unemployed as a result of a major disaster and who are not eligible for regular State unemployment insurance.
Emergency Food and Shelter National Board Program	https://www.fema.gov/media-library/assets/documents/24422	Describes the Emergency Food and Shelter National Board Program.
Funeral Assistance Fact Sheet	https://www.fema.gov/media-library/assets/documents/24431	This fact sheet describes the eligible costs associated with FEMA Funeral Assistance under the Individuals and Households Program (IHP).
Assistance to Individuals and Households- Individuals and Households Program (IHP)	https://www.fema.gov/media-library/assets/documents/24945	The Individuals and Households Program (IHP) provides financial help or direct services to those who have necessary expenses and serious needs if they are unable to meet the needs through other means.
Disaster Case Management Guidance	https://www.fema.gov/public-assistance-policy-and-guidance	Final guidance document for Regional, State, Tribal, and local partners for developing a grant and implementing and administering disaster case management.
National Emergency Family Registry and Locator System	https://www.fema.gov/media-library/assets/documents/94763	The FEMA National Emergency Family Registry and Locator System (NEFRLS) may be activated following a Presidentially declared disaster at the request of an affected State to help reunite families that have become separated as a result of the disaster.
Generator Reimbursement – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94768	Under the Other Needs Assistance provision of the Federal Emergency Management Agency's (FEMA) Individuals and Households Program, and in conjunction with the State or Tribe, eligible applicants may be reimbursed for the purchase or rental of a generator required for medical purposes.
Manufactured Housing Units (MHUs) – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94778	FEMA may provide direct assistance to eligible disaster survivors through either the Multi-family Lease & Repair Program, in which FEMA contracts with the property owner or landlord to repair multi-family rental units for use as temporary housing, or by providing Manufactured Housing Units (MHUs).
Cora Brown Fund	https://www.fema.gov/media-library/assets/documents/117769	The purpose of the Cora Brown Fund is to help provide for disaster-related needs that

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		have not or will not be met by governmental agencies or any other organization, which has programs to address such needs.
Disaster Survivor Assistance	https://www.fema.gov/media-library/assets/documents/117811	The DSA mission is to build and sustain an expeditionary cadre that can establish a timely presence primarily focused on addressing the needs of disproportionately impacted populations and disaster survivors.
Child Care Assistance	https://www.fema.gov/media-library/assets/documents/133703	The Sandy Recovery Improvement Act of 2013 provides FEMA the specific authority to award Child Care Assistance through the Other Needs Assistance (ONA) provision of the Individuals and Households Program (IHP), to assist disaster survivors who have a disaster-caused financial burden for child care.
Disaster Recovery Centers	https://www.fema.gov/media-library/assets/documents/133708	A Disaster Recovery Center (DRC) is a fixed or mobile provisional facility set up by FEMA that provides a central location near disaster impacted areas where Federal, State, Tribal, and non-government organizations have recovery information, assistance, and services to disaster survivors.
Group Flood Insurance Policy	https://www.fema.gov/media-library/assets/documents/133710	As part of the effort to reduce future expenses from floods, FEMA directly purchases Group Flood Insurance Policy (GFIP) certificates on behalf of applicants who are required to obtain and maintain flood insurance.
Mass Care/Emergency Services Reunification Service	https://www.fema.gov/media-library/assets/documents/133732	FEMA has the statutory requirement to facilitate the reunification of unaccompanied minors with their custodial parents/legal guardians, as well as the voluntary reunification of adults with their families, during declared emergencies or major disasters.
Assistance for Active Military and Civilian Personnel	https://www.fema.gov/media-library/assets/documents/133742	FEMA may provide assistance to active military and civilian personnel if it is not duplicated with assistance offered by the Department of Defense or other available resources.
Individual Assistance Program	https://www.fema.gov/media-library/assets/documents/133744	The Individual Assistance mission ensure disaster survivors have timely access to a full range of authorized programs and services to maximize recovery, through partnered coordination of local, state, territorial, and Indian Tribal governments, as well as other Federal Agencies,

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		nongovernmental organizations and the private sector.
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U.S. Army Disaster Personnel Accountability and Assessment System (ADPAAS)

As a prudent precaution, all military members are requested to update their contact information and potential evacuation location on their respective Services' accountability systems. If an evacuation order is given, correct information is crucial for accountability!

<https://adpaas.army.mil/>

Emergency Contact Information



[GEORGIA STATE EMERGENCY MANAGEMENT](#)

Georgia Emergency Management & Homeland Security
(404) 635-7000

Contact Email: pao@gema.ga.gov

935 E. Confederate Ave SE
Atlanta, GA 30316



TWITTER	FACEBOOK
https://twitter.com/GeorgiaEMA	https://www.facebook.com/GEMA.OHS?ref.ts



FEMA

<https://www.fema.gov/>



<https://www.ready.gov/>

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81st Readiness Division

Address: 2323 Dauphine Street, East Point, Georgia 30344

Family Programs Director (FPD): Joyce Bolware

678-420-1610 ext. 2943

Email: rejoice.bolware.civ@mail.mil

www.usar.army.mil/arfp



Double Eagle App

<https://www.usar.army.mil/DoubleEagleApp/>

The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.

Army Reserve Psychological Health Program

Stacey Feig, Team Leader

Army Reserve Staff - Fort Belvoir

Office: 703-806-6905

Cell: 703-254-8246

stacey.a.feig.ctr@mail.mil

The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.

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IMPORTANT CURRENT EMERGENCY INFORMATION



Affected State and County Emergency Management Links

Organization / Program Name	Links
Georgia Emergency Management & Homeland Security	https://georgia.gov/agencies/georgia-emergency-management-and-homeland-security-agency

Evacuation Information

Organization / Program Name	Links
Georgia Department of Transportation	http://www.dot.ga.gov/

Fuel

Organization	Links
GasBuddy	http://www.gasbuddy.com/GasPrices/California

Power Outages

Organization	Links

Closings and Delays

Organization / Program Name	Links

Weather

Organization / Program Name	Links
National Weather Service	http://www.weather.gov/alerts
National Hurricane Center	https://www.nhc.noaa.gov/
National Oceanic and Atmospheric Administration	https://www.noaa.gov/

State & Local Newspapers and Media Stations

Organization / Program Name	Links
Radio Locator	https://radio-locator.com/



BE SMART. TAKE PART.

EMERGENCY

COMMUNICATION PLAN

Join with others to prepare for emergencies and participate in America's PrepareAthon! | ready.gov/prepare

SAFETY TIPS



Creating your *Family Emergency Communication Plan* starts with one simple question: “What if?”

“What if something happens and I’m not with my family?” “Will I be able to reach them?” “How will I know they are safe?” “How can I let them know I’m OK?” During a disaster, you will need to send and receive information from your family.

Communication networks, such as mobile phones and computers, could be unreliable during disasters, and electricity could be disrupted. Planning in advance will help ensure that all the members of your household—including children and people with disabilities and others with access and functional needs, as well as outside caregivers—know how to reach each other and where to meet up in an emergency. Planning starts with three easy steps:

1. COLLECT.



Create a paper copy of the contact information for your family and other important people/offices, such as medical facilities, doctors, schools, or service providers.

2. SHARE.



Make sure everyone carries a copy in his or her backpack, purse, or wallet. If you complete your *Family Emergency Communication Plan* online at ready.gov/make-a-plan, you can print it onto a wallet-sized card. You should also post a copy in a central location in your home, such as your refrigerator or family bulletin board.



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3. PRACTICE.

Have regular household meetings to review and practice your plan.

TEXT IS BEST!

If you are using a mobile phone, a text message may get through when a phone call will not. This is because a text message requires far less bandwidth than a phone call. Text messages may also save and then send automatically as soon as capacity becomes available.

The following sections will guide you through the process to create and practice your *Family Emergency Communication Plan*.

HOUSEHOLD INFORMATION

Write down phone numbers and email addresses for everyone in your household. Having this important information written down will help you reconnect with others in case you don't have your mobile device or computer with you or if the battery runs down. If you have a household member(s) who is Deaf or hard of hearing, or who has a speech disability and uses traditional or video relay service (VRS), include information on how to connect through relay services on a landline phone, mobile device, or computer.



SCHOOL, CHILDCARE, CAREGIVER, AND WORKPLACE EMERGENCY PLANS

Because a disaster can strike during school or work hours, you need to know their emergency response plans and how to stay informed. Discuss these plans with children, and let them know who could pick them up in an emergency. Make sure your household members with phones are signed up for alerts and warnings from their school, workplace, and/or local government. To find out more about how to sign up, see *Be Smart. Know Your Alerts and Warnings* at <http://1.usa.gov/1BDloze>. For children without mobile phones, make sure they know to follow instructions from a responsible adult, such as a teacher or principal.

OUT-OF-TOWN CONTACT

It is also important to identify someone outside of your community or State who can act as a central point of contact to help your household reconnect. In a disaster, it may be easier to make a long-distance phone call than to call across town because local phone lines can be jammed.

EMERGENCY MEETING PLACES

Decide on safe, familiar places where your family can go for protection or to reunite. Make sure these locations are accessible for household members

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with disabilities or access and functional needs. If you have pets or service animals, think about animal-friendly locations. Identify the following places:

Indoor: If you live in an area where tornadoes, hurricanes, or other high-wind storms can happen, make sure everyone knows where to go for protection. This could be a small, interior, windowless room, such as a closet or bathroom, on the lowest level of a sturdy building, or a tornado safe room or storm shelter.

In your neighborhood: This is a place in your neighborhood where your household members will meet if there is a fire or other emergency and you need to leave your home. The meeting place could be a big tree, a mailbox at the end of the driveway, or a neighbor's house.

Outside of your neighborhood: This is a place where your family will meet if a disaster happens when you're not at home and you can't get back to your home. This could be a library, community center, house of worship, or family friend's home.

Outside of your town or city: Having an out-of-town meeting place can help you reunite if a disaster happens and:

- You cannot get home or to your out-of-neighborhood meeting place; or
- Your family is not together and your community is instructed to evacuate the area.

This meeting place could be the home of a relative or family friend. Make sure everyone knows the address of the meeting place and discuss ways you would get there.

OTHER IMPORTANT NUMBERS AND INFORMATION

You should also write down phone numbers for emergency services, utilities, service providers, medical providers, veterinarians, insurance companies, and other services.

Make copies of your *Family Emergency Communication Plan* for each member of the household to carry in his or her wallet, backpack, or purse. Post a copy in a central place at home. Regularly check to make sure your household members are carrying their plan with them.

Enter household and emergency contact information into all household members' mobile phones or devices.

Store at least one emergency contact under the name "In Case of Emergency" or "ICE" for all mobile phones and devices. This will help someone identify your emergency contact if needed. Inform your



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emergency contact of any medical issues or other requirements you may have.

- ☐ Create a group list on all mobile phones and devices of the people you would need to communicate with if there was an emergency or disaster.
- ☐ Make sure all household members and your out-of-town contact know how to text if they have a mobile phone or device, or know alternative ways to communicate if they are unable to text.
- ☐ Read *Be Smart. Know Your Alerts and Warnings* at <http://1.usa.gov/1BDloze> and sign up to receive emergency information.



**NOW IT'S TIME TO
PRACTICE!**

Once you have completed your *Family Emergency Communication Plan*, made copies for all the members of your household, and discussed it, it's time to practice!

Here are some ideas for practicing your plan:

- ☐ Practice texting and calling. Have each person practice sending a text message or calling your out-of-town contact and sending a group text to your mobile phone group list.
- ☐ Discuss what information you should send by text. You will want to let others know you are safe and where you are. Short messages like "I'm OK. At library" are good.

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Talk about who will be the lead person to send out information about the designated meeting place for the household.

- ☐ Practice gathering all household members at your indoor and neighborhood emergency meeting places. Talk about how each person would get to the identified out-of-neighborhood and out-of-town meeting places. Discuss all modes of transportation, such as public transportation, rail, and para-transit for all family members, including people with disabilities and others with access and functional needs.
- ☐ Regularly have conversations with household members and friends about the plan, such as whom and how to text or call, and where to go.
- ☐ To show why it's important to keep phone numbers written down, challenge your household members to recite important phone numbers from memory— now ask them to think about doing this in the event of an emergency.
- ☐ Make sure everyone, including children, knows how and when to call 911 for help. You should only call 911 when there is a life-threatening emergency.
- ☐ Review, update, and practice your *Family Emergency Communication Plan* at least once a year, or whenever any of your information changes.

To help start the conversation or remind your family why you are taking steps to prepare and practice, you may want to watch the 4-minute video, *It Started Like Any Other Day*, about families who have experienced disaster, at www.youtube.com/watch?v=w_omgt3MEBs. Click on the closed captioning (CC) icon on the lower right to turn on the captioning.

After you practice, talk about how it went. What worked well? What can be improved? What information, if any, needs to be updated? If you make updates, remember to print new copies of the plan for everyone.

OTHER IMPORTANT TIPS FOR COMMUNICATING IN DISASTERS¹

- ☐ Text is best when using a mobile phone, but if you make a phone call, keep it brief and convey only vital information to emergency personnel and/or family or household members. This will minimize network congestion, free up space on the network for emergency communications, and conserve battery power. Wait 10 seconds before redialing a number. If you redial too quickly, the data from the handset to the cell sites do not have enough time to clear before you've re-sent the same data. This contributes to a clogged network.
- ☐ Conserve your mobile phone battery by reducing the brightness of your screen, placing your phone in airplane mode, and closing apps you do

¹ Federal Communications Commission, Public Safety and Homeland Security Bureau. (n.d.) *Tips for communicating in an emergency*. Retrieved from <http://transition.fcc.gov/pshs/emergency-information/tips.html>

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not need. Limit watching videos and playing video games to help reduce network congestion.

Keep charged batteries, a car phone charger, and a solar charger available for backup power for your mobile phone, teletypewriters (TTYs), amplified phones, and caption phones. If you charge your phone in your car, be sure the car is in a well-ventilated area (e.g., not in a closed garage) to avoid life-threatening carbon monoxide poisoning.

If driving, do not text, read texts, or make a call without a hands-free device.

Maintain a household landline and analog phone (with battery backup if a cordless receiver) that can be used when mobile phone service is unavailable. Those who are Deaf or hard of hearing, or who have speech disabilities and use devices and services that depend on digital technology (e.g., VRS, Internet Protocol [IP] Relay, or captioning) should have an analog phone (e.g., TTY, amplified phone, or caption phone) with battery backup in case Internet or mobile service is down.

If you evacuate and have a call-forwarding feature on your home phone, forward your home phone number to your mobile phone number.

Use the Internet to communicate by email, Twitter, Facebook, and other social media networks. These communication channels allow you to share information quickly with a widespread audience or to find out if loved ones are OK. The Internet can also be used for telephone calls through Voice over Internet Protocol. For those who are Deaf or hard of hearing, or who have speech disabilities, you can make calls through your IP Relay provider.

If you do not have a mobile phone, keep a prepaid phone card to use if needed during or after a disaster.

Use a pay phone if available. It may have less congestion because these phones don't rely on electricity or mobile networks. In some public places, you may be able to find a TTY that can be used by those who are Deaf or hard of hearing, or who have speech disabilities.

America's PrepareAthon! is a grassroots campaign for action to get more people prepared for emergencies. Make your actions count at ready.gov/prepare.



10 WAYS TO PARTICIPATE IN

AMERICA'S
PrepareAthon!



**Access Alerts
and Warnings**



**Test
Communication Plans**



**Assemble or
Update Supplies**



**Drill or Practice
Emergency Response**



**Participate in a Class,
Training, or Discussion**



**Plan with
Neighbors**



**Conduct an
Exercise**



**Make Property
Safer**



**Document and
Insure Property**



**Safeguard
Documents**

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Additional Items to Consider Adding to an Emergency Supply Kit:

- ☐ Prescription medications and glasses
- ☐ Infant formula and diapers
- ☐ Pet food and extra water for your pet
- ☐ Important family documents such as copies of insurance policies, identification and bank account records in a waterproof, portable container
- ☐ Cash or traveler's checks and change
- ☐ Emergency reference material such as a first aid book or information from www.ready.gov
- ☐ Sleeping bag or warm blanket for each person. Consider additional bedding if you live in a cold-weather climate.
- ☐ Complete change of clothing including a long sleeved shirt, long pants and sturdy shoes. Consider additional clothing if you live in a cold-weather climate.
- ☐ Household chlorine bleach and medicine dropper – When diluted nine parts water to one part bleach, bleach can be used as a disinfectant. Or in an emergency, you can use it to treat water by using 16 drops of regular household liquid bleach per gallon of water. Do not use scented, color safe or bleaches with added cleaners.
- ☐ Fire Extinguisher
- ☐ Matches in a waterproof container
- ☐ Feminine supplies and personal hygiene items
- ☐ Mess kits, paper cups, plates and plastic utensils, paper towels
- ☐ Paper and pencil
- ☐ Books, games, puzzles or other activities for children



Ready

Prepare. Plan. Stay Informed.®



Emergency Supply List



FEMA

www.ready.gov

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- Food Bank of Northeast Georgia
 - Golden Harvest Food Bank
 - America's Second Harvest of Coastal Georgia
 - Middle Georgia Community Food Bank
 - Feeding the Valley Food Bank
 - Atlanta Community Food Bank
 - Chattanooga Area Food Bank
 - Feeding America Affiliate
- Counties in light orange are jointly served by
Atlanta Community Food Bank and Georgia Mountain Food Bank

<https://georgiafoodbankassociation.org/find-your-food-bank/> (404) 419-1738

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BEFORE / AFTER



Organization / Program Name	Links and Contact Information	Description
Ready (Make a Plan)	https://www.ready.gov/make-a-plan	Make a family communication plan so everyone can be prepared.
American Red Cross (Safe and Well)	https://safeandwell.communityos.org/cms/index.php	After a disaster, you can let your family and friends know that you're safe. Register yourself as "safe and well" or search to find loved ones.
National Voluntary Organizations Active in Disaster (VOAD)	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
U-Haul Disaster Relief	https://www.uhaul.com/About/DisasterRelief/	U-Haul has a long-time policy of assisting those in need during natural disasters, such as hurricanes, tornadoes, floods, fires, etc., by offering 30 days of free storage at <u>participating U-Haul self-storage facilities</u> on an as-available basis.

FOOD AND WATER RESOURCES



Organization / Program Name	Links and Contact Information	Description
U.S. Department of Agriculture (Food Assistance for Disaster Relief)	https://www.fns.usda.gov/disaster/disaster-assistance	The Food and Nutrition Service (FNS) coordinates with State, local and voluntary organizations to: Provide food for shelters and other mass feeding sites; Issue Disaster Supplemental Nutrition Assistance Program (D-SNAP) benefits.
FoodPantries.Org	https://www.foodpantries.org/st/california	Directory of Food Banks, Soup

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		Kitchens, and non-profit organizations committed to fighting hunger.
Feeding America	http://www.feedingamerica.org/	The Feeding America network is the nation's largest domestic hunger-relief organization.
Georgia Food Bank Association	https://georgiafoodbankassociation.org/about/contact-us/	Find Your Food Bank tool to connect directly to the food bank that serves you.

SHELTERS



Organization / Program Name	Links and Contact Information	Description
American Red Cross	http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter	Find open shelters. If an emergency has forced you to evacuate your home, the Red Cross may be able to help.
FEMA	https://www.arcgis.com/home/webmap/viewer.html?useExisting=1&layers=d000037396514f70a2ba3683e037caee	This web service displays data from the FEMA National Shelter System database.
Homeless Shelter Directory	http://www.homelessshelterdirectory.org/	The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.

HOUSING RESOURCES



Organization / Program Name	Links and Contact Information	Description
FEMA (Transitional Sheltering Assistance)	https://www.fema.gov/transitional-shelter-assistance	If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels or motels for a limited period of time.
FEMA (Participating Hotels)	http://www.femaevachotels.com/	Search the list participating locations. Room availability changes quickly, please call the hotel to be sure the hotel can accommodate your need.
Department of	https://www.hud.gov/info/disasterresources	HUD provides a variety of disaster

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Housing and Urban Development (HUD)		resources.
Soldier On	http://www.wesoldieron.org/	Soldier On is committed to ending veteran homelessness. Providing homeless veterans with transitional housing and supportive services.
Rent Assistance	http://www.rentassistance.us/	Rent Assistance lists thousands of local agencies and non-profit organizations that can help you pay your rent or find a better rate.
Georgia Department of Community Affairs	https://www.dca.ga.gov/safe-affordable-housing	DCA provides every Georgia citizen the opportunity to have access to safe and affordable housing, no matter their community or income.

FINANCIAL RESOURCES



Organization / Program Name	Links and Contact Information	Description
Army Emergency Relief (AER)	https://www.aerhq.org/	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days AER is the Army's own emergency financial assistance organization and is dedicated to "Helping the Army Take Care of its Own." If you have questions about applying for AER assistance, please contact HQ AER at 1-866-878-6378.
AER Office Locator	https://www.aerhq.org/Office-Locator	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days Find Your Closest AER Location
Disaster Assistance Improvement Program (DAIP)	https://www.disasterassistance.gov/	The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners.
FEMA	https://www.fema.gov/	Helping people before, during, and after disasters.
U.S. Small Business Administration	https://www.sba.gov/offices/disaster/dacsc	The Office of Disaster Assistance's mission is to provide low-interest disaster loans to businesses of all sizes
Need Help Paying Bills	https://www.needhelppayingbills.com/	Find information on programs that offer a number of ways to get help with paying bills.
Federal Employees	https://feea.org/our-programs/disaster-relief/	FEEA offers disaster relief grants to eligible federal employees when these disasters

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Education and Assistance Fund (FEEA)		strike.
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MENTAL HEALTH SERVICES



Organization / Program Name	Links and Contact Information	Description
SAMHSA's National Helpline	https://www.samhsa.gov/find-help/national-helpline Phone: 1-800-662-4357	SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service for individuals and families facing mental and/or substance use disorders.
Army Reserve Psychological Health Program	Stacey Feig, Team Leader Army Reserve Staff - Fort Belvoir Office: 703-806-6905 Cell: 703-254-8246 stacey.a.feig.ctr@mail.mil	The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.
Disaster Distress Helpline	https://www.samhsa.gov/find-help/disaster-distress-helpline Phone: 1-800-985-5990	SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.
TRICARE	https://www.tricare.mil/CoveredServices/Mental	Mental health problems can affect your thoughts, mood and behavior. Learn about TRICARE's mental health coverage.
Veterans Crisis Line	https://www.veteranscrisisline.net/ Phone: 1-800-273-8255	If you or a family member needs help, call a crisis hotline now!
Give An Hour	https://giveanhour.org/	Give an Hour is a national nonprofit organization with a large network of mental health professionals who offer no cost mental health counseling to those in need. info@giveanhour.org
Military OneSource	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and non-medical counseling for many aspects of Military Life. Also provides interpretation/ translation services and document translation.
Crisis Text Line	https://www.crisistextline.org/	Text SIGNS to 741741 for the Crisis Text Line
Georgia Department of Behavioral Health and Developmental Disabilities	https://dbhdd.georgia.gov/mental-health-adults	DBHDD and its network of community providers is here to help adults in Georgia access services that support their individual recovery goals, including psychiatric services, counseling, residential support, and peer programming.

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GENERAL RESOURCES

Civilian Resources		
Organization / Program Name	Links and Contact Information	Description
United Way 211	http://211.org/	2-1-1 is a free and confidential service that helps across the U.S. find the local resources they need. Available 24/7
Aunt Bertha	http://www.auntbertha.com/	Find food, health, housing, job training programs and more, anywhere.
Suntopia.org	https://www.suntopia.org/	List of social service programs for individuals and families in need.
U.S. Department of Agriculture	http://www.usda.gov/wps/portal/usda/usdahome?navid=disaster-help	Food, Property and Shelter, Food Safety and Food Assistance, Crop and Livestock Loss, Community Recovery Resources.
Federal Deposit Insurance Corporation (FDIC)	https://www.fdic.gov Phone: 877-275-3342	FDIC is an independent agency created by the U.S. Congress to maintain stability and public confidence in the nation's financial system by insuring deposits, examining and supervising financial institutions for safety and soundness and consumer protection, and managing receiverships.
Lawyers.Com	https://www.lawyers.com/legal-info/insurance Phone: 800-526-4902	Legal assistance information/ locate an attorney
Military Resources		
Organization / Program Name	Links and Contact Information	Description
Military One Source (MOS)	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and counseling for many aspects of Military Life.
Veterans of Foreign Wars (VFW) Unmet Needs Program	http://www.vfw.org/UnmetNeeds	Unmet Needs is there to help America's military families who have run into unexpected financial difficulties as a result of deployment or other military-related activity or injury. The program provides financial aid grants of up to \$1,500 to assist with basic life needs in the form of a grant - not a loan - so no repayment is required.
Joint Services Support	https://www.jointservicesupport.org/Default.aspx	Connecting you to valuable resources and programs you need.

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Vets 4 Warriors	https://vets4warriors.com/	Our mission is to provide 24/7 confidential, stigma free peer support by veterans to Active Duty, National Guard and Reserve service members, Veterans, Retirees, and their families/caregivers.
National Resource Directory	https://nrd.gov/	National Resource Directory connects wounded, ill & injured service members, Veterans, their families, and caregivers with those who support them.
USA Cares	http://www.usacares.org/	Assisting military families in crisis.
TRICARE	http://www.tricare.mil/contactus/	TRICARE is the health care program for uniformed service members, retirees, and their families around the world.
Department of Veterans Affairs	https://www.va.gov/	The US Department of Veterans Affairs provides patient care and federal benefits to Veterans and their dependents.

PET & LIVESTOCK RESOURCES



Organization / Program Name	Links and Contact Information	Description
Ready	https://www.ready.gov/animals	If you are a pet owner, that plan must include your pets. Being prepared can save their lives. If you evacuate your home, DO NOT LEAVE YOUR PETS BEHIND!
Missing Pet Network	http://www.missingpet.net	The MPN gives advice on how to find missing pet / animals.
American Humane	https://www.americanhumane.org/	American Humane is committed to ensuring the safety, welfare and well-being of animals.
Global Animal Foundation	https://www.globalanimal.org/	Our mission is to swiftly get resources on the ground during natural disasters and other emergencies that put animals, from pets to wildlife, in critical peril.
Georgia Department of Agriculture	http://agr.georgia.gov/animal-health.aspx	Assuring that the livestock and poultry sectors remain healthy and productive is one of the top priorities of the Animal Industry Division.

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INTERNET/PHONE SERVICE



Organization Name	Links
AT&T	https://www.att.com/
Verizon	https://www.verizonwireless.com/
T-Mobile	https://www.t-mobile.com/
Sprint	https://www.sprint.com/
Straight Talk	https://www.straighttalk.com
Cricket Wireless	https://www.cricketwireless.com/
Spectrum	https://www.spectrum.com
Dish Network	https://www.dish.com/
Direct T.V.	https://www.directv.com/

TRANSPORTATION INFORMATION



Organization / Program Name	Links and Contact Information	Description
American Public Transportation Association	https://www.apta.com/research-technical-resources/public-transportation-links/georgia/	Locate all forms of public transportation in the state of Georgia.
U.S. Department of Transportation	https://www.transportation.gov/	Serve the United States by ensuring a fast, safe, efficient, accessible and convenient transportation system that meets our vital national interests and enhances the quality of life of the American people, today and into the future.
Flight Aware	https://flightaware.com/live/	Flight Aware is the world's largest flight tracking data company.
Carlson Wagonlit Travel (CWT)	www.carlsonwagonlit.com	CWT is a company managing business travel, meetings and events for companies, governments and non-governmental organizations.
Defense Travel System (DTS)	https://www.defensetravel.dod.mil/site/tac.cfm	Military members and DoD Civilian personnel can book official travel and manage travel expenses.

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POSTAL



Organization Name	Link
United States Postal Service (USPS)	https://about.usps.com/news/service-alerts/
Federal Express (FEDEX)	https://www.fedex.com/en-us/service-alerts.html
United Parcel Service (UPS)	https://www.ups.com/us/en/service-alerts.page
DHL (Mail Delivery)	https://www.dhl.com/

REPLACE YOUR LOST DOCUMENTS






Organization Name	Links	Phone	Type of Document
American Express	https://www.americanexpress.com/us/content/help/lost-stolen-card.html	800-327-1267	American Express credit card and billing statements
Discover	https://www.discover.com/credit-cards/help-center	800-347-2683	Discover credit card and billing statements
MasterCard	https://www.mastercard.us/en-us/consumers/get-support.html	800-627-8372	MasterCard credit card and billing statements
Visa	https://usa.visa.com/support/consumer/lost-stolen-card.html	800-847-2911	Visa credit cards and billing statements
Annual Credit Report.com	https://www.annualcreditreport.com/index.action	877-322-8228	Free credit report
U.S. Citizenship and Immigration Services	https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card	800-375-5283	Green Card
Identity Theft Resource Center	http://www.idtheftcenter.org	888-400-5530	Support victims of identity theft
National Archives Records	https://www.archives.gov/	866-272-6272	Military records

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U.S. Department of State	https://travel.state.gov/content/passports/en/passports/lost-stolen.html	877-487-2778	Passports
Social Security Administration	https://www.ssa.gov/ssnumber	800-772-1213	Social Security cards
Internal Revenue Service	https://www.irs.gov/uac/About-Form-4506T	800-829-1040	Federal tax documents and returns
U.S. Treasury Department – Treasury Direct	https://www.treasurydirect.gov/tdhome.htm	844-284-2676	U. S. Savings bonds
Citi Bank	https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login	1-800-200-7056	Government Travel Card
Georgia Department of Public Health	https://dph.georgia.gov/	404-657-2700	Marriage, Birth and Death Certificates
Division of Motor Vehicles	https://georgia.gov/agencies/georgia-department-motor-vehicles-dmv	See local DDS	Driver's License, Vehicle Title and Registration
Department of Human Services	https://dhs.georgia.gov/	1-800-436-7442	EBT/SNAP Card

MOBILE APPS



APP Name	Links	Description
EMERGENCY 	iTunes: https://itunes.apple.com/us/app/emergency-by-american-red/id954783878?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.hzd	This all-inclusive app lets you monitor more than 35 different severe weather and emergency alerts, to help keep you and your loved ones safe
Double Eagle App 	iTunes: https://itunes.apple.com/us/app/u-s-army-reserve/id1459987204?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.hzd	The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.
Hero Care by American Red Cross 	iTunes: https://itunes.apple.com/us/app/hero-care-by-american-red/id1120615435?ls=1&mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.saf	Hero Care by the American Red Cross is a complete solution for members of the military, veterans, and their families to prepare for, cope with and respond to the challenges of military service.

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<p>First Aid</p> 	<p>iTunes: https://itunes.apple.com/US/app/first-aid-by-american-red-cross/id529160691?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.fa</p>	<p>Get instant access to information on handling the most common first aid emergencies.</p>
<p>Disaster Alert</p> 	<p>iTunes: https://itunes.apple.com/us/app/disaster-alert-pdc-world-hazards/id381289235?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.pfa</p>	<p>Provides mobile access to multi-hazard monitoring of and early warning for "Active Hazards" around the globe. Additional information and reports about hazards can be viewed and shared.</p>
<p>SirenGPS</p> 	<p>iTunes: https://itunes.apple.com/us/app/sirengps-mobile/id771924564?mt=8 Google: https://play.google.com/store/apps/details?id=com.sirengps.mobile</p>	<p>SirenGPS connects everyone in a community to first responders and allows first responders to communicate with each other, all on a single platform. It allows first responders to determine the precise location of 911 callers.</p>
<p>SAMHSA</p> 	<p>iTunes: https://itunes.apple.com/us/app/samhsa-disaster-response-app/id787518271?mt=8</p>	<p>SAMHSA Behavioral Health Disaster Response App is designed for behavioral health professionals and provides access to evidenced-based mental health and substance use information, tools, and resources for use in the field</p>
<p>FEMA</p> 	<p>iTunes: https://itunes.apple.com/us/app/fema/id474807486?mt=8 Google: https://play.google.com/store/apps/details?id=gov.fema.mobile.android&hl=en</p>	<p>Receive alerts from the National Weather Service for up to five locations. Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist. Locate Open shelters and were to talk to FEMA in person (or on the phone).</p>

IF YOU WOULD LIKE TO VOLUNTEER OR MAKE A DONATION

Please see links below on ways you can **volunteer** or **make a donation** to support your local area.



Organization / Program Name	Links and Contact Information	Description
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Habitat for Humanity	https://www.habitat.org/	Habitat for Humanity is a nonprofit organization that helps families build and improve places to call home.
American Red Cross	https://www.redcross.org/	Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world.
Open Hand	https://openhandatlanta.org	Our Board of Directors is dedicated to our mission and passionate about growing the organization to reach more people and make an even greater impact on the health of our community.
National VOAD	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.

FEMA FACT SHEETS



Fact Sheet	Links	Description
Crisis Counseling Assistance and Training Program	https://www.fema.gov/media-library/assets/documents/24411	The CCP supports short-term interventions that involve the counseling goals of assisting disaster survivors.
Disaster Legal Services Fact Sheet	https://www.fema.gov/media-library/assets/documents/24413	The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.
Disaster Unemployment Assistance	https://www.fema.gov/media-library/assets/documents/24418	The purpose of Disaster Unemployment Assistance (DUA) is to provide unemployment benefits and re-employment services to individuals who have become unemployed as a result of a major disaster and who are not eligible for regular State unemployment insurance.
Emergency Food and Shelter National Board Program	https://www.fema.gov/media-library/assets/documents/24422	Describes the Emergency Food and Shelter National Board Program.
Funeral Assistance Fact Sheet	https://www.fema.gov/media-library/assets/documents/24431	This fact sheet describes the eligible costs associated with FEMA Funeral Assistance under the Individuals and Households Program (IHP).

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Assistance to Individuals and Households- Individuals and Households Program (IHP)	https://www.fema.gov/media-library/assets/documents/24945	The Individuals and Households Program (IHP) provides financial help or direct services to those who have necessary expenses and serious needs if they are unable to meet the needs through other means.
Disaster Case Management Guidance	https://www.fema.gov/public-assistance-policy-and-guidance	Final guidance document for Regional, State, Tribal, and local partners for developing a grant and implementing and administering disaster case management.
National Emergency Family Registry and Locator System	https://www.fema.gov/media-library/assets/documents/94763	The FEMA National Emergency Family Registry and Locator System (NEFRLS) may be activated following a Presidentially declared disaster at the request of an affected State to help reunite families that have become separated as a result of the disaster.
Generator Reimbursement – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94768	Under the Other Needs Assistance provision of the Federal Emergency Management Agency's (FEMA) Individuals and Households Program, and in conjunction with the State or Tribe, eligible applicants may be reimbursed for the purchase or rental of a generator required for medical purposes.
Manufactured Housing Units (MHUs) – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94778	FEMA may provide direct assistance to eligible disaster survivors through either the Multi-family Lease & Repair Program, in which FEMA contracts with the property owner or landlord to repair multi-family rental units for use as temporary housing, or by providing Manufactured Housing Units (MHUs).
Cora Brown Fund	https://www.fema.gov/media-library/assets/documents/117769	The purpose of the Cora Brown Fund is to help provide for disaster-related needs that have not or will not be met by governmental agencies or any other organization, which has programs to address such needs.
Disaster Survivor Assistance	https://www.fema.gov/media-library/assets/documents/117811	The DSA mission is to build and sustain an expeditionary cadre that can establish a timely presence primarily focused on addressing the needs of disproportionately impacted populations and disaster survivors.
Child Care Assistance	https://www.fema.gov/media-library/assets/documents/133703	The Sandy Recovery Improvement Act of 2013 provides FEMA the specific authority

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		to award Child Care Assistance through the Other Needs Assistance (ONA) provision of the Individuals and Households Program (IHP), to assist disaster survivors who have a disaster-caused financial burden for child care.
Disaster Recovery Centers	https://www.fema.gov/media-library/assets/documents/133708	A Disaster Recovery Center (DRC) is a fixed or mobile provisional facility set up by FEMA that provides a central location near disaster impacted areas where Federal, State, Tribal, and non-government organizations have recovery information, assistance, and services to disaster survivors.
Group Flood Insurance Policy	https://www.fema.gov/media-library/assets/documents/133710	As part of the effort to reduce future expenses from floods, FEMA directly purchases Group Flood Insurance Policy (GFIP) certificates on behalf of applicants who are required to obtain and maintain flood insurance.
Mass Care/Emergency Services Reunification Service	https://www.fema.gov/media-library/assets/documents/133732	FEMA has the statutory requirement to facilitate the reunification of unaccompanied minors with their custodial parents/legal guardians, as well as the voluntary reunification of adults with their families, during declared emergencies or major disasters.
Assistance for Active Military and Civilian Personnel	https://www.fema.gov/media-library/assets/documents/133742	FEMA may provide assistance to active military and civilian personnel if it is not duplicated with assistance offered by the Department of Defense or other available resources.
Individual Assistance Program	https://www.fema.gov/media-library/assets/documents/133744	The Individual Assistance mission ensure disaster survivors have timely access to a full range of authorized programs and services to maximize recovery, through partnered coordination of local, state, territorial, and Indian Tribal governments, as well as other Federal Agencies, nongovernmental organizations and the private sector.

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The official Team Kentucky source for information concerning COVID-19

<https://govstatus.egov.com/kycovid19>

COVID-19 Hotline (800) 722-5725

For general inquiries, email KYcovid19@ky.gov. Please be patient as we handle a high volume of emails.

[Novel Coronavirus \(COVID-19\) Guidance for Kentucky Residents](#)

[Social Distancing for COVID-19](#)

[Self Isolation and Home Quarantine Guidance](#)

[Recommendations for Kentucky Senior Centers](#)

[Coronavirus \(COVID-19\) Visitation Guidance for Long-Term Care Facilities](#)

[FMCSA Emergency Declaration- March 13, 2020](#)

Kentucky Department for Public Health recommends following the CDC Guidelines for preventing COVID-19 spread in communities.

[At home](#)

[K-12 Schools and Childcare programs](#)

[Healthcare settings](#)

[Those at risk for serious illness from COVID-19](#)

[Homeless shelters](#)

[Reducing stigma](#)

[Social Distancing while in Recovery](#)

[At work](#)

[Colleges and Universities](#)

[Pregnant women and children](#)

[Large events and gatherings](#)

[First responders](#)

[Guidance for Kentucky Community- and Faith- Based Organization](#)

KENTUCKY RESOURCE GUIDE

Mental Health and Relieving Anxiety

Uncertainty leads to anxiety. Follow these tips to maintain your mental health and reduce anxiety. Please seek professional help if needed. For more information, visit the CDC guidance for [managing anxiety and stress](#).

[CDC Mental Health and Coping during COVID-19](#)

[Coping with Stress during Infectious Disease Outbreaks](#)

[Parent/Caregiver Guide to helping families cope with the Coronavirus Disease 2019](#)

Services

During the COVID-19 State of Emergency, individuals who need special healthcare coverage should click here [Healthcare Coverage Application](#). This coverage is temporary and ends on 6/30/2020 unless you submit an application for regular Medicaid. For application help, contact an application assister through the [Application Assister Web Page](#) or call the Kentucky Healthcare Customer Service line toll-free at (855) 459-6328. For a listing of participating medical providers please access the [Kentucky Medicaid Provider Directory](#). If you have questions or need more information about a participating provider, you can call 1-800-635-2570.

[How to file an unemployment insurance claim if you have lost a job or are sick due to COVID-19](#)

COVID-19 Resources for Children

[Guide to Coping with COVID-19: Kids & Family Edition](#)

[CDC Talking with children about coronavirus](#)

[Talking to Children about COVID-19: A Parent Resource](#)

[Parent/Caregiver Guide to helping families cope with the Coronavirus Disease 2019](#)

[Kentucky Autism Training Center- Supporting Students with Autism Spectrum Disorder at Home during COVID-19](#)

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Other Resources

For COVID-19 information in multiple languages, visit [Resources in 150+ Languages \(Source: Endangered Language Project\)](#)

National Resources	Contact Information/Website	Description
The National Resource Directory	https://nrd.gov/	has more than 14,000 vetted resources available
Military OneSource	800.342.9647 www.militaryonesource.mil	Counseling, Financial Assistance and more.
Disabled American VETS (DAV)	414.902.5736 https://www.dav.org/	Help make sure that, after defending our freedom, our heroes and their loved ones get the care they earned.
Unemployment benefits - KY	502-875-0442 https://kcc.ky.gov/career	Apply for unemployment benefits online or by phone.
Kentucky - Food Pantries	https://www.foodpantries.org/st/kentucky	Find the closest Food Pantry
Veterans Affairs	www.va.gov	To provide veterans the world-class benefits and services they have earned - and to do so by adhering to the highest standards of compassion, commitment, excellence, professionalism, integrity, accountability, and stewardship.

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U.S. Army Disaster Personnel Accountability and Assessment System (ADPAAS)

As a prudent precaution, all military members are requested to update their contact information and potential evacuation location on their respective Services' accountability systems. If an evacuation order is given, correct information is crucial for accountability!

<https://adpaas.army.mil/>

Emergency Contact Information



Kentucky Office of Emergency Services Main Office

Phone: (502) 636-0439

2701 Crittenden Dr, Louisville, KY 40209

<https://kyem.ky.gov/Pages/default.aspx>



TWITTER	FACEBOOK	YOUTUBE
https://twitter.com/KentuckyEM/	https://www.facebook.com/KentuckyEM/	https://www.youtube.com/user/CalEMATV



FEMA

<https://www.fema.gov/>



<https://www.ready.gov/>

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81st Readiness Division (Region 1)

Address: 1160 Brandenburg Station Rd Bldg.2327
Fort Knox, KY 40121

Family Programs Director (FPD): Brenda Andreotti

502-626-5741

Email: brenda.e.andreotti.civ@mail.mil

Family Programs Coordinator (FPC): Denise Wallace

704-342-5128

Email: joan.d.wallace2i.civ@mail.mil

Family Readiness Support Assistant (FRSA): Peggy Pelfrey

615-354-8264

Email: peggy.l.pelfrey.civ@mail.mil

www.usar.army.mil/arfp



Double Eagle App

<https://www.usar.army.mil/DoubleEagleApp/>

The Double Eagle App that allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.

Army Reserve Psychological Health Program

Stacey Feig, Team Leader
Army Reserve Staff - Fort Belvoir
Office: 703-806-6905
Cell: 703-254-8246
stacey.a.feig.ctr@mail.mil

The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.

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IMPORTANT CURRENT EMERGENCY INFORMATION



Affected State and County Emergency Management Links

Organization / Program Name	Links
Kentucky Office of Emergency Services	https://kyem.ky.gov/Pages/default.aspx

Evacuation Information

Organization / Program Name	Links
Kentucky Department of Transportation	https://www.fhwa.dot.gov/trafficinfo/ky.htm

Fuel

Organization	Links
GasBuddy	http://www.gasbuddy.com/GasPrices/Kentucky

Power Outages

Organization	Links
PowerOutage.US	https://poweroutage.us/area/state/ Kentucky

Closings and Delays

Organization / Program Name	Links
Kentucky School Closings	https://www.wkyt.com/weather/closings

Weather

Organization / Program Name	Links
National Weather Service	http://www.weather.gov/alerts
National Hurricane Center	https://www.nhc.noaa.gov/
National Oceanic and Atmospheric Administration	https://www.noaa.gov/

State & Local Newspapers and Media Stations

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Organization / Program Name	Links
Radio Locator	https://radio-locator.com/

SAFETY TIPS



About the Ready Campaign

Ready is a National public service campaign designed to educate and empower the American people to prepare for, respond to and mitigate emergencies, including natural and man-made disasters. The goal of the campaign is to promote preparedness through public involvement. For additional information please visit <https://www.ready.gov/be-informed>

Organization / Program Name	Links and Contact Information	Description
Ready (Make a Plan)	https://www.ready.gov/make-a-plan	Make a family communication plan so everyone can be prepared.
American Red Cross (Safe and Well)	https://safeandwell.communityos.org/cms/index.php	After a disaster, you can let your family and friends know that you're safe. Register yourself as "safe and well" or search to find loved ones.
National Voluntary Organizations Active in Disaster (VOAD)	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
U-Haul Disaster Relief	https://www.uhaul.com/About/DisasterRelief/	U-Haul has a long-time policy of assisting those in need during natural disasters, such as hurricanes, tornadoes, floods, fires, etc., by offering 30 days of free storage at participating U-Haul self-storage facilities on an as-available basis.

FOOD AND WATER RESOURCES



Organization / Program Name	Links	Description
U.S. Department of Agriculture (Food Assistance for Disaster Relief)	https://www.fns.usda.gov/disaster/disaster-assistance	The Food and Nutrition Service (FNS) coordinates with State, local and voluntary organizations to: Provide food for shelters and other mass feeding sites. Issue Disaster Supplemental Nutrition Assistance Program (D-SNAP) benefits.
FoodPantries.Org	https://www.foodpantries.org/st/kentucky	Directory of Food Banks, Soup Kitchens, and non-profit organizations committed to fighting hunger.

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Feeding America	http://www.feedingamerica.org/	The Feeding America network is the nation's largest domestic hunger-relief organization.
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SHELTERS



Organization / Program Name	Links	Description
American Red Cross	http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter	Find open shelters. If an emergency has forced you to evacuate your home, the Red Cross may be able to help.
FEMA	https://www.arcgis.com/home/webmap/viewer.html?useExisting=1&layers=d000037396514f70a2ba3683e037caee	This web service displays data from the FEMA National Shelter System database.
Homeless Shelter Directory	http://www.homelessshelterdirectory.org/	The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.

HOUSING RESOURCES



Organization / Program Name	Links	Description
FEMA (Transitional Sheltering Assistance)	https://www.fema.gov/transitional-shelter-assistance	If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels or motels for a limited period of time.
FEMA (Participating Hotels)	http://www.femaevachotels.com/	Search the list participating locations. Room availability changes quickly, please call the hotel to be sure the hotel can accommodate your need.
Department of Housing and Urban Development (HUD)	https://www.hud.gov/info/disasterresources	HUD provides a variety of disaster resources.
Soldier On	http://www.wesoldieron.org/	Soldier On is committed to ending veteran homelessness. Providing homeless veterans with transitional housing and supportive services.
Rent Assistance	http://www.rentassistance.us/	Rent Assistance lists thousands of local agencies and non-profit organizations that can help you pay your rent or find a better rate.

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FINANCIAL RESOURCES



Organization / Program Name	Links and Contact Information	Description
Army Emergency Relief (AER)	https://www.aerhq.org/	<p>For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days</p> <p>AER is the Army's own emergency financial assistance organization and is dedicated to "Helping the Army Take Care of its Own." If you have questions about applying for AER assistance, please contact HQ AER at 1-866-878-6378.</p>
AER Office Locator	https://www.aerhq.org/Office-Locator	<p>For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days</p> <p>Find Your Closest AER Location</p>
Disaster Assistance Improvement Program (DAIP)	https://www.disasterassistance.gov/	The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners.
FEMA	https://www.fema.gov/	Helping people before, during, and after disasters.
U.S. Small Business Administration	https://www.sba.gov/offices/disaster/dacsc	The Office of Disaster Assistance's mission is to provide low-interest disaster loans to businesses of all sizes
Need Help Paying Bills	https://www.needhelppayingbills.com/	Find information on programs that offer a number of ways to get help with paying bills.
Federal Employees Education and Assistance Fund (FEEA)	https://feea.org/our-programs/disaster-relief/	FEEA offers disaster relief grants to eligible federal employees when these disasters strike.

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MENTAL HEALTH SERVICES



Organization / Program Name	Links and Contact Information	Description
SAMHSA's National Helpline	https://www.samhsa.gov/find-help/national-helpline Phone: 1-800-662-4357	SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service for individuals and families facing mental and/or substance use disorders.
Army Reserve Psychological Health Program	Stacey Feig, Team Leader Army Reserve Staff - Fort Belvoir Office: 703-806-6905 Cell: 703-254-8246 stacey.a.feig.ctr@mail.mil	The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.
Disaster Distress Helpline	https://www.samhsa.gov/find-help/disaster-distress-helpline Phone: 1-800-985-5990	SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.
TRICARE	https://www.tricare.mil/CoveredServices/Mental	Mental health problems can affect your thoughts, mood and behavior. Learn about TRICARE's mental health coverage.
Veterans Crisis Line	https://www.veteranscrisisline.net/ Phone: 1-800-273-8255	If you or a family member needs help, call a crisis hotline now!
Give An Hour	https://giveanhour.org/	Give an Hour is a national nonprofit organization with a large network of mental health professionals who offer no cost mental health counseling to those in need. info@giveanhour.org
Military OneSource	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and non-medical counseling for many aspects of Military Life. Also provides interpretation/ translation services and document translation.
Kentucky Cabinet for Health and Family Services	http://dbhdid.ky.gov/kdbhdid/default.aspx	The Kentucky Cabinet for Health and Family Service's mission is to provide leadership, in partnership with others, to prevent disability, build resilience in individuals and their communities, and facilitate recovery for people whose lives have been affected by mental illness, intellectual disability or other developmental disability, or substance abuse.

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Crisis Text Line	https://www.crisistextline.org/	From anywhere in the United States, anytime, about any type of crisis. A live, trained Crisis Counselor receives the text and responds, all from our secure online platform.
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GENERAL RESOURCES

Civilian Resources		
Organization / Program Name	Links and Contact Information	Description
United Way 211	http://211.org/	2-1-1 is a free and confidential service that helps across the U.S. find the local resources they need. Available 24/7
Aunt Bertha	http://www.auntbertha.com/	Find food, health, housing, job training programs and more, anywhere.
Suntopia.org	https://www.suntopia.org/	List of social service programs for individuals and families in need.
U.S. Department of Agriculture	http://www.usda.gov/wps/portal/usda/usdahome?navid=disaster-help	Food, Property and Shelter, Food Safety and Food Assistance, Crop and Livestock Loss, Community Recovery Resources.
Federal Deposit Insurance Corporation (FDIC)	https://www.fdic.gov Phone: 877-275-3342	FDIC is an independent agency created by the U.S. Congress to maintain stability and public confidence in the nation's financial system by ensuring deposits, examining and supervising financial institutions for safety and soundness and consumer protection, and managing receiverships.
Lawyers.Com	https://www.lawyers.com/legal-info/insurance Phone: 800-526-4902	Legal assistance information/ locate an attorney
Military Resources		
Organization / Program Name	Links and Contact Information	Description
Military One Source (MOS)	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and counseling for many aspects of Military Life.
Veterans of Foreign Wars (VFW) Unmet Needs Program	http://www.vfw.org/UnmetNeeds	Unmet Needs is there to help America's military families who have run into unexpected financial difficulties as a result of deployment or other military-related activity or injury. The program provides financial aid grants of up to \$1,500 to assist with basic life needs in the form of a grant - not a loan - so no repayment is required.

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Joint Services Support	https://www.jointservicesupport.org/Default.aspx	Connecting you to valuable resources and programs you need.
Vets 4 Warriors	https://vets4warriors.com/	Our mission is to provide 24/7 confidential, stigma free peer support by veterans to Active Duty, National Guard and Reserve service members, Veterans, Retirees, and their families/caregivers.
National Resource Directory	https://nrd.gov/	National Resource Directory connects wounded, ill & injured service members, Veterans, their families, and caregivers with those who support them.
USA Cares	http://www.usacares.org/	Assisting military families in crisis.
TRICARE	http://www.tricare.mil/contactus/	TRICARE is the health care program for uniformed service members, retirees, and their families around the world.
Department of Veterans Affairs	https://www.va.gov/	The US Department of Veterans Affairs provides patient care and federal benefits to Veterans and their dependents.

PET & LIVESTOCK RESOURCES



Organization / Program Name	Links and Contact Information	Description
Ready	https://www.ready.gov/animals	If you are a pet owner, that plan must include your pets. Being prepared can save their lives. If you evacuate your home, DO NOT LEAVE YOUR PETS BEHIND!
Missing Pet Network	http://www.missingpet.net	The MPN gives advice on how to find missing pet / animals.
American Humane	https://www.americanhumane.org/	American Humane is committed to ensuring the safety, welfare and well-being of animals.
Global Animal Foundation	https://www.globalanimal.org/	Our mission is to swiftly get resources on the ground during natural disasters and other emergencies that put animals, from pets to wildlife, in critical peril.

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INTERNET/PHONE SERVICE



Organization Name	Links
AT&T	https://www.att.com/
Verizon	https://www.verizonwireless.com/
T-Mobile	https://www.t-mobile.com/
Sprint	https://www.sprint.com/
Straight Talk	https://www.straighttalk.com
Cricket Wireless	https://www.cricketwireless.com/
Spectrum	https://www.spectrum.com
Dish Network	https://www.dish.com/
Direct T.V.	https://www.directv.com/

TRANSPORTATION INFORMATION



Organization / Program Name	Links and Contact Information	Description
American Public Transportation Association	https://www.apta.com/research-technical-resources/public-transportation-links/kentucky/	Locate all forms of public transportation in the state of Kentucky.
U.S. Department of Transportation	https://www.transportation.gov/	Serve the United States by ensuring a fast, safe, efficient, accessible and convenient transportation system that meets our vital national interests and enhances the quality of life of the American people, today and into the future.
Flight Aware	https://flightaware.com/live/	Flight Aware is the world's largest flight tracking data company.
Carlson Wagonlit Travel (CWT)	www.carlsonwagonlit.com	CWT is a company managing business travel, meetings and events for companies, governments and non-governmental organizations.
Defense Travel System (DTS)	https://www.defensetravel.dod.mil/site/tac.cfm	Military members and DoD Civilian personnel can book official travel and manage travel expenses.

POSTAL



Organization Name	Link
United States Postal Service (USPS)	https://about.usps.com/news/service-alerts/
Federal Express (FEDEX)	https://www.fedex.com/en-us/service-alerts.html
United Parcel Service (UPS)	https://www.ups.com/us/en/service-alerts.page
DHL (Mail Delivery)	https://www.dhl.com/

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REPLACE YOUR LOST DOCUMENTS









Organization Name	Links	Phone	Type of Document
American Express	https://www.americanexpress.com/us/content/help/lost-stolen-card.html	800-327-1267	American Express credit card and billing statements
Discover	https://www.discover.com/credit-cards/help-center	800-347-2683	Discover credit card and billing statements
MasterCard	https://www.mastercard.us/en-us/consumers/get-support.html	800-627-8372	MasterCard credit card and billing statements
Visa	https://usa.visa.com/support/consumer/lost-stolen-card.html	800-847-2911	Visa credit cards and billing statements
Annual Credit Report.com	https://www.annualcreditreport.com/index.action	877-322-8228	Free credit report
U.S. Citizenship and Immigration Services	https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card	800-375-5283	Green Card
Identity Theft Resource Center	http://www.idtheftcenter.org	888-400-5530	Support victims of identity theft
National Archives Records	https://www.archives.gov/	866-272-6272	Military records
U.S. Department of State	https://travel.state.gov/content/passports/en/passports/lost-stolen.html	877-487-2778	Passports
Social Security Administration	https://www.ssa.gov/ssnumber	800-772-1213	Social Security cards
Internal Revenue Service	https://www.irs.gov/uac/About-Form-4506T	800-829-1040	Federal tax documents and returns
U.S. Treasury Department – Treasury Direct	https://www.treasurydirect.gov/tdhome.htm	844-284-2676	U. S. Savings bonds
Citi Bank	https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login	1-800-200-7056	Government Travel Card
Kentucky Department of Public Health	https://kentucky.gov/health/Pages/default.aspx	916-558-1784	Marriage, Birth and Death Certificates

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Division of Motor Vehicles	https://drive.ky.gov/Pages/default.aspx	502-564-1257	Driver's License, Vehicle Title and Registration
Department of Social Services	https://chfs.ky.gov/agencies/Pages/default.aspx	1-800-372-2973	EBT/SNAP Card

MOBILE APPS



APP Name	Links	Description
EMERGENCY 	iTunes: https://itunes.apple.com/us/app/emergency-by-american-red/id954783878?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.hzd	This all-inclusive app lets you monitor more than 35 different severe weather and emergency alerts, to help keep you and your loved ones safe
Double Eagle App 	Apple App Store: https://apps.apple.com/us/app/u-s-army-reserve/id1459987204 Google: https://play.google.com/store/apps/details?id=com.flipsidegroup.army	The Double Eagle App that allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.
Hero Care by American Red Cross 	iTunes: https://itunes.apple.com/us/app/hero-care-by-american-red/id1120615435?ls=1&mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.saf	Hero Care by the American Red Cross is a complete solution for members of the military, veterans, and their families to prepare for, cope with and respond to the challenges of military service.
First Aid 	iTunes: https://itunes.apple.com/US/app/first-aid-by-american-red-cross/id529160691?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.fa	Get instant access to information on handling the most common first aid emergencies.
Disaster Alert 	iTunes: https://itunes.apple.com/us/app/disaster-alert-pdc-world-hazards/id381289235?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.pfa	Provides mobile access to multi-hazard monitoring of and early warning for "Active Hazards" around the globe. Additional information and reports about hazards can be viewed and shared.
SirenGPS 	iTunes: https://itunes.apple.com/us/app/sirengps-mobile/id771924564?mt=8 Google: https://play.google.com/store/apps/details?id=com.sirengps.mobile	SirenGPS connects everyone in a community to first responders and allows first responders to communicate with each other, all on a single platform. It allows first responders to determine the precise location of 911 callers.

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	<p>iTunes: https://itunes.apple.com/us/app/samhsa-disaster-response-app/id787518271?mt=8 Google: https://play.google.com/store/apps/details?id=gov.hhs.samhsa.app.disaster</p>	<p>SAMHSA Behavioral Health Disaster Response App is designed for behavioral health professionals and provides access to evidenced-based mental health and substance use information, tools, and resources for use in the field</p>
	<p>iTunes: https://itunes.apple.com/us/app/fema/id474807486?mt=8 Google: https://play.google.com/store/apps/details?id=gov.fema.mobile.android&hl=en</p>	<p>Receive alerts from the National Weather Service for up to five locations. Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist. Locate Open shelters and were to talk to FEMA in person (or on the phone).</p>

IF YOU WOULD LIKE TO VOLUNTEER OR MAKE A DONATION

Please see links below on ways you can **volunteer or make a donation** to support your local area.



Organization / Program Name	Links	Description
National VOAD	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
Habitat for Humanity	https://www.habitat.org/	Habitat for Humanity is a nonprofit organization that helps families build and improve places to call home.
American Red Cross	https://www.redcross.org/	Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world.

FEMA FACT SHEETS



Fact Sheet	Link	Description
Crisis Counseling Assistance and Training Program	https://www.fema.gov/media-library/assets/documents/24411	The CCP supports short-term interventions that involve the counseling goals of assisting disaster survivors.
Disaster Legal Services Fact Sheet	https://www.fema.gov/media-library/assets/documents/24413	The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.
Disaster Unemployment Assistance	https://www.fema.gov/media-library/assets/documents/24418	The purpose of Disaster Unemployment Assistance (DUA) is to provide unemployment benefits and re-employment services to individuals who have become unemployed as a result of a major disaster and who are not eligible for regular State unemployment insurance.
Emergency	https://www.fema.gov/media-	Describes the Emergency Food and Shelter National

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Food and Shelter National Board Program	library/assets/documents/24422	Board Program.
Funeral Assistance Fact Sheet	https://www.fema.gov/media-library/assets/documents/24431	This fact sheet describes the eligible costs associated with FEMA Funeral Assistance under the Individuals and Households Program (IHP).
Assistance to Individuals and Households- Individuals and Households Program (IHP)	https://www.fema.gov/media-library/assets/documents/24945	The Individuals and Households Program (IHP) provides financial help or direct services to those who have necessary expenses and serious needs if they are unable to meet the needs through other means.
Disaster Case Management Guidance	https://www.fema.gov/public-assistance-policy-and-guidance	Final guidance document for Regional, State, Tribal, and local partners for developing a grant and implementing and administering disaster case management.
National Emergency Family Registry and Locator System	https://www.fema.gov/media-library/assets/documents/94763	The FEMA National Emergency Family Registry and Locator System (NEFRLS) may be activated following a Presidentially declared disaster at the request of an affected State to help reunite families that have become separated as a result of the disaster.
Generator Reimbursement – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94768	Under the Other Needs Assistance provision of the Federal Emergency Management Agency's (FEMA) Individuals and Households Program, and in conjunction with the State or Tribe, eligible applicants may be reimbursed for the purchase or rental of a generator required for medical purposes.
Manufactured Housing Units (MHUs) – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94778	FEMA may provide direct assistance to eligible disaster survivors through either the Multi-family Lease & Repair Program, in which FEMA contracts with the property owner or landlord to repair multi-family rental units for use as temporary housing, or by providing Manufactured Housing Units (MHUs).
Cora Brown Fund	https://www.fema.gov/media-library/assets/documents/117769	The purpose of the Cora Brown Fund is to help provide for disaster-related needs that have not or will not be met by governmental agencies or any other organization, which has programs to address such needs.
Disaster Survivor Assistance	https://www.fema.gov/media-library/assets/documents/117811	The DSA mission is to build and sustain an expeditionary cadre that can establish a timely presence primarily focused on addressing the needs of disproportionately impacted populations and disaster survivors.
Child Care Assistance	https://www.fema.gov/media-library/assets/documents/133703	The Sandy Recovery Improvement Act of 2013 provides FEMA the specific authority to award Child Care Assistance through the Other Needs Assistance (ONA) provision of the Individuals and Households Program (IHP), to assist disaster survivors who have a disaster-caused financial burden for child care.
Disaster Recovery Centers	https://www.fema.gov/media-library/assets/documents/133708	A Disaster Recovery Center (DRC) is a fixed or mobile provisional facility set up by FEMA that provides a central location near disaster impacted areas where Federal, State, Tribal, and non-government organizations have recovery information, assistance, and services to disaster survivors.

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Group Flood Insurance Policy	https://www.fema.gov/media-library/assets/documents/133710	As part of the effort to reduce future expenses from floods, FEMA directly purchases Group Flood Insurance Policy (GFIP) certificates on behalf of applicants who are required to obtain and maintain flood insurance.
Mass Care /Emergency Services Reunification Service	https://www.fema.gov/media-library/assets/documents/133732	FEMA has the statutory requirement to facilitate the reunification of unaccompanied minors with their custodial parents/legal guardians, as well as the voluntary reunification of adults with their families, during declared emergencies or major disasters.
Assistance for Active Military and Civilian Personnel	https://www.fema.gov/media-library/assets/documents/133742	FEMA may provide assistance to active military and civilian personnel if it is not duplicated with assistance offered by the Department of Defense or other available resources.
Individual Assistance Program	https://www.fema.gov/media-library/assets/documents/133744	The Individual Assistance mission ensure disaster survivors have timely access to a full range of authorized programs and services to maximize recovery, through partnered coordination of local, state, territorial, and Indian Tribal governments, as well as other Federal Agencies, nongovernmental organizations and the private sector.

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U.S. Army Disaster Personnel Accountability and Assessment System (ADPAAS)

As a prudent precaution, all military members are requested to update their contact information and potential evacuation location on their respective Services' accountability systems. If an evacuation order is given, correct information is crucial for accountability!

<https://adpaas.army.mil/>

Emergency Contact Information



Louisiana State Emergency Management

Office of Homeland Security and Emergency Preparedness

225-925-7500

7667 Independence Blvd, Baton Rouge, LA 70806

<http://gohsep.la.gov/>



TWITTER

<https://twitter.com/GOHSEP>

FACEBOOK

<https://www.facebook.com/gohsep/>



FEMA

<https://www.fema.gov/>



<https://www.ready.gov/>

Disaster Event

Date

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81st Readiness Division, Region 3- Louisiana

Address: 400 Russell Ave., BLDG 22, Belle Chasse, LA 70143

Family Programs Director (FPD): Fay Ferran

504-558-5685

Email: fay.m.ferran.civ@mail.mil

www.usar.army.mil/arfp



Double Eagle App

<https://www.usar.army.mil/DoubleEagleApp/>

The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.

Army Reserve Psychological Health Program

Stacey Feig, Team Leader

Office of the Chief, Army Reserve (OCAR)

Office: 703-806-6905

Cell: 703-254-8246

stacey.a.feig.ctr@mail.mil

The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.

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IMPORTANT CURRENT EMERGENCY INFORMATION



Affected State and Parish Emergency Management Links

Organization / Program Name	Links
State of Louisiana Homeland Security and Emergency Preparedness	https://gohsep.la.gov/
Plaquemines Parish Government	https://plaqueminesparish.com/homeland-security-emergency-preparedness/

COVID-19 Websites

Organization / Program Name	Links
The Centers for Disease Control and Prevention	https://www.cdc.gov
World Health Organization (WHO)	https://www.who.int/

Evacuation Information

Organization / Program Name	Links
Louisiana Department of Transportation	http://gisweb.dotd.la.gov/evacuationroute/desktop.html
State Emergency Declaration	http://gohsep.la.gov/portals/0/News/111-JBE-2019-SOE-Invest-92L.pdf

Fuel

Organization	Links
GasBuddy	http://www.gasbuddy.com/GasPrices/Louisiana
Ricochet Fuel Delivery	https://www.ricochetfuel.com/areas-served/louisiana-fuel-distributor/

Power Outages

Organization	Links
PowerOutage.US	https://poweroutage.us

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Closings and Delays

Organization / Program Name	Links
4WWL TV	https://www.wwltv.com/closings
Louisiana Department of Transportation	http://wwwapps.dotd.la.gov/administration/announcements/home.aspx?type=roadandlaneclosure

Weather

Organization / Program Name	Links
National Weather Service	http://www.weather.gov/alerts
National Hurricane Center	https://www.nhc.noaa.gov/
National Oceanic and Atmospheric Administration	https://www.noaa.gov/

State & Local Newspapers and Media Stations

Organization / Program Name	Links
Radio Locator	https://radio-locator.com/
United States News Paper Listings (USNPL)	https://www.usnpl.com/search/state?state=LA
KARD FOX14	https://www.myarklamiss.com/
WGNO ABC	https://www.wgno.com
4WWL TV	https://www.wwltv.com
Plaquemines Gazette	https://www.plaqueminesgazette.com/

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SAFETY TIPS



ARE YOU PREPARED?

<https://www.ready.gov/be-informed>

HOW TO STAY SAFE WHEN A FLOOD THREATENS

Prepare NOW

Know your area's type of flood risk. Visit FEMA's Flood Map Service Center at <https://msc.fema.gov/> portal for information.

Sign up for your community's warning systems. The Emergency Alert System (EAS) and National Oceanic and Atmospheric Administration (NOAA) Weather Radio also provide emergency alerts.

If flash flooding is a risk in your location, monitor potential signs such as heavy rain.

Learn and practice evacuation routes, shelter plans, and flash flood response.

Gather supplies in case you have to leave immediately or if services are cut off. Keep in mind each person's specific needs, including medication. Don't forget the needs of pets. Obtain extra batteries and charging devices for phones and other critical equipment.

Obtain flood insurance. Homeowner's policies do not cover flooding. Get flood coverage under the National Flood Insurance Program (NFIP).

Keep important documents in a waterproof container. Create password-protected digital copies.

Protect your property. Move valued items to higher levels. Declutter drains and gutters. Install check valves. Consider a sump pump with a battery.

Survive DURING

Depending on where you are, and the impact and the warning time of flooding, go to the safe location that you have identified.

If told to evacuate, do so immediately. Never drive around barricades. Local responders use them to safely direct traffic out of flooded areas.

Listen to EAS, NOAA Weather Radio, or local alerting systems for current emergency information and instructions.

Do not walk, swim, or drive through flood waters. Turn Around, Don't Drown. Just six inches of fast-moving water can knock you down, and one foot of moving water can sweep your vehicle away.

Stay off of bridges over fast-moving water. Fast-moving water can wash bridges away without warning.

If your vehicle is trapped in rapidly moving water, stay inside. If water is rising inside the vehicle, seek refuge on the roof.

If trapped in a building, go to its highest level. Do not climb into a closed attic. You may become trapped by rising floodwater. Go on the roof only if necessary. Signal for help.



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Be Safe AFTER

Listen to authorities for information and instructions.

Avoid driving, except in emergencies.

Be aware that snakes and other animals may be in your house. Wear heavy gloves and boots during clean up.

Avoid wading in floodwater, which can contain dangerous debris and be contaminated. Underground or downed power lines can also electrically charge the water.

Use a generator or other gasoline-powered machinery ONLY outdoors and away from windows.

Be aware of the risk of electrocution. Do not touch electrical equipment if it is wet or if you are standing in water. If it is safe to do so, turn off the electricity to prevent electric shock.

Take an Active Role In Your Safety

Go to [ready.gov](https://www.ready.gov) and search for flood. Download the FEMA app to get more information about preparing for a flood. Find Emergency Safety Tips under Prepare.

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BEFORE / AFTER



Organization / Program Name	Links and Contact Information	Description
Ready (Make a Plan)	https://www.ready.gov/make-a-plan	Make a family communication plan so everyone can be prepared.
American Red Cross (Safe and Well)	https://safeandwell.communityos.org/cms/index.php	After a disaster, you can let your family and friends know that you're safe. Register yourself as "safe and well" or search to find loved ones.
National Voluntary Organizations Active in Disaster (VOAD)	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
U-Haul Disaster Relief	https://www.uhaul.com/About/DisasterRelief/	U-Haul has a long-time policy of assisting those in need during natural disasters, such as hurricanes, tornadoes, floods, fires, etc., by offering 30 days of free storage at participating <u>U-Haul self-storage facilities</u> on an as-available basis.
Sandbags	<p>Belle Chasse PROWM 333 F. Edward Hebert Blvd. Building 1101 Belle Chasse, LA 70037</p> <p>Port Sulphur PROWM, 27279 Hwy. 23 Port Sulphur, LA 70083</p> <p>East bank PROWM 173 Edna LaFrance Road Braithwaite, LA 70040</p> <p>***Additional Locations Pending***</p>	<p>Sandbags are available between the hours of 8 A.M.-6 P.M.</p> <p>Must be a resident of Plaquemines Parish, with ID. 12 bag limit.</p>

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FOOD AND WATER RESOURCES



Organization / Program Name	Links and Contact Information	Description
U.S. Department of Agriculture (Food Assistance for Disaster Relief)	https://www.fns.usda.gov/disaster/disaster-assistance	The Food and Nutrition Service (FNS) coordinates with State, local and voluntary organizations to: Provide food for shelters and other mass feeding sites; Issue Disaster Supplemental Nutrition Assistance Program (D-SNAP) benefits.
FoodPantries.Org	https://www.foodpantries.org/st/louisiana	Directory of Food Banks, Soup Kitchens, and non-profit organizations committed to fighting hunger.
Feeding America	http://www.feedingamerica.org/	The Feeding America network is the nation's largest domestic hunger-relief organization.
The Food Bank of Central Louisiana	https://www.fbcenla.org/	It is with the generous support of our individual and corporate donors that the Food Bank of Central Louisiana is able to serve more than 22,400 people every month in our community.
The Food Bank of Northwest Louisiana	https://www.foodbanknla.org/	The mission of the Food Bank of Northwest Louisiana is to serve as the primary resource for fighting hunger in Northwest Louisiana. Our vision is to ultimately end hunger in Northwest Louisiana by ensuring consolidated network of effective food collection and distribution which will provide universal access to food for the needy in our communities.
Department of Children and Family Services	http://www.dcf.louisiana.gov	Emergency food assistance due to natural disaster.

SHELTERS



Organization / Program Name	Links and Contact Information	Description
American Red Cross	http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter	Find open shelters. If an emergency has forced you to evacuate your home, the Red Cross may be able to help.

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FEMA	https://www.arcgis.com/home/webmap/viewer.html?useExisting=1&layers=d000037396514f70a2ba3683e037caee	This web service displays data from the FEMA National Shelter System database.
Homeless Shelter Directory	http://www.homelessshelterdirectory.org/	The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.
Shelter Listings	https://www.shelterlistings.org/state/louisiana.html	Shelter Listings helps the needy find shelter and assistance. This nation is going through tough times and providing a helping hand can help make the world a better place.

There will be no evacuation shelters open within Plaquemines Parish.

Those residents that are in need of evacuation assistance information may contact 504-934-6940 or report to the Belle Chasse Auditorium.

Plaquemines Parish has an agreement to house residents in the city of West Monroe. Residents will be transported via Plaquemines Parish School Board buses from Belle Chasse to West Monroe. There are currently no public shelters open within the State.

HOUSING RESOURCES



Organization / Program Name	Links and Contact Information	Description
FEMA (Transitional Sheltering Assistance)	https://www.fema.gov/transitional-shelter-assistance	If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels or motels for a limited period of time.
FEMA (Participating Hotels)	http://www.femaevachotels.com/	Search the list participating locations. Room availability changes quickly, please call the hotel to be sure the hotel can accommodate your need.
Department of Housing and Urban Development (HUD)	https://www.hud.gov/info/disasterresources	HUD provides a variety of disaster resources.
Soldier On	http://www.wesoldieron.org/	Soldier On is committed to ending veteran homelessness. Providing homeless veterans with transitional housing and supportive services.

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Rent Assistance	http://www.rentassistance.us/	Rent Assistance lists thousands of local agencies and non-profit organizations that can help you pay your rent or find a better rate.
Louisiana Housing Corporation	https://www.lhc.la.gov/rental-opportunities	In keeping with its mission to ensure that every Louisiana resident is granted an opportunity to obtain safe, affordable, energy-efficient housing, the LHC directs renters and prospective renters to the following programs and resources.

FINANCIAL RESOURCES



Organization / Program Name	Links and Contact Information	Description
Army Emergency Relief (AER)	https://www.aerhq.org/	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days AER is the Army's own emergency financial assistance organization and is dedicated to "Helping the Army Take Care of its Own." If you have questions about applying for AER assistance, please contact HQ AER at 1-866-878-6378.
AER Office Locator	https://www.aerhq.org/Office-Locator	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days Find Your Closest AER Location
Disaster Assistance Improvement Program (DAIP)	https://www.disasterassistance.gov/	The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners.
FEMA	https://www.fema.gov/	Helping people before, during, and after disasters.
U.S. Small Business Administration	https://www.sba.gov/offices/disaster/dacsc	The Office of Disaster Assistance's mission is to provide low-interest disaster loans to businesses of all sizes
Need Help Paying Bills	https://www.needhelppayingbills.com/	Find information on programs that offer a number of ways to get help with paying bills.

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Federal Employees Education and Assistance Fund (FEEA)	https://feea.org/our-programs/disaster-relief/	FEEA offers disaster relief grants to eligible federal employees when these disasters strike.
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MENTAL HEALTH SERVICES



Organization / Program Name	Links and Contact Information	Description
SAMHSA's National Helpline	https://www.samhsa.gov/find-help/national-helpline Phone: 1-800-662-4357	SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service for individuals and families facing mental and/or substance use disorders.
Army Reserve Psychological Health Program	Stacey Feig, Team Leader Office of the Chief, Army Reserve (OCAR) Office: 703-806-6905 Cell: 703-254-8246 stacey.a.feig.ctr@mail.mil	The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.
Disaster Distress Helpline	https://www.samhsa.gov/find-help/disaster-distress-helpline Phone: 1-800-985-5990	SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.
TRICARE	https://www.tricare.mil/CoveredServices/Mental	Mental health problems can affect your thoughts, mood and behavior. Learn about TRICARE's mental health coverage.
Veterans Crisis Line	https://www.veteranscrisisline.net/ Phone: 1-800-273-8255	If you or a family member needs help, call a crisis hotline now!
Give An Hour	https://giveanhour.org/	Give an Hour is a national nonprofit organization with a large network of mental health professionals who offer no cost mental health counseling to those in need. info@giveanhour.org
Military OneSource	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and non-medical counseling for many aspects of Military Life. Also provides interpretation/ translation services and document translation.
Crisis Text Line	https://www.crisistextline.org/	Text SIGNS to 741741 for the Crisis Text Line

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GENERAL RESOURCES

Civilian Resources		
Organization / Program Name	Links and Contact Information	Description
United Way 211	http://211.org/	2-1-1 is a free and confidential service that helps across the U.S. find the local resources they need. Available 24/7
Aunt Bertha	http://www.auntbertha.com/	Find food, health, housing, job training programs and more, anywhere.
Suntopia.org	https://www.suntopia.org/	List of social service programs for individuals and families in need.
U.S. Department of Agriculture	http://www.usda.gov/wps/portal/usda/usdahome?navid=disaster-help	Food, Property and Shelter, Food Safety and Food Assistance, Crop and Livestock Loss, Community Recovery Resources.
Federal Deposit Insurance Corporation (FDIC)	https://www.fdic.gov Phone: 877-275-3342	FDIC is an independent agency created by the U.S. Congress to maintain stability and public confidence in the nation's financial system by insuring deposits, examining and supervising financial institutions for safety and soundness and consumer protection, and managing receiverships.
Lawyers.Com	https://www.lawyers.com/legal-info/insurance Phone: 800-526-4902	Legal assistance information/ locate an attorney
Military Resources		
Organization / Program Name	Links and Contact Information	Description
Military One Source (MOS)	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and counseling for many aspects of Military Life.
Veterans of Foreign Wars (VFW) Unmet Needs Program	http://www.vfw.org/UnmetNeeds	Unmet Needs is there to help America's military families who have run into unexpected financial difficulties as a result of deployment or other military-related activity or injury. The program provides financial aid grants of up to \$1,500 to assist with basic life needs in the form of a grant - not a loan - so no repayment is required.

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Joint Services Support	https://www.jointservicessupport.org/Default.aspx	Connecting you to valuable resources and programs you need.
Vets 4 Warriors	https://vets4warriors.com/	Our mission is to provide 24/7 confidential, stigma free peer support by veterans to Active Duty, National Guard and Reserve service members, Veterans, Retirees, and their families/caregivers.
National Resource Directory	https://nrd.gov/	National Resource Directory connects wounded, ill & injured service members, Veterans, their families, and caregivers with those who support them.
USA Cares	http://www.usacares.org/	Assisting military families in crisis.
TRICARE	http://www.tricare.mil/contactus/	TRICARE is the health care program for uniformed service members, retirees, and their families around the world.
Department of Veterans Affairs	https://www.va.gov/	The US Department of Veterans Affairs provides patient care and federal benefits to Veterans and their dependents.

PET & LIVESTOCK RESOURCES



Organization / Program Name	Links and Contact Information	Description
Ready	https://www.ready.gov/animals	If you are a pet owner, that plan must include your pets. Being prepared can save their lives. If you evacuate your home, DO NOT LEAVE YOUR PETS BEHIND!
Missing Pet Network	http://www.missingpet.net	The MPN gives advice on how to find missing pet / animals.
American Humane	https://www.americanhumane.org/	American Humane is committed to ensuring the safety, welfare and well-being of animals.
Global Animal Foundation	https://www.globalanimal.org/	Our mission is to swiftly get resources on the ground during natural disasters and other emergencies that put animals, from pets to wildlife, in critical peril.

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INTERNET/PHONE SERVICE



Organization Name	Links
AT&T	https://www.att.com/
Verizon	https://www.verizonwireless.com/
T-Mobile	https://www.t-mobile.com/
Sprint	https://www.sprint.com/
Straight Talk	https://www.straighttalk.com
Cricket Wireless	https://www.cricketwireless.com/
Spectrum	https://www.spectrum.com
Dish Network	https://www.dish.com/
Direct T.V.	https://www.directv.com/
<p>Most citizens in Plaquemines Parish can now send a short message service (SMS) text message to 911 for emergency help when unable to make a 911 voice call. This service is only available to wireless customers of Verizon, AT&T, Sprint and T-Mobile when within range of a cell tower in the Plaquemines Parish 911 Communication District.</p>	

TRANSPORTATION INFORMATION



Organization / Program Name	Links and Contact Information	Description
<p>All participating evacuees will be picked up at the satellite sites and transported to the Parish Pickup Point, off loaded from the buses and registered into the evacuation process. Evacuees will then be loaded onto different buses for transfer to a shelter.</p> <p>Pre-Registration for transportation assistance is available and recommended. To pre-register with us call 504-934-6940 or 504-274-2470 and leave your name, address, quantity of pets, if any (only dogs & cats) and your contact information for follow-up.</p>		
American Public Transportation Association	https://www.apta.com/research-technical-resources/public-transportation-links/louisiana/	Locate all forms of public transportation in the state of Louisiana.
U.S. Department of Transportation	https://www.transportation.gov/	Serve the United States by ensuring a fast, safe, efficient, accessible and convenient transportation system that meets our vital national interests and enhances the quality of life of the American people, today and into the future.
Flight Aware	https://flightaware.com/live/	Flight Aware is the world's largest flight tracking data company.
Carlson Wagonlit Travel (CWT)	www.carlsonwagonlit.com	CWT is a company managing business travel, meetings and events for companies, governments and non-governmental organizations.

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Defense Travel System (DTS)	https://www.defensetravel.dod.mil/site/tac.cfm	Military members and DoD Civilian personnel can book official travel and manage travel expenses.
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POSTAL



Organization Name	Link
United States Postal Service (USPS)	https://about.usps.com/news/service-alerts/
Federal Express (FEDEX)	https://www.fedex.com/en-us/service-alerts.html
United Parcel Service (UPS)	https://www.ups.com/us/en/service-alerts.page
DHL (Mail Delivery)	https://www.dhl.com/

REPLACE YOUR LOST DOCUMENTS





Organization Name	Links	Phone	Type of Document
American Express	https://www.americanexpress.com/us/content/help/lost-stolen-card.html	800-327-1267	American Express credit card and billing statements
Discover	https://www.discover.com/credit-cards/help-center	800-347-2683	Discover credit card and billing statements
MasterCard	https://www.mastercard.us/en-us/consumers/get-support.html	800-627-8372	MasterCard credit card and billing statements
Visa	https://usa.visa.com/support/consumer/lost-stolen-card.html	800-847-2911	Visa credit cards and billing statements
Annual Credit Report.com	https://www.annualcreditreport.com/index.action	877-322-8228	Free credit report
U.S. Citizenship and Immigration Services	https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card	800-375-5283	Green Card
Identity Theft Resource Center	http://www.idtheftcenter.org	888-400-5530	Support victims of identity theft

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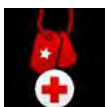





National Archives Records	https://www.archives.gov/	866-272-6272	Military records
U.S. Department of State	https://travel.state.gov/content/passports/en/passports/lost-stolen.html	877-487-2778	Passports
Social Security Administration	https://www.ssa.gov/ssnumber	800-772-1213	Social Security cards
Internal Revenue Service	https://www.irs.gov/uac/About-Form-4506T	800-829-1040	Federal tax documents and returns
U.S. Treasury Department – Treasury Direct	https://www.treasurydirect.gov/tdhome.htm	844-284-2676	U. S. Savings bonds
Citi Bank	https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login	1-800-200-7056	Government Travel Card
Louisiana Department of Public Health	http://ldh.la.gov/index.cfm/subhome/16	225-342-9500	Marriage, Birth and Death Certificates
Division of Motor Vehicles	https://www.expresslane.org/Pages/default.aspx	225-925-6146	Driver's License, Vehicle Title and Registration

MOBILE APPS



APP Name	Links	Description
EMERGENCY 	iTunes: https://itunes.apple.com/us/app/emergency-by-american-red/id954783878?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.hzd	This all-inclusive app lets you monitor more than 35 different severe weather and emergency alerts, to help keep you and your loved ones safe
Double Eagle App 	Apple App Store: https://apps.apple.com/us/app/u-s-army-reserve/id1459987204 Google: https://play.google.com/store/apps/details?id=com.flipsidegroup.army	The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.

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<p>Hero Care by American Red Cross</p> 	<p>iTunes: https://itunes.apple.com/us/app/hero-care-by-american-red/id1120615435?ls=1&mt=8</p> <p>Google: https://play.google.com/store/apps/details?id=com.cube.arc.saf</p>	<p>Hero Care by the American Red Cross is a complete solution for members of the military, veterans, and their families to prepare for, cope with and respond to the challenges of military service.</p>
<p>First Aid</p> 	<p>iTunes: https://itunes.apple.com/US/app/first-aid-by-american-red-cross/id529160691?mt=8</p> <p>Google: https://play.google.com/store/apps/details?id=com.cube.arc.fa</p>	<p>Get instant access to information on handling the most common first aid emergencies.</p>
<p>Disaster Alert</p> 	<p>iTunes: https://itunes.apple.com/us/app/disaster-alert-pdc-world-hazards/id381289235?mt=8</p> <p>Google: https://play.google.com/store/apps/details?id=com.cube.arc.pfa</p>	<p>Provides mobile access to multi-hazard monitoring of and early warning for "Active Hazards" around the globe. Additional information and reports about hazards can be viewed and shared.</p>
<p>SirenGPS</p> 	<p>iTunes: https://itunes.apple.com/us/app/sirengps-mobile/id771924564?mt=8</p> <p>Google: https://play.google.com/store/apps/details?id=com.sirengps.mobile</p>	<p>SirenGPS connects everyone in a community to first responders and allows first responders to communicate with each other, all on a single platform. It allows first responders to determine the precise location of 911 callers.</p>
<p>SAMHSA</p> 	<p>iTunes: https://itunes.apple.com/us/app/samhsa-disaster-response-app/id787518271?mt=8</p>	<p>SAMHSA Behavioral Health Disaster Response App is designed for behavioral health professionals and provides access to evidenced-based mental health and substance use information, tools, and resources for use in the field</p>
<p>FEMA</p> 	<p>iTunes: https://itunes.apple.com/us/app/fema/id474807486?mt=8</p> <p>Google: https://play.google.com/store/apps/details?id=gov.fema.mobile.android&hl=en</p>	<p>Receive alerts from the National Weather Service for up to five locations. Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist. Locate Open shelters and were to talk to FEMA in person (or on the phone).</p>

IF YOU WOULD LIKE TO VOLUNTEER OR MAKE A DONATION

Please see links below on ways you can **volunteer** or **make a donation** to support your local area.



Organization / Program Name	Links and Contact Information	Description
Habitat for Humanity	https://www.habitat.org/	Habitat for Humanity is a nonprofit organization that helps families build and improve places to call home.

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American Red Cross	https://www.redcross.org/	Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world.
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FEMA FACT SHEETS



Fact Sheet	Links	Description
Crisis Counseling Assistance and Training Program	https://www.fema.gov/media-library/assets/documents/24411	The CCP supports short-term interventions that involve the counseling goals of assisting disaster survivors.
Disaster Legal Services Fact Sheet	https://www.fema.gov/media-library/assets/documents/24413	The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.
Disaster Unemployment Assistance	https://www.fema.gov/media-library/assets/documents/24418	The purpose of Disaster Unemployment Assistance (DUA) is to provide unemployment benefits and re-employment services to individuals who have become unemployed as a result of a major disaster and who are not eligible for regular State unemployment insurance.
Emergency Food and Shelter National Board Program	https://www.fema.gov/media-library/assets/documents/24422	Describes the Emergency Food and Shelter National Board Program.
Funeral Assistance Fact Sheet	https://www.fema.gov/media-library/assets/documents/24431	This fact sheet describes the eligible costs associated with FEMA Funeral Assistance under the Individuals and Households Program (IHP).
Assistance to Individuals and Households- Individuals and Households Program (IHP)	https://www.fema.gov/media-library/assets/documents/24945	The Individuals and Households Program (IHP) provides financial help or direct services to those who have necessary expenses and serious needs if they are unable to meet the needs through other means.
Disaster Case Management Guidance	https://www.fema.gov/public-assistance-policy-and-guidance	Final guidance document for Regional, State, Tribal, and local partners for developing a grant and implementing and administering disaster case management.

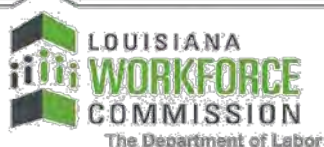
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National Emergency Family Registry and Locator System	https://www.fema.gov/media-library/assets/documents/94763	The FEMA National Emergency Family Registry and Locator System (NEFRLS) may be activated following a Presidentially declared disaster at the request of an affected State to help reunite families that have become separated as a result of the disaster.
Generator Reimbursement – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94768	Under the Other Needs Assistance provision of the Federal Emergency Management Agency's (FEMA) Individuals and Households Program, and in conjunction with the State or Tribe, eligible applicants may be reimbursed for the purchase or rental of a generator required for medical purposes.
Manufactured Housing Units (MHUs) – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94778	FEMA may provide direct assistance to eligible disaster survivors through either the Multi-family Lease & Repair Program, in which FEMA contracts with the property owner or landlord to repair multi-family rental units for use as temporary housing, or by providing Manufactured Housing Units (MHUs).
Cora Brown Fund	https://www.fema.gov/media-library/assets/documents/117769	The purpose of the Cora Brown Fund is to help provide for disaster-related needs that have not or will not be met by governmental agencies or any other organization, which has programs to address such needs.
Disaster Survivor Assistance	https://www.fema.gov/media-library/assets/documents/117811	The DSA mission is to build and sustain an expeditionary cadre that can establish a timely presence primarily focused on addressing the needs of disproportionately impacted populations and disaster survivors.
Child Care Assistance	https://www.fema.gov/media-library/assets/documents/133703	The Sandy Recovery Improvement Act of 2013 provides FEMA the specific authority to award Child Care Assistance through the Other Needs Assistance (ONA) provision of the Individuals and Households Program (IHP), to assist disaster survivors who have a disaster-caused financial burden for child care.
Disaster Recovery Centers	https://www.fema.gov/media-library/assets/documents/133708	A Disaster Recovery Center (DRC) is a fixed or mobile provisional facility set up by FEMA that provides a central location near disaster impacted areas where Federal, State, Tribal, and non-government organizations have recovery information, assistance, and services to disaster survivors.

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Group Flood Insurance Policy	https://www.fema.gov/media-library/assets/documents/133710	As part of the effort to reduce future expenses from floods, FEMA directly purchases Group Flood Insurance Policy (GFIP) certificates on behalf of applicants who are required to obtain and maintain flood insurance.
Mass Care/Emergency Services Reunification Service	https://www.fema.gov/media-library/assets/documents/133732	FEMA has the statutory requirement to facilitate the reunification of unaccompanied minors with their custodial parents/legal guardians, as well as the voluntary reunification of adults with their families, during declared emergencies or major disasters.
Assistance for Active Military and Civilian Personnel	https://www.fema.gov/media-library/assets/documents/133742	FEMA may provide assistance to active military and civilian personnel if it is not duplicated with assistance offered by the Department of Defense or other available resources.
Individual Assistance Program	https://www.fema.gov/media-library/assets/documents/133744	The Individual Assistance mission ensure disaster survivors have timely access to a full range of authorized programs and services to maximize recovery, through partnered coordination of local, state, territorial, and Indian Tribal governments, as well as other Federal Agencies, nongovernmental organizations and the private sector.

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1001 North 23rd Street
Post Office Box 94094
Baton Rouge, LA 70804-9094

(O) 225-342-3001
(F) 225-342-2051
www.laworks.net

John Bel Edwards, Governor
Ava Dejoie, Secretary

Office of the Secretary

Updated 03/16/2020

Louisiana Response to COVID-19 (Coronavirus Disease)

Information for Workers in Louisiana

If your employment has been impacted for reasons related to COVID-19 (Coronavirus Disease), please review the following information about assistance available. The Louisiana Workforce Commission (LWC) will do all that we can to ensure impacted workers receive the benefits for which they are eligible.

Do any of these situations apply to you?

- 1. Your work hours have been reduced because of lack of work due to Coronavirus.***
- 2. Your workplace closes temporarily, and you are not being compensated.***
- 3. You have been instructed not to go to work, and you are not being paid while at home.***

- You MAY be eligible for unemployment insurance. You can file a claim at www.louisianaworks.net/hire or by calling our Claim Center at 866-783-5567. Effective March 17, 2020, we have extended our Claim Center hours to 8 a.m. - 7 p.m.
- Be sure to answer "yes" to the question, "Are you filing for Unemployment Insurance benefits for reasons related to COVID-19 (Coronavirus)?" This will provide needed information to the LWC to help process your claim.
- If your work hours have been reduced, partial benefits could be available to you up to a maximum of \$247 a week. You must report any earnings for the week that you work, even if you've not yet been paid. Report the gross amount before deductions. These earnings would be factored into the amount of unemployment benefits paid to you for that week.
- A number of factors determine eligibility for benefits. The LWC reviews each case separately.
- The maximum number of weeks that unemployment benefits can be paid per claim is 26 weeks in a 12-month period.
- Wages and vacation pay (received or will receive) MUST be reported when you file your unemployment claim. Sick leave and PTO do not need to be reported.

IMPORTANT NOTE: As per the Governor's proclamation, for individuals whose employment has been impacted due to COVID-19:

- Work search requirements are waived
- Week of waiting is waived

Information for Employers in Louisiana

If you are temporarily closing or reducing your hours of operations due to COVID-19, please contact the LWC to discuss how we can provide assistance and answer your questions about unemployment insurance and other programs and resources available.

- Contact us at EmployerServices@lwc.la.gov with your unemployment insurance questions. Be sure to provide your company's name, a point of contact, telephone number and email address, as well as specifics on the assistance you are requesting. The Employer Call Center, 225-326-6999, is also available.
- For other programs and assistance, contact the American Job Center in your area. To find the closest American Job Center, go to http://www.laworks.net/Downloads/WFD/AJC_Contacts.pdf

IMPORTANT NOTE: As per the Governor's proclamation, reimbursable employers impacted due to COVID-19:

- Non-charges may be granted

[Equal Opportunity Employer Program] Auxiliary aids and services are available upon request to individuals with disabilities • TDD# 800-259-5154]

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U.S. Army Disaster Personnel Accountability and Assessment System (ADPAAS)

As a prudent precaution, all military members are requested to update their contact information and potential evacuation location on their respective Services' accountability systems. If an evacuation order is given, correct information is crucial for accountability!

<https://adpaas.army.mil/>

Emergency Contact Information



Mississippi Emergency Management Agency Main Office

Phone: (601) 933-6362

1 Mema Drive, Pearl, Mississippi 39208

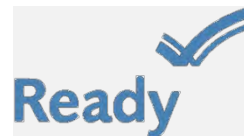
<http://www.msema.org>



TWITTER	FACEBOOK	YOUTUBE
https://twitter.com/MSEMA	https://www.facebook.com/msemaorg/	https://www.youtube.com/user/MSEMAorg1



FEMA



Current Resources for COVID-19

<https://www.fema.gov/>

https://msdh.ms.gov/msdhsite/_static/14,0,420.html

<https://www.ready.gov/>

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81st Readiness Division

Family Programs Director (FPD): Belinda K Parker

601-631-6182

Email: Belinda.K.Parker.civ@mail.mil

Family Programs Coordinator (FPC): Mark Haire

601-631-6188

Email: Mark.E.Haire.civ@mail.mil

www.usar.army.mil/arfp



Double Eagle App

<https://www.usar.army.mil/DoubleEagleApp/>

The Double Eagle App that allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.

Army Reserve Psychological Health Program

Stacey Feig, Team Leader

Office of the Chief, Army Reserve (OCAR)

Office: 703-806-6905

Cell: 703-254-8246

stacey.a.feig.ctr@mail.mil

The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.

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IMPORTANT CURRENT EMERGENCY INFORMATION



Affected State and County Emergency Management Links

Organization / Program Name	Links
Mississippi Emergency Management Agency Alerts	https://www.msema.org/alerts/
United way of Mississippi provides information on Testing for COVID-19	https://www.mdhs.ms.gov/services/

Evacuation Information

Organization / Program Name	Links
Mississippi Department of Transportation	http://www.mdot.ms.gov

Fuel

Organization	Links
GasBuddy	https://www.gasbuddy.com/USA/MS

Power Outages

Organization	Links
PowerOutage.US	https://poweroutage.us/area/state/mississippi
Entergy	https://www.entergy.com/view-outages/

Closings and Delays

Organization / Program Name	Links
WAPT 16 News	https://www.wapt.com/weather/closings

Weather

Organization / Program Name	Links
National Weather Service	http://www.weather.gov/alerts
National Hurricane Center	https://www.nhc.noaa.gov/
National Oceanic and Atmospheric Administration	https://www.noaa.gov/

State & Local Newspapers and Media Stations

Organization / Program Name	Links
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Radio Locator	https://radio-locator.com/
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SAFETY TIPS



UPDATE FOR EVENT!!

<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

BEFORE / AFTER



Organization / Program Name	Links and Contact Information	Description
Ready (Make a Plan)	https://www.ready.gov/make-a-plan	Make a family communication plan so everyone can be prepared.
American Red Cross (Safe and Well)	https://safeandwell.communityos.org/cms/index.php	After a disaster, you can let your family and friends know that you're safe. Register yourself as "safe and well" or search to find loved ones.
National Voluntary Organizations Active in Disaster (VOAD)	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
U-Haul Disaster Relief	https://www.uhaul.com/About/DisasterRelief/	U-Haul has a long-time policy of assisting those in need during natural disasters, such as hurricanes, tornadoes, floods, fires, etc., by offering 30 days of free storage at participating U-Haul self-storage facilities on an as-available basis.

FOOD AND WATER RESOURCES



Organization / Program Name	Links	Description
U.S. Department of Agriculture (Food Assistance for Disaster Relief)	https://www.fns.usda.gov/disaster/disaster-assistance	The Food and Nutrition Service (FNS) coordinates with State, local and voluntary organizations to: Provide food for shelters and other mass feeding sites. Issue Disaster Supplemental Nutrition Assistance Program (D-SNAP) benefits.
FoodPantries.Org	https://www.foodpantries.org/st/mississippi	Directory of Food Banks, Soup Kitchens, and non-profit organizations committed to fighting hunger.

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Feeding America	http://www.feedingamerica.org/	The Feeding America network is the nation's largest domestic hunger-relief organization.
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SHELTERS



Organization / Program Name	Links	Description
American Red Cross	http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter	Find open shelters. If an emergency has forced you to evacuate your home, the Red Cross may be able to help.
FEMA	https://www.arcgis.com/home/webmap/viewer.html?useExisting=1&layers=d000037396514f70a2ba3683e037caee	This web service displays data from the FEMA National Shelter System database.
Homeless Shelter Directory	http://www.homelessshelterdirectory.org/	The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.

HOUSING RESOURCES



Organization / Program Name	Links	Description
FEMA (Transitional Sheltering Assistance)	https://www.fema.gov/transitional-shelter-assistance	If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels or motels for a limited period of time.
FEMA (Participating Hotels)	http://www.femaevachotels.com/	Search the list participating locations. Room availability changes quickly, please call the hotel to be sure the hotel can accommodate your need.
Department of Housing and Urban Development (HUD)	https://www.hud.gov/info/disasterresources	HUD provides a variety of disaster resources.
Soldier On	http://www.wesoldieron.org/	Soldier On is committed to ending veteran homelessness. Providing homeless veterans with transitional housing and supportive services.
Rent Assistance	http://www.rentassistance.us/	Rent Assistance lists thousands of local agencies and non-profit organizations that can help you pay your rent or find a better rate.

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FINANCIAL RESOURCES



Organization / Program Name	Links and Contact Information	Description
Army Emergency Relief (AER)	https://www.aerhq.org/	<p>For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days</p> <p>AER is the Army's own emergency financial assistance organization and is dedicated to "Helping the Army Take Care of its Own." If you have questions about applying for AER assistance, please contact HQ AER at 1-866-878-6378.</p>
AER Office Locator	https://www.aerhq.org/Office-Locator	<p>For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days</p> <p>Find Your Closest AER Location</p>
AER (Reserves and National Guard)	https://www.armyemergencyrelief.org/covid19/nontitle10reserve/	<p>Due to the current situation, AER will assist non-Title 10 ARNG and USAR Soldiers on a case-by-case basis when they are experiencing extreme or unusual financial hardship due to a canceled deployment or the current DoD travel ban.</p>
FEMA	https://www.fema.gov/	Helping people before, during, and after disasters.
U.S. Small Business Administration	https://www.sba.gov/offices/disaster/dacsc	The Office of Disaster Assistance's mission is to provide low-interest disaster loans to businesses of all sizes
Need Help Paying Bills	https://www.needhelppayingbills.com/html/mississippi_assistance_program.html	Find information on programs that offer a number of ways to get help with paying bills.
Federal Employees Education and Assistance Fund (FEEA)	https://feea.org/our-programs/disaster-relief/	FEEA offers disaster relief grants to eligible federal employees when these disasters strike.
Mississippi Low Income Home Energy Assistance Program (LIHEAP)	https://www.benefits.gov/benefit/1537 Phone: 1-855-847-0555	The Mississippi Low Income Home Energy Assistance Program (LIHEAP) provides financial assistance to eligible households to help pay the cost of home energy bills and other energy related services. Benefits vary depending on the intensity level and are based on the rating tool.

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FINANCIAL RESOURCES (Continued)

Disaster Assistance Improvement Program (DAIP)	https://www.disasterassistance.gov/	The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners.
Mississippi Department of Employment Security (MDES)	https://mdes.ms.gov/information-center/about-mdes/contact-us/	For online unemployment services including those related to COVID-19. Assistance with unemployment insurance claims.
Mississippi Department of Employment Security (MDES)	1-800-762-2781	Rapid Response services and resources for employers and workers affected by business closure or layoff:
FARM Corps "Farm and Ranch Mission"	LTC Kyle Schultz State Family Programs Director Joint Services Support 501-212-4012 justin.k.schultz4.mil@mail.mil	Effective immediately: Reserve and National Guard interested in employment supporting American agriculture. Can apply for two to six month employment to support agriculture in the state of Arkansas and Mississippi.
Financial Military Family Life Counselors	Ms. Sonja Mathis Meridian, MS pfc1.ms.ng@zeiders 601-331-3734	Coordinating with emergency financial assistance organizations – Counselors can help you learn more about the service branch emergency financial aid organizations and request financial assistance, if necessary.
	Ms. Joan Johnson Keesler AFB, MS pfc.keesler.usaf@zeiders 228-213-0172	
	Ms. Elaine Harrison Hattiesburg, MS MSpfc3.ms.ng@zeiders.com 601-397-0075	
	Ms. Shannon Griffin Jackson, MS MSpfc2.ms.ng@zeiders.com 601-331-6292	
	Ms. Michelle Bruce Columbus AFB, MS pfc.columbus.usaf@zeiders.com 662-998-0411	
United Way (Mississippi)	https://www.unitedway.org/local/united-states/mississippi#	Provides information on Financial Assistance

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Mississippi Department of Human Services	https://www.mdhs.ms.gov/community-services/	Economic Services for Low income Families
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MENTAL HEALTH SERVICES



Organization / Program Name	Links and Contact Information	Description
SAMHSA's National Helpline	https://www.samhsa.gov/find-help/national-helpline Phone: 1-800-662-4357	SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service for individuals and families facing mental and/or substance use disorders.
Army Reserve Psychological Health Program	Stacey Feig, Team Leader Office of the Chief, Army Reserve (OCAR) Office: 703-806-6905 Cell: 703-254-8246 stacey.a.feig.ctr@mail.mil	The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.
Disaster Distress Helpline	https://www.samhsa.gov/find-help/disaster-distress-helpline Phone: 1-800-985-5990	SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.
TRICARE	https://www.tricare.mil/CoveredServices/Mental	Mental health problems can affect your thoughts, mood and behavior. Learn about TRICARE's mental health coverage.
Veterans Crisis Line	https://www.veteranscrisisline.net/ Phone: 1-800-273-8255	If you or a family member needs help, call a crisis hotline now!
Give An Hour	https://giveanhour.org/	Give an Hour is a national nonprofit organization with a large network of mental health professionals who offer no cost mental health counseling to those in need. info@giveanhour.org
Military OneSource	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and non-medical counseling for many aspects of Military Life. Also provides interpretation/ translation services and document translation.
Crisis Text Line	https://www.crisistextline.org/	Text SIGNS to 741741 for the Crisis Text Line

GENERAL RESOURCES

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Civilian Resources		
Organization / Program Name	Links and Contact Information	Description
State Early Childhood Advisory Council of Mississippi	https://secac.ms.gov/providers/financial-resources-and-other-programs-and-services-for-providers/ Phone: 1-800-877-7882	Works to promote an integrated network of community-based resources and services that strengthen practices that foster stability of families and the healthy development of children.
Aunt Bertha	http://www.auntbertha.com/	Find food, health, housing, job training programs and more, anywhere.
Suntopia.org	https://www.suntopia.org/	List of social service programs for individuals and families in need.
U.S. Department of Agriculture	http://www.usda.gov/wps/portal/usda/usdahome?navid=disaster-help	Food, Property and Shelter, Food Safety and Food Assistance, Crop and Livestock Loss, Community Recovery Resources.
Federal Deposit Insurance Corporation (FDIC)	https://www.fdic.gov Phone: 877-275-3342	FDIC is an independent agency created by the U.S. Congress to maintain stability and public confidence in the nation's financial system by ensuring deposits, examining and supervising financial institutions for safety and soundness and consumer protection, and managing receiverships.
Lawyers.Com	https://www.lawyers.com/legal-info/insurance Phone: 800-526-4902	Legal assistance information/ locate an attorney
ChildCare.Gov	https://www.childcare.gov/state-resources?state=29&type=202	Identifies resources at the state and local level, and provides links to programs that provide assistance.
Mississippi Works	https://www.mississippi.org/home-page/about-mda/mda-divisions/	The Mississippi Development Authority (MDA) is the state of Mississippi's lead economic and community development agency, with approximately 300 employees engaged in providing services to businesses, communities and workers throughout Mississippi.
Mississippi Office of Student Financial Aid	https://www.msfinancialaid.org/ Phone: 1-800-327-2980 (toll-free in MS) or 601-432-6997	Provides a list of scholarships, grants and other financial assistance programs in the state of Mississippi.
Financial Help Resources	https://www.financialhelpresources.com/state/mississippi.html	FinancialHelpResources.com was created to provide help finding financial help for those who are needy.
Military Resources		
Organization / Program Name	Links and Contact Information	Description
Military One Source (MOS)	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations,

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		coaching and counseling for many aspects of Military Life.
Veterans of Foreign Wars (VFW) Unmet Needs Program	http://www.vfw.org/UnmetNeeds	Unmet Needs is there to help America's military families who have run into unexpected financial difficulties as a result of deployment or other military-related activity or injury. The program provides financial aid grants of up to \$1,500 to assist with basic life needs in the form of a grant - not a loan - so no repayment is required.
Joint Services Support	https://www.jointservicesupport.org/Default.aspx	Connecting you to valuable resources and programs you need.
Vets 4 Warriors	https://vets4warriors.com/	Our mission is to provide 24/7 confidential, stigma free peer support by veterans to Active Duty, National Guard and Reserve service members, Veterans, Retirees, and their families/caregivers.
National Resource Directory	https://nrd.gov/	National Resource Directory connects wounded, ill & injured service members, Veterans, their families, and caregivers with those who support them.
USA Cares	http://www.usacares.org/	Assisting military families in crisis.
TRICARE	http://www.tricare.mil/contactus/	TRICARE is the health care program for uniformed service members, retirees, and their families around the world.
Department of Veterans Affairs	https://www.va.gov/	The US Department of Veterans Affairs provides patient care and federal benefits to Veterans and their dependents.

PET & LIVESTOCK RESOURCES



Organization / Program Name	Links and Contact Information	Description
Ready	https://www.ready.gov/animals	If you are a pet owner, that plan must include your pets. Being prepared can save their lives. If you evacuate your home, DO NOT LEAVE YOUR PETS BEHIND!
Missing Pet Network	http://www.missingpet.net	The MPN gives advice on how to find missing pet / animals.

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American Humane	https://www.americanhumane.org/	American Humane is committed to ensuring the safety, welfare and well-being of animals.
Global Animal Foundation	https://www.globalanimal.org/	Our mission is to swiftly get resources on the ground during natural disasters and other emergencies that put animals, from pets to wildlife, in critical peril.

INTERNET/PHONE SERVICE



Organization Name	Links
AT&T	https://www.att.com/
Verizon	https://www.verizonwireless.com/
Metro PCS by T-Mobile	https://www.metrobyt-mobile.com/
Sprint	https://www.sprint.com/
Straight Talk	https://www.straighttalk.com
C spire	https://www.cspire.com
Xfinity	https://www.xfinity.com
Dish Network	https://www.dish.com/
Direct T.V.	https://www.directv.com/

TRANSPORTATION INFORMATION



Organization / Program Name	Links and Contact Information	Description
American Public Transportation Association	https://www.apta.com/research-technical-resources/public-transportation-links/mississippi/	Locate all forms of public transportation in the state of California.
U.S. Department of Transportation	https://www.transportation.gov/	Serve the United States by ensuring a fast, safe, efficient, accessible and convenient transportation system that meets our vital national interests and enhances the quality of life of the American people, today and into the future.
Flight Aware	https://flightaware.com/live/	Flight Aware is the world's largest flight tracking data company.
Carlson Wagonlit Travel (CWT)	www.carlsonwagonlit.com	CWT is a company managing business travel, meetings and events for companies, governments and non-governmental organizations.
Defense Travel System (DTS)	https://www.defensetravel.dod.mil/site/tac.cfm	

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POSTAL



Organization Name	Link
United States Postal Service (USPS)	https://about.usps.com/news/service-alerts/
Federal Express (FEDEX)	https://www.fedex.com/en-us/service-alerts.html
United Parcel Service (UPS)	https://www.ups.com/us/en/service-alerts.page
DHL (Mail Delivery)	https://www.dhl.com/

REPLACE YOUR LOST DOCUMENTS







Organization Name	Links	Phone	Type of Document
American Express	https://www.americanexpress.com/us/content/help/lost-stolen-card.html	800-327-1267	American Express credit card and billing statements
Discover	https://www.discover.com/credit-cards/help-center	800-347-2683	Discover credit card and billing statements
MasterCard	https://www.mastercard.us/en-us/consumers/get-support.html	800-627-8372	MasterCard credit card and billing statements
Visa	https://usa.visa.com/support/consumer/lost-stolen-card.html	800-847-2911	Visa credit cards and billing statements
Annual Credit Report.com	https://www.annualcreditreport.com/index.action	877-322-8228	Free credit report
U.S. Citizenship and Immigration Services	https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card	800-375-5283	Green Card
Identity Theft Resource Center	http://www.idtheftcenter.org	888-400-5530	Support victims of identity theft
National Archives Records	https://www.archives.gov/	866-272-6272	Military records
U.S. Department of State	https://travel.state.gov/content/passports/en/passports/lost-stolen.html	877-487-2778	Passports
Social Security Administration	https://www.ssa.gov/ssnumber	800-772-1213	Social Security cards

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Internal Revenue Service	https://www.irs.gov/uac/About-Form-4506T	800-829-1040	Federal tax documents and returns
U.S. Treasury Department – Treasury Direct	https://www.treasurydirect.gov/tdhome.htm	844-284-2676	U. S. Savings bonds
Citi Bank	https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login	1-800-200-7056	Government Travel Card
Mississippi State Department of Health	https://msdh.ms.gov/	601-576-7744 Toll Free: 1-866-458-4948	Marriage, Birth and Death Certificates
Division of Motor Vehicles	https://www.ms.gov/dps/license_renewal/	601-987-1281	Driver's License, Vehicle Title Registration
Department of Human Services	https://www.mdhs.ms.gov/economic-assistance/snap/	601-359-4500	EBT/SNAP Card

MOBILE APPS



APP Name	Links	Description
EMERGENCY 	iTunes: https://itunes.apple.com/us/app/emergency-by-american-red/id954783878?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.hzd	This all-inclusive app lets you monitor more than 35 different severe weather and emergency alerts, to help keep you and your loved ones safe
Double Eagle App 	Apple App Store: https://apps.apple.com/us/app/u-s-army-reserve/id1459987204 Google: https://play.google.com/store/apps/details?id=com.flipsidegroup.army	The Double Eagle App that allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.
Centers for Disease Control and Prevention COVID-19 Apple App 	https://www.cdc.gov/media/releases/2020/s0327-statement-covid-19-apple-app.html	The CDC app that guides Americans through a series of questions about their health and exposure to determine if they should seek care for COVID-19 symptoms.
Hero Care by American Red Cross 	iTunes: https://itunes.apple.com/us/app/hero-care-by-american-red/id1120615435?ls=1&mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.saf	Hero Care by the American Red Cross is a complete solution for members of the military, veterans, and their families to prepare for, cope with and respond to the challenges of military service.

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First Aid 	iTunes: https://itunes.apple.com/US/app/first-aid-by-american-red-cross/id529160691?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.fa	Get instant access to information on handling the most common first aid emergencies.
Disaster Alert 	iTunes: https://itunes.apple.com/us/app/disaster-alert-pdc-world-hazards/id381289235?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.pfa	Provides mobile access to multi-hazard monitoring of and early warning for "Active Hazards" around the globe. Additional information and reports about hazards can be viewed and shared.
SirenGPS 	iTunes: https://itunes.apple.com/us/app/sirengps-mobile/id771924564?mt=8 Google: https://play.google.com/store/apps/details?id=com.sirengps.mobile	SirenGPS connects everyone in a community to first responders and allows first responders to communicate with each other, all on a single platform. It allows first responders to determine the precise location of 911 callers.
SAMHSA 	iTunes: https://itunes.apple.com/us/app/samhsa-disaster-response-app/id787518271?mt=8 Google: https://play.google.com/store/apps/details?id=gov.hhs.samhsa.app.disaster	SAMHSA Behavioral Health Disaster Response App is designed for behavioral health professionals and provides access to evidenced-based mental health and substance use information, tools, and resources for use in the field
FEMA 	iTunes: https://itunes.apple.com/us/app/fema/id474807486?mt=8 Google: https://play.google.com/store/apps/details?id=gov.fema.mobile.android&hl=en	Receive alerts from the National Weather Service for up to five locations. Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist. Locate Open shelters and were to talk to FEMA in person (or on the phone).

IF YOU WOULD LIKE TO VOLUNTEER OR MAKE A DONATION

Please see links below on ways you can **volunteer** or **make a donation** to support your local area.



Organization / Program Name	Links	Description
National VOAD	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
Habitat for Humanity	https://www.habitat.org/	Habitat for Humanity is a nonprofit organization that helps families build and improve places to call home.
American Red Cross	https://www.redcross.org/	Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world.

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FEMA FACT SHEETS



Fact Sheet	Link	Description
Crisis Counseling Assistance and Training Program	https://www.fema.gov/media-library/assets/documents/24411	The CCP supports short-term interventions that involve the counseling goals of assisting disaster survivors.
Disaster Legal Services Fact Sheet	https://www.fema.gov/media-library/assets/documents/24413	The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.
Disaster Unemployment Assistance	https://www.fema.gov/media-library/assets/documents/24418	The purpose of Disaster Unemployment Assistance (DUA) is to provide unemployment benefits and re-employment services to individuals who have become unemployed as a result of a major disaster and who are not eligible for regular State unemployment insurance.
Emergency Food and Shelter National Board Program	https://www.fema.gov/media-library/assets/documents/24422	Describes the Emergency Food and Shelter National Board Program.
Funeral Assistance Fact Sheet	https://www.fema.gov/media-library/assets/documents/24431	This fact sheet describes the eligible costs associated with FEMA Funeral Assistance under the Individuals and Households Program (IHP).
Assistance to Individuals and Households- Individuals and Households Program (IHP)	https://www.fema.gov/media-library/assets/documents/24945	The Individuals and Households Program (IHP) provides financial help or direct services to those who have necessary expenses and serious needs if they are unable to meet the needs through other means.
Disaster Case Management Guidance	https://www.fema.gov/public-assistance-policy-and-guidance	Final guidance document for Regional, State, Tribal, and local partners for developing a grant and implementing and administering disaster case management.
National Emergency Family Registry and Locator System	https://www.fema.gov/media-library/assets/documents/94763	The FEMA National Emergency Family Registry and Locator System (NEFRS) may be activated following a Presidentially declared disaster at the request of an affected State to help reunite families that have become separated as a result of the disaster.
Generator Reimbursement – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94768	Under the Other Needs Assistance provision of the Federal Emergency Management Agency's (FEMA) Individuals and Households Program, and in conjunction with the State or Tribe, eligible applicants may be reimbursed for the purchase or rental of a generator required for medical purposes.
Manufactured Housing Units	https://www.fema.gov/media-library/assets/documents/94778	FEMA may provide direct assistance to eligible disaster survivors through either the Multi-family Lease & Repair

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(MHUs) – Individuals and Households Program		Program, in which FEMA contracts with the property owner or landlord to repair multi-family rental units for use as temporary housing, or by providing Manufactured Housing Units (MHUs).
Cora Brown Fund	https://www.fema.gov/media-library/assets/documents/117769	The purpose of the Cora Brown Fund is to help provide for disaster-related needs that have not or will not be met by governmental agencies or any other organization, which has programs to address such needs.
Disaster Survivor Assistance	https://www.fema.gov/media-library/assets/documents/117811	The DSA mission is to build and sustain an expeditionary cadre that can establish a timely presence primarily focused on addressing the needs of disproportionately impacted populations and disaster survivors.
Child Care Assistance	https://www.fema.gov/media-library/assets/documents/133703	The Sandy Recovery Improvement Act of 2013 provides FEMA the specific authority to award Child Care Assistance through the Other Needs Assistance (ONA) provision of the Individuals and Households Program (IHP), to assist disaster survivors who have a disaster-caused financial burden for child care.
Disaster Recovery Centers	https://www.fema.gov/media-library/assets/documents/133708	A Disaster Recovery Center (DRC) is a fixed or mobile provisional facility set up by FEMA that provides a central location near disaster impacted areas where Federal, State, Tribal, and non-government organizations have recovery information, assistance, and services to disaster survivors.
Group Flood Insurance Policy	https://www.fema.gov/media-library/assets/documents/133710	As part of the effort to reduce future expenses from floods, FEMA directly purchases Group Flood Insurance Policy (GFIP) certificates on behalf of applicants who are required to obtain and maintain flood insurance.
Mass Care /Emergency Services Reunification Service	https://www.fema.gov/media-library/assets/documents/133732	FEMA has the statutory requirement to facilitate the reunification of unaccompanied minors with their custodial parents/legal guardians, as well as the voluntary reunification of adults with their families, during declared emergencies or major disasters.
Assistance for Active Military and Civilian Personnel	https://www.fema.gov/media-library/assets/documents/133742	FEMA may provide assistance to active military and civilian personnel if it is not duplicated with assistance offered by the Department of Defense or other available resources.
Individual Assistance Program	https://www.fema.gov/media-library/assets/documents/133744	The Individual Assistance mission ensure disaster survivors have timely access to a full range of authorized programs and services to maximize recovery, through partnered coordination of local, state, territorial, and Indian Tribal governments, as well as other Federal Agencies, nongovernmental organizations and the private sector.

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FARM CORPS **FARM AND RANCH MISSION** (employment opportunity)

In response to COVID-19, it was necessary to close down the Mexico/US border in order to mitigate spread of the disease. "Farm Corps" is an initiative launched by US Congressman Rick Crawford (1st District, Arkansas) and aims to prevent potential food shortages and supplement the loss of row crop migrant workers to farms located in (primarily central and north eastern areas of) Arkansas. Simultaneously this effort aims to provide IMMEDIATE temporary jobs to unemployed National Guard and reserve force service members.

ACCOMMODATIONS/PAY: lodging is available for service members that reside too far for daily travel. Compensation ranges from \$11.83 to \$20.00/per hour and is based on experience and knowledgeable of operating farm machinery.

FARM CORPS **FARM AND RANCH MISSION**

Mission: To provide a ready, willing and able workforce of National Guard and Reserve soldiers, sailors, airmen, marines, and other military veterans in service to American agriculture.

Area of Operations: Randolph, Clay, Lawrence, Greene, Independence, Jackson, Craighead, Mississippi, Poinsett, White, Woodruff, Cross, Crittenden, Pulaski, Lonoke, Prairie, Monroe, Lee, St. Francis, Jefferson, Arkansas, Phillips, Lincoln, Desha, Chicot, Drew, and Ashley counties - possible statewide deployment as necessary.

Timeline: Immediate deployment. Duration of mission ranging from two to six months.

Liaison: Arkansas Farm Bureau will collect data from farmers at the county level to assess personnel needs in coordination with ARNG and Reserve workforce development offices. The ARNG and Reserve workforce development offices will then direct assets to the appropriate county Farm Bureau office for staff placement.

Personnel: Total need currently under assessment.

Points of contact:

LTC Kyle Schultz, Arkansas National Guard, 501-212-4012, justin.k.schultz4.mil@mail.mil

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Wes Ward, Secretary of Arkansas Agriculture, 870-897-0952, wes.ward@agriculture.arkansas.gov



- ★ **Mission:** To provide a ready, willing and able workforce of National Guard and Reserve soldiers, sailors, airmen, marines, and other military veterans in service to American agriculture.
- ★ **Area of Operations:** Randolph, Clay, Lawrence, Greene, Independence, Jackson, Craighead, Mississippi, Poinsett, White, Woodruff, Cross, Crittenden, Pulaski, Lonoke, Prairie, Monroe, Lee, St. Francis, Jefferson, Arkansas, Phillips, Lincoln, Desha, Chicot, Drew, and Ashley counties - possible statewide deployment as necessary.
- ★ **Liaison:** Arkansas Farm Bureau will collect data from farmers at the county level to assess personnel needs in coordination with ARNG and Reserve workforce development offices. The ARNG and Reserve workforce development offices will then direct assets to the appropriate county Farm Bureau office for staff placement.
- ★ **Time line:** Immediate deployment. Duration of mission ranging from two to six months.
- ★ **Personnel:** Total need currently under assessment.
- ★ **Points of contact:**
 - Stetson Painter, Congressman Crawford's Office, 870-273-4562, stetson.painter@mail.house.gov
 - Jason Smedley, Arkansas Farm Bureau, 501-529-0076, jason.smedley@arfb.com
 - Matt King, Arkansas Farm Bureau, 501-519-4297, matt.king@arfb.com
 - LTC Kyle Schultz, Arkansas National Guard, 501-212-4012, justin.k.schultz.4.mil@mail.mil
 - William Wussick, ADVA, 501-682-4935, bill.wussick@arkansas.gov
 - COL Nate Todd, Secretary of ADVA, nate.todd@arkansas.gov
 - Ben Gilmore, Lieutenant Governor Tim Griffin, 501-467-5952, ben.gilmore@arkansas.gov
 - David Ray, Lieutenant Governor Tim Griffin, david.ray@arkansas.gov
 - Wes Ward, Secretary of Arkansas Agriculture, 870-897-0952, wes.ward@agriculture.arkansas.gov

Farm Corps - Securing American Agriculture

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U.S. Army Disaster Personnel Accountability and Assessment System (ADPAAS)

As a prudent precaution, all military members are requested to update their contact information and potential evacuation location on their respective Services' accountability systems. If an evacuation order is given, correct information is crucial for accountability!

<https://adpaas.army.mil/>

Emergency Contact Information



North Carolina State Emergency Management

Phone: (919) 825-2500

1636 Gold Star Drive Raleigh NC 27607

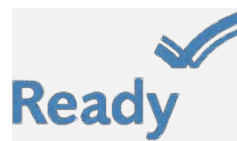
<https://www.ncdps.gov/ncem>



TWITTER	FACEBOOK
https://twitter.com/NCEmergency	https://www.facebook.com/NCEmergency/



<https://www.fema.gov/>



<https://www.ready.gov/>

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81st Readiness Division

81 Wildcat Way, Ft. Jackson, SC, 29207

Region 2

Family Programs Director (FPD): Mrs. Sherree L. Jones

910-432-3766

sherree.l.jones.civ@mail.mil



<https://www.usar.army.mil/ARFP/>

**MILITARY
ONESOURCE**

<https://militaryonesource.mil>

1-800-342-9647



Army Reserve Psychological Health Program

Stacey Feig, Team Leader

Army Reserve Staff - Fort Belvoir

Office: 703-806-6905

Cell: 703-254-8246

stacey.a.feig.ctr@mail.mil

The program offers counseling referrals for Soldiers and Family members,
Command consultation, and Traumatic Event Management.

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IMPORTANT EMERGENCY INFORMATION



Healthcare (COVID-19)

Organization / Program Name	Links
North Carolina DHHS	https://www.ncdhhs.gov/divisions/public-health/coronavirus-disease-2019-covid-19-response-north-carolina
Center for Disease Control and Prevention (CDC)	https://www.cdc.gov/coronavirus/2019-nCoV/index.html
US DEPT of DEFENSE (DOD)	https://www.defense.gov/Explore/Spotlight/Coronavirus/
World Health Organization (WHO)	https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public

Employment/Unemployment

Organization / Program Name	Links
North Carolina Division of Employment Security	https://des.nc.gov/need-help/covid-19-nc-unemployment-insurance-information
Federal Unemployment Assistance	https://des.nc.gov/need-help/covid-19-information/federal-unemployment-assistance

Affected State and County Emergency Management Links

Organization / Program Name	Links
North Carolina State Emergency Management	https://www.ncdps.gov/ncem
North Carolina Department of Public Safety	https://www.ncdps.gov/dorian2019
North Carolina Counties Emergency Management Agencies	https://www.ncdps.gov/emergency-management/em-community/directories/counties

Evacuation Information

Organization / Program Name	Links
North Carolina Department of Transportation	https://www.ncdot.gov/dmv/Pages/default.aspx
Drive NC (Travel and Road Conditions)	https://www.drivenc.gov/

Fuel

Organization	Links
GasBuddy	http://www.gasbuddy.com

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Power Outages

Organization	Links
PowerOutage.US	https://poweroutage.us

Closings and Delays

Organization / Program Name	Links
Cancellations	https://www.cancellations.com/

Weather

Organization / Program Name	Links
National Weather Service	http://www.weather.gov/alerts
National Hurricane Center	https://www.nhc.noaa.gov/
National Oceanic and Atmospheric Administration	https://www.noaa.gov/

State & Local Newspapers and Media Stations

Organization / Program Name	Links
Radio Locator	https://radio-locator.com/
United States Newspaper Listings	https://www.usnpl.com/search/state?state=NC

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Severe weather / Hurricane SAFETY TIPS



<https://www.ready.gov/be-informed>

Fact sheets can be found at <https://www.ready.gov/hurricanes>

Organization / Program Name	Links and Contact Information	Description
Ready (Make a Plan)	https://www.ready.gov/make-a-plan	Make a family communication plan so everyone can be prepared.
Ready NC	https://readync.org	Disaster planning specific to NC
American Red Cross (Safe and Well)	https://safeandwell.communityos.org/cms/index.php	After a disaster, you can let your family and friends know that you're safe. Register yourself as "safe and well" or search to find loved ones.
National Voluntary Organizations Active in Disaster (VOAD)	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
U-Haul Disaster Relief	https://www.uhaul.com/About/DisasterRelief/	U-Haul has a long-time policy of assisting those in need during natural disasters, such as hurricanes, tornadoes, floods, fires, etc., by offering 30 days of free storage at participating <u>U-Haul self-storage facilities</u> on an as-available basis.

FOOD AND WATER RESOURCES



Organization / Program Name	Links and Contact Information	Description
U.S. Department of Agriculture (Food Assistance for Disaster Relief)	https://www.fns.usda.gov/disaster/disaster-assistance	The Food and Nutrition Service (FNS) coordinates with State, local and voluntary organizations to provide food for shelters and other mass feeding sites, distribute food packages to households in need in limited situations and issue Disaster Supplemental Nutrition Assistance Program (D-SNAP) benefits.
FoodPantries.Org	https://www.foodpantries.org/	Directory of Food Banks, Soup Kitchens, and non-profit organizations committed to fighting hunger.
Feeding America	http://www.feedingamerica.org/	The Feeding America network is the nation's largest domestic hunger-relief organization.

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SHELTERS

Organization / Program Name	Links and Contact Information	Description
American Red Cross	http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter	Find open shelters. If an emergency has forced you to evacuate your home, the Red Cross may be able to help.
NC 211	https://www.nc211.org/ Call 211 or 888-892-1162	Shelters, food assistance and storm recovery help.
FEMA	https://www.arcgis.com/home/webmap/viewer.html?useExisting=1&layers=d000037396514f70a2ba3683e037caee	This web service displays data from the FEMA National Shelter System database.
Homeless Shelter Directory	http://www.homelessshelterdirectory.org/	The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.

HOUSING RESOURCES



Organization / Program Name	Links and Contact Information	Description
FEMA (Transitional Sheltering Assistance)	https://www.fema.gov/transitional-shelter-assistance	If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels or motels for a limited period of time.
FEMA (Participating Hotels)	http://www.femaevachotels.com/	Search the list of participating locations. Room availability changes quickly, please call the hotel to be sure the hotel can accommodate your need.
Department of Housing and Urban Development (HUD)	https://www.hud.gov/info/disasterresources	HUD provides a variety of disaster resources.
Soldier On	http://www.wesoldieron.org/	Soldier On is committed to ending veteran homelessness. Provide homeless veterans with transitional housing and supportive services.
Rent Assistance	http://www.rentassistance.us/	Rent Assistance lists thousands of local agencies and non-profit organizations that can help you pay your rent or find a better rate.

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FINANCIAL RESOURCES



Organization / Program Name	Links and Contact Information	Description
Army Emergency Relief (AER)	https://www.aerhq.org/	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days AER is the Army's own emergency financial assistance organization and is dedicated to "Helping the Army Take Care of its Own." If you have questions about applying for AER assistance, please contact HQ AER at 1-866-878-6378.
Army Emergency Relief Office Locator	https://www.aerhq.org/Office-Locator	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days Find Your Closest AER Location
Disaster Assistance Improvement Program (DAIP)	https://www.disasterassistance.gov/	The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners.
Federal Emergency Management Agency (FEMA)	https://www.fema.gov/	Helping people before, during, and after disasters.
U.S. Small Business Administration (SBA)	https://www.sba.gov/offices/disaster/dacsc	The Office of Disaster Assistance's mission is to provide low-interest disaster loans to businesses of all sizes
Need Help Paying Bills	https://www.needhelppayingbills.com/	Find information on programs that offer a number of ways to get help with paying bills.
Federal Employees Education and Assistance Fund (FEEA)	https://feea.org/our-programs/disaster-relief/	FEEA offers disaster relief grants to eligible federal employees when these disasters strike.

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MENTAL HEALTH SERVICES



Organization / Program Name	Links and Contact Information	Description
Substance Abuse and Mental Health Service Administration (SAMHSA) National Helpline	https://www.samhsa.gov/find-help/national-helpline Phone: 1-800-662-4357	SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service for individuals and families facing mental and/or substance use disorders.
Army Reserve Psychological Health Program	Stacey Feig, Team Leader Army Reserve Staff - Fort Belvoir Office: 703-806-6905 Cell: 703-254-8246 stacey.a.feig.ctr@mail.mil	The program offers counseling referrals for Soldiers and Family members, Command consultation, and Traumatic Event Management.
Disaster Distress Helpline	https://www.samhsa.gov/find-help/disaster-distress-helpline Phone: 1-800-985-5990	SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.
TRICARE	https://www.tricare.mil/CoveredServices/Mental	Mental health problems can affect your thoughts, mood and behavior. Learn about TRICARE's mental health coverage.
Veterans Crisis Line	https://www.veteranscrisisline.net/ Phone: 1-800-273-8255	If you or a Family member needs help, call a crisis hotline now!
Give An Hour	https://giveanhour.org/	Give an Hour is a national nonprofit organization with a large network of mental health professionals who offer no cost mental health counseling to those in need. info@giveanhour.org
Military OneSource	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and non- medical counseling for many aspects of Military Life. Also provides interpretation/ translation services and document translation.
Crisis Text Line	https://www.crisistextline.org/	Text SIGNS to 741741 for the Crisis Text Line

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GENERAL RESOURCES

Civilian Resources		
Organization / Program Name	Links and Contact Information	Description
United Way 211	http://211.org/	2-1-1 is a free and confidential service that helps people across the U.S. find the local resources they need. Available 24/7
Aunt Bertha	http://www.auntbertha.com/	Find food, health, housing, job training programs and more, anywhere.
Oblito.com	https://www.oblito.com	List of social service programs for individuals and families in need.
U.S. Department of Agriculture (USDA)	http://www.usda.gov/wps/portal/usda/usdahome?navid=disaster-help	Food, Property and Shelter, Food Safety and Food Assistance, Crop and Livestock Loss, Community Recovery Resources.
Federal Deposit Insurance Corporation (FDIC)	https://www.fdic.gov Phone: 877-275-3342	FDIC is an independent agency created by the U.S. Congress to maintain stability and public confidence in the nation's financial system by insuring deposits, examining and supervising financial institutions for safety and soundness and consumer protection, and managing receiverships.
Lawyers.Com	https://www.lawyers.com/legal-info/insurance Phone: 800-526-4902	Legal assistance information/ locate an attorney.
Military Resources		
Organization / Program Name	Links and Contact Information	Description
Military One Source (MOS)	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and counseling for many aspects of Military Life.
Veterans of Foreign Wars (VFW) Unmet Needs Program	http://www.vfw.org/UnmetNeeds	Unmet Needs is there to help America's military Families who have run into unexpected financial difficulties as a result of deployment or other military-related activity or injury. The program provides financial aid grants of up to \$1,500 to assist with basic life needs in the form of a grant - not a loan - so no repayment is required.
Joint Services Support	http://www.militaryonesource.mil/	Connecting you to valuable resources and programs you need.
Vets 4 Warriors	https://vets4warriors.com/	Our mission is to provide 24/7 confidential, stigma free peer support by Veterans to Active Duty, National Guard and Reserve service members, Veterans, Retirees, and their Families/caregivers.
National Resource Directory	https://nrd.gov/	National Resource Directory connects wounded, ill & injured service members, Veterans, their Families, and caregivers to programs and services that support them.
USA Cares	http://www.usacares.org/	Assisting military Families in crisis.
TRICARE	http://www.tricare.mil/contactus/	TRICARE is the health care program for uniformed service members, retirees, and their Families around the world.

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Department of Veterans Affairs	https://www.va.gov/	The U.S. Department of Veterans Affairs provides patient care and federal benefits to Veterans and their dependents.
North Carolina (NC) Veteran Resource Guide	https://www.milvets.nc.gov/resource-guide	NC Department of Military and Veteran Affairs produces this guide annually.
Fort Bragg (US Army)	https://home.army.mil/bragg/	Fort Bragg is the main Army base in North Carolina and is just outside of Fayetteville.
Marine Corps Base Camp Lejeune	https://www.lejeune.marines.mil/	Camp Lejeune is the main base for the United States Marine Corps in North Carolina.

PET & LIVESTOCK RESOURCES



Organization / Program Name	Links and Contact Information	Description
Ready	https://www.ready.gov/animals	If you are a pet owner that plan must include your pets, being prepared can save their lives. If you evacuate your home, DO NOT LEAVE YOUR PETS BEHIND!
Missing Pet Network (MPN)	http://www.missingpet.net	The MPN gives advice on how to find missing pets / animals.
American Humane	https://www.americanhumane.org/	American Humane is committed to ensuring the safety, welfare and well-being of animals.
Global Animal Foundation	https://www.globalanimal.org/	Our mission is to swiftly get resources on the ground during natural disasters and other emergencies that put animals, from pets to wildlife, in critical peril.

INTERNET/PHONE SERVICE



Organization Name	Links
AT&T	https://www.att.com/
Verizon	https://www.verizonwireless.com/
T-Mobile	https://www.t-mobile.com/
Sprint	https://www.sprint.com/
Straight Talk	https://www.straighttalk.com
Cricket Wireless	https://www.cricketwireless.com/
Spectrum	https://www.spectrum.com
Dish Network	https://www.dish.com/
Direct T.V.	https://www.directv.com/

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TRANSPORTATION INFORMATION



Organization / Program Name	Links and Contact Information	Description
American Public Transportation Association	https://www.apta.com/research-technical-resources/public-transportation-links/north-carolina/	Locate all forms of public transportation in the state of North Carolina.
North Carolina Traffic and Travel	https://www.drivenc.gov/	Road conditions and travel information in North Carolina.
U.S. Department of Transportation	https://www.transportation.gov/	Serve the United States by ensuring a fast, safe, efficient, accessible and convenient transportation system that meets our vital national interests and enhances the quality of life of the American people, today and into the future.
Flight Aware	https://flightaware.com/live/	Flight Aware is the world's largest flight tracking data company.
Carlson Wagonlit Travel (CWT)	https://www.mycwt.com/	CWT is a company managing business travel, meetings and events for companies, governments and non-governmental organizations.
Defense Travel System (DTS)	https://www.defensetravel.dod.mil/site/tac.cfm	Military members and DoD Civilian personnel can book official travel and manage travel expenses.

POSTAL



Organization Name	Link
United States Postal Service (USPS)	https://about.usps.com/newsroom/service-alerts/
Federal Express (FEDEX)	https://www.fedex.com/en-us/service-alerts.html
United Parcel Service (UPS)	https://www.ups.com/us/en/service-alerts.page
DHL (Mail Delivery)	https://www.dhl.com/

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REPLACE YOUR LOST DOCUMENTS





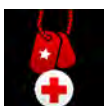



Organization Name	Links	Phone	Type of Document
American Express	https://www.americanexpress.com/us/content/help/lost-stolen-card.html	800-327-1267	American Express credit card and billing statements
Discover	https://www.discover.com/credit-cards/help-center	800-347-2683	Discover credit card and billing statements
MasterCard	https://www.mastercard.us/en-us/consumers/get-support.html	800-627-8372	MasterCard credit card and billing statements
Visa	https://usa.visa.com/support/consumer/lost-stolen-card.html	800-847-2911	Visa credit cards and billing statements
Citi	https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login	800-200-7056	Government Travel Card
Annual Credit Report.com	https://www.annualcreditreport.com/index.action	877-322-8228	Free credit report
U.S. Citizenship and Immigration Services	https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card	800-375-5283	Green Card
Identity Theft Resource Center	http://www.idtheftcenter.org	888-400-5530	Support victims of identity theft
National Archives	https://www.archives.gov/	866-272-6272	Military Records
U.S. Department of State	https://travel.state.gov/content/passports/en/passports/lost-stolen.html	877-487-2778	Passports
Social Security Administration	https://www.ssa.gov/ssnumber	800-772-1213	Social Security cards
Internal Revenue Service	https://www.irs.gov/uac/About-Form-4506T	800-829-1040	Federal tax documents and returns
U.S. Treasury Department – Treasury Direct	https://www.treasurydirect.gov/tdhome.htm	844-284-2676	U. S. Savings bonds
North Carolina Department of Public Health	https://publichealth.nc.gov/	919-707-5000	Marriage, Birth and Death Certificates
Division of Motor Vehicles	https://www.ncdot.gov/dmv/Pages/default.aspx	919-715-7000	Driver's License, Vehicle Title and Registration

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Department of Health and Human Services	https://www.ncdhhs.gov/divisions/dss	800-662-7030	EBT/SNAP Card
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MOBILE APPS



APP Name	Links	Description
EMERGENCY 	iTunes: https://itunes.apple.com/us/app/emergency-by-american-red/id954783878?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.hzd	This all-inclusive app lets you monitor more than 35 different severe weather and emergency alerts to help keep you and your loved ones safe.
Double Eagle App 	Apple App Store: https://apps.apple.com/us/app/u-s-army-reserve/id1459987204 Google: https://play.google.com/store/apps/details?id=com.flipsidegroup.army	The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.
Hero Care by American Red Cross 	iTunes: https://itunes.apple.com/us/app/hero-care-by-american-red/id1120615435?ls=1&mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.saf	Hero Care by the American Red Cross is a complete solution for members of the military, veterans, and their Families to prepare for, cope with and respond to the challenges of military service.
First Aid 	iTunes: https://itunes.apple.com/US/app/first-aid-by-american-red-cross/id529160691?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.fa	Get instant access to information on handling the most common first aid emergencies.
Disaster Alert 	iTunes: https://itunes.apple.com/us/app/disaster-alert-pdc-world-hazards/id381289235?mt=8	Provides mobile access to multi-hazard monitoring of an early warning for "Active Hazards" around the globe. Additional information and reports about hazards can be viewed and shared.
Pet First Aid 	Google: https://play.google.com/store/apps/details?id=com.cube.arc.pfa	Critical first aid information for your pet.

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<p>SirenGPS</p> 	<p>iTunes: https://itunes.apple.com/us/app/sirengps-mobile/id771924564?mt=8 Google: https://play.google.com/store/apps/details?id=com.sirengps.mobile</p>	<p>SirenGPS connects everyone in a community to first responders and allows first responders to communicate with each other, all on a single platform. It allows first responders to determine the precise location of 911 callers.</p>
<p>SAMHSA</p> 	<p>iTunes: https://itunes.apple.com/us/app/samhsa-disaster-response-app/id787518271?mt=8</p>	<p>SAMHSA Behavioral Health Disaster Response App is designed for behavioral health professionals and provides access to evidenced-based mental health and substance use information, tools, and resources for use in the field.</p>
<p>FEMA</p>  <p>FEMA</p>	<p>iTunes: https://itunes.apple.com/us/app/fema/id474807486?mt=8 Google: https://play.google.com/store/apps/details?id=gov.fema.mobile.android&hl=en</p>	<p>Receive alerts from the National Weather Service for up to five locations. Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist. Locate Open shelters and where to talk to FEMA in person (or on the phone).</p>

IF YOU WOULD LIKE TO VOLUNTEER OR MAKE A DONATION

Please see links below on ways you can **volunteer** or **make a donation** to support your local area.



Organization / Program Name	Links and Contact Information	Description
National VOAD	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
Habitat for Humanity	https://www.habitat.org/	Habitat for Humanity is a nonprofit organization that helps families build and improve places to call home.
American Red Cross	https://www.redcross.org/	Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world.

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FEMA FACT SHEETS



Fact Sheet	Links	Description
Crisis Counseling Assistance and Training Program (CCP)	https://www.fema.gov/media-library/assets/documents/24411	The CCP supports short-term interventions that involve the counseling goals of assisting disaster survivors.
Disaster Legal Services (DLS) Fact Sheet	https://www.fema.gov/media-library/assets/documents/24413	The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.
Disaster Unemployment Assistance (DUA)	https://www.fema.gov/media-library/assets/documents/24418	The purpose of Disaster Unemployment Assistance (DUA) is to provide unemployment benefits and re-employment services to individuals who have become unemployed as a result of a major disaster and who are not eligible for regular State unemployment insurance.
Emergency Food and Shelter National Board Program	https://www.fema.gov/media-library/assets/documents/24422	Describes the Emergency Food and Shelter National Board Program.
Funeral Assistance Fact Sheet	https://www.fema.gov/media-library/assets/documents/24431	This fact sheet describes the eligible costs associated with FEMA Funeral Assistance under the Individuals and Households Program (IHP).
Assistance to Individuals and Households- Individuals and Households Program (IHP)	https://www.fema.gov/media-library/assets/documents/24945	The Individuals and Households Program (IHP) provides financial help or direct services to those who have necessary expenses and serious needs if they are unable to meet the needs through other means.
Disaster Case Management Guidance	https://www.fema.gov/public-assistance-policy-and-guidance	Final guidance document for Regional, State, Tribal, and local partners for developing a grant and implementing and administering disaster case management.
National Emergency Family Registry and Locator System	https://www.fema.gov/national-emergency-family-registry-and-locator-system-fact-sheet	The FEMA National Emergency Family Registry and Locator System (NEFRLS) may be activated following a Presidentially declared disaster at the request of an affected State to help reunite families that have become separated as a result of the disaster.
Generator Reimbursement – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94768	Under the Other Needs Assistance provision of the Federal Emergency Management Agency's (FEMA) Individuals and Households Program, and in conjunction with the State or Tribe, eligible applicants may be reimbursed for the purchase or rental of a generator required for medical purposes.

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Manufactured Housing Units (MHUs) – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94778	FEMA may provide direct assistance to eligible disaster survivors through either the Multi-family Lease & Repair Program, in which FEMA contracts with the property owner or landlord to repair Multi-family rental units for use as temporary housing, or by providing Manufactured Housing Units (MHUs).
Cora Brown Fund	https://www.fema.gov/media-library/assets/documents/117769	The purpose of the Cora Brown Fund is to help provide for disaster-related needs that have not or will not be met by governmental agencies or any other organization, which has programs to address such needs.
Disaster Survivor Assistance (DSA)	https://www.fema.gov/media-library/assets/documents/117811	The DSA's mission is to build and sustain an expeditionary cadre that can establish a timely presence primarily focused on addressing the needs of disproportionately impacted populations and disaster survivors.
Disaster Recovery Centers (DRC)	https://www.fema.gov/media-library/assets/documents/133708	The DRC is a fixed or mobile provisional facility set up by FEMA that provides a central location near disaster impacted areas where Federal, State, Tribal, and non-government organizations have recovery information, assistance, and services to disaster survivors.
Group Flood Insurance Policy	https://www.fema.gov/media-library/assets/documents/133710	As part of the effort to reduce future expenses from floods, FEMA directly purchases Group Flood Insurance Policy (GFIP) certificates on behalf of applicants who are required to obtain and maintain flood insurance.
Mass Care/Emergency Services Reunification Service	https://www.fema.gov/media-library/assets/documents/133732	FEMA has the statutory requirement to facilitate the reunification of unaccompanied minors with their custodial parents/legal guardians, as well as the voluntary reunification of adults with their families, during declared emergencies or major disasters.
Assistance for Active Military and Civilian Personnel	https://www.fema.gov/media-library/assets/documents/133742	FEMA may provide assistance to active military and civilian personnel if it is not duplicated with assistance offered by the Department of Defense or other available resources.
Individual Assistance Program	https://www.fema.gov/media-library/assets/documents/133744	The Individual Assistance mission ensure disaster survivors have timely access to a full range of authorized programs and services to maximize recovery, through partnered coordination of local, state, territorial, and Indian Tribal governments, as well as other Federal Agencies, nongovernmental organizations and the private sector.

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U.S. Army Disaster Personnel Accountability and Assessment System (ADPAAS)

As a prudent precaution, all military members are requested to update their contact information and potential evacuation location on their respective Services' accountability systems. If an evacuation order is given, correct information is crucial for accountability!

<https://adpaas.army.mil/>

Emergency Contact Information



South Carolina State Emergency Management

Phone: (803) 737-8500

2779 Fish Hatchery Road, West Columbia, SC 29172

<https://www.scemd.org/>



TWITTER

<https://twitter.com/SCEMD>



FACEBOOK

<https://www.facebook.com/SCEMD/>



<https://www.fema.gov/>



<https://www.ready.gov/>

April 2020

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81st Readiness Division

81 Wildcat Way, Ft. Jackson, SC, 29207

Region 2

Family Programs Director (FPD): Mrs. Sherree L. Jones

910-432-3766

sherree.l.jones.civ@mail.mil



ARMY RESERVE FAMILY PROGRAMS

<https://www.usar.army.mil/ARFP/>

1- **MILITARY
ONESOURCE**

<https://militaryonesource.mil>

800-342-9647



Army Reserve Psychological Health Program

Stacey Feig, Team Leader

Army Reserve Staff - Fort Belvoir

Office: 703-806-6905

Cell: 703-254-8246

stacey.a.feig.ctr@mail.mil

The program offers counseling referrals for Soldiers and Family members,
Command consultation, and Traumatic Event Management.

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IMPORTANT CURRENT EMERGENCY INFORMATION



Healthcare

Organization / Program Name	Links
South Carolina DHEC	https://scdhec.gov/infectious-diseases/viruses/coronavirus-disease-2019-covid-19
Center for Disease Control and Prevention (CDC)	https://www.cdc.gov/coronavirus/2019-nCoV/index.html
US DEPT of DEFENSE (DOD)	https://www.defense.gov/Explore/Spotlight/Coronavirus/
World Health Organization (WHO)	https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public

Employment/Unemployment

Organization / Program Name	Links
South Carolina Department of Employment & Workforce	https://dew.sc.gov/individuals/apply-for-benefits
Federal Unemployment Assistance	https://des.nc.gov/need-help/covid-19-information/federal-unemployment-assistance

Affected County Emergency Management Links

Organization / Program Name	Links
South Carolina Emergency Services	https://www.countyoffice.org/sc-emergency-services/

Evacuation Information

Organization / Program Name	Links
South Carolina Evacuation Routes	https://www.arcgis.com

Fuel

Organization	Links
GasBuddy	https://www.gasbuddy.com/GasPrices/SouthCarolina

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Power Outages

Organization	Links
PowerOutage.US	https://poweroutage.us/area/state/south%20carolina

Closings and Delays

Organization / Program Name	Links
South Carolina Emergency Management Division	https://www.scemd.org/closings/

Weather

Organization / Program Name	Links
National Weather Service	http://www.weather.gov/alerts
National Hurricane Center	https://www.nhc.noaa.gov/
National Oceanic and Atmospheric Administration	https://www.noaa.gov/

State & Local Newspapers and Media Stations

Organization / Program Name	Links
Radio Locator	https://radio-locator.com/
United States Newspaper Listings	https://www.usnpl.com/search/state?state=SC

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Severe weather / Hurricane SAFETY TIPS



<https://www.ready.gov/be-informed>

Fact sheets can be found at <https://www.ready.gov/hurricanes>

Organization / Program Name	Links	Description
Ready (Make a Plan)	https://www.ready.gov/make-a-plan	Make a family communication plan so everyone can be prepared.
American Red Cross (Safe and Well)	https://safeandwell.communityos.org/cms/index.php	After a disaster, you can let your family and friends know that you're safe. Register yourself as "safe and well" or search to find loved ones.
National Voluntary Organizations Active in Disaster (VOAD)	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
U-Haul Disaster Relief	https://www.uhaul.com/About/DisasterRelief/	U-Haul has a long-time policy of assisting those in need during natural disasters, such as hurricanes, tornadoes, floods, fires, etc., by offering 30 days of free storage at participating <u>U-Haul self-storage facilities</u> on an as-available basis.

FOOD AND WATER RESOURCES

Organization / Program Name	Links	Description
U.S. Department of Agriculture (Food Assistance for Disaster Relief)	https://www.fns.usda.gov/disaster/disaster-assistance	The Food and Nutrition Service (FNS) coordinates with State, local and voluntary organizations to provide food for shelters and other mass feeding sites, distribute food packages to households in need in limited situations and Issue Disaster Supplemental Nutrition Assistance Program (D-SNAP) benefits.
FoodPantries.Org	https://www.foodpantries.org/st/south_carolina	Directory of Food Banks, Soup Kitchens, and non-profit organizations committed to fighting hunger.
Feeding America	http://www.feedingamerica.org/	The Feeding America network is the nation's largest domestic hunger-relief organization.

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SHELTERS



Organization / Program Name	Links	Description
American Red Cross	http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter	Find open shelters. If an emergency has forced you to evacuate your home, the Red Cross may be able to help.
FEMA	https://www.arcgis.com/home/webmap/viewer.html?useExisting=1&layers=d000037396514f70a2ba3683e037caee	This web service displays data from the FEMA National Shelter System database.
Homeless Shelter Directory	http://www.homelessshelterdirectory.org/	The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.

HOUSING RESOURCES



Organization / Program Name	Links	Description
FEMA (Transitional Sheltering Assistance)	https://www.fema.gov/transitional-shelter-assistance	If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels or motels for a limited period of time.
FEMA (Participating Hotels)	http://www.femaevachotels.com/	Search the list participating locations. Room availability changes quickly, please call the hotel to be sure the hotel can accommodate your need.
Department of Housing and Urban Development (HUD)	https://www.hud.gov/info/disasterresources	HUD provides a variety of disaster resources.
Soldier On	http://www.wesoldieron.org/	Soldier On is committed to ending veteran homelessness. Provide homeless veterans with transitional housing and supportive services.
Rent Assistance	http://www.rentassistance.us/	Rent Assistance lists thousands of local agencies and non-profit organizations that can help you pay your rent or find a better rate.

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FINANCIAL RESOURCES



Organization / Program Name	Links	Description
Army Emergency Relief (AER)	https://www.aerhq.org/	<p>For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days</p> <p>AER is the Army's own emergency financial assistance organization and is dedicated to "Helping the Army Take Care of its Own." If you have questions about applying for AER assistance, please contact HQ AER at 1-866-878-6378.</p>
AER Office Locator	https://www.aerhq.org/Office-Locator	<p>For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days</p> <p>Find Your Closest AER Location</p>
Disaster Assistance Improvement Program (DAIP)	https://www.disasterassistance.gov/	The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners.
FEMA	https://www.fema.gov/	Helping people before, during, and after disasters.
U.S. Small Business Administration	https://www.sba.gov/offices/disaster/dacsc	The Office of Disaster Assistance's mission is to provide low-interest disaster loans to businesses of all sizes.
Need Help Paying Bills	https://www.needhelppayingbills.com/	Find information on programs that offer a number of ways to get help with paying bills.
Federal Employees Education and Assistance Fund (FEEA)	https://feea.org/our-programs/disaster-relief/	FEEA offers disaster relief grants to eligible federal employees when these disasters strike.

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MENTAL HEALTH SERVICES



Organization / Program Name	Links and Contact Information	Description
Substance Abuse Mental Health Service Administration (SAMHSA) National Helpline	https://www.samhsa.gov/find-help/national-helpline Phone: 1-800-662-4357	SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service for individuals and families facing mental and/or substance use disorders.
Army Reserve Psychological Health Program	Stacey Feig, Team Leader Army Reserve Staff - Fort Belvoir Office: 703-806-6905 Cell: 703-254-8246 stacey.a.feig.ctr@mail.mil	The program offers counseling referrals for Soldiers and Family members, Command consultation, and Traumatic Event Management.
Disaster Distress Helpline	https://www.samhsa.gov/find-help/disaster-distress-helpline Phone: 1-800-985-5990	SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.
TRICARE	https://www.tricare.mil/CoveredServices/Mental	Mental health problems can affect your thoughts, mood and behavior. Learn about TRICARE's mental health coverage.
Veterans Crisis Line	https://www.veteranscrisisline.net/ Phone: 1-800-273-8255	If you or a family member needs help, call a crisis hotline now!
Give An Hour	https://giveanhour.org/	Give an Hour is a national nonprofit organization with a large network of mental health professionals who offer no cost mental health counseling to those in need. info@giveanhour.org
Military OneSource	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and non-medical counseling for many aspects of Military Life. Also provides interpretation/ translation services and document translation.
Crisis Text Line	https://www.crisistextline.org/	Text SIGNS to 741741 for the Crisis Text Line

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GENERAL RESOURCES

Civilian Resources		
Organization / Program Name	Links and Contact Information	Description
United Way 211	http://211.org/	2-1-1 is a free and confidential service that helps people across the U.S. find the local resources they need. Available 24/7
Aunt Bertha	http://www.auntbertha.com/	Find food, health, housing, job training programs and more, anywhere.
Oblito.com	https://www.oblito.com	List of social service programs for individuals and families in need.
U.S. Department of Agriculture	http://www.usda.gov/wps/portal/usda/usdahome?navid=disaster-help	Food, Property and Shelter, Food Safety and Food Assistance, Crop and Livestock Loss, Community Recovery Resources.
Federal Deposit Insurance Corporation (FDIC)	https://www.fdic.gov Phone: 877-275-3342	FDIC is an independent agency created by the U.S. Congress to maintain stability and public confidence in the nation's financial system by ensuring deposits, examining and supervising financial institutions for safety and soundness and consumer protection, and managing receiverships.
Lawyers.Com	https://www.lawyers.com/legal-info/insurance Phone: 800-526-4902	Legal assistance information/ locate an attorney.
Military Resources		
Organization / Program Name	Links and Contact Information	Description
Military One Source (MOS)	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and counseling for many aspects of Military Life.
Veterans of Foreign Wars (VFW) Unmet Needs Program	http://www.vfw.org/UnmetNeeds	Unmet Needs is there to help America's military Families who have run into unexpected financial difficulties as a result of deployment or other military-related activity or injury. The program provides financial aid grants of up to \$1,500 to assist with basic life needs in the form of a grant - not a loan - so no repayment is required.
Joint Services Support	http://www.militaryonesource.mil/	Connecting you to valuable resources and programs you need.
Vets 4 Warriors	https://vets4warriors.com/	Our mission is to provide 24/7 confidential, stigma free peer support by Veterans to Active Duty, National Guard and Reserve service members, Veterans, Retirees, and their Families/caregivers.
National Resource Directory	https://nrd.gov/	National Resource Directory connects wounded, ill & injured service members, Veterans, their Families, and caregivers to programs and services that support them.
USA Cares	http://www.usacares.org/	Assisting military Families in crisis.

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TRICARE	http://www.tricare.mil/contactus/	TRICARE is the health care program for uniformed service members, retirees, and their Families around the world.
Department of Veterans Affairs	https://www.va.gov/	The U.S. Department of Veterans Affairs provides patient care and federal benefits to Veterans and their dependents.

PET & LIVESTOCK RESOURCES



Organization / Program Name	Links	Description
Ready	https://www.ready.gov/animals	If you are a pet owner that plan must include your pets, being prepared can save their lives. If you evacuate your home, DO NOT LEAVE YOUR PETS BEHIND!
Missing Pet Network (MPN)	https://missingpet.net	The MPN is a group of volunteers sponsored by the USDA Animal Care Office, who help people find missing pet animals.
American Humane	https://www.americanhumane.org/	American Humane is committed to ensuring the safety, welfare and well-being of animals.
Global Animal Foundation	https://www.globalanimal.org/	Our mission is to swiftly get resources on the ground during natural disasters and other emergencies that put animals, from pets to wildlife, in critical peril.

INTERNET/PHONE SERVICE



Organization Name	Links
AT&T	https://www.att.com/
Verizon	https://www.verizonwireless.com/
T-Mobile	https://www.t-mobile.com/
Sprint	https://www.sprint.com/
Straight Talk	https://www.straighttalk.com
Cricket Wireless	https://www.cricketwireless.com/
Spectrum	https://www.spectrum.com
Dish Network	https://www.dish.com/
Direct T.V.	https://www.directv.com/

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TRANSPORTATION INFORMATION



Organization / Program Name	Links	Description
American Public Transportation Association	https://www.apta.com/research-technical-resources/public-transportation-links/south-carolina/	Locate all forms of public transportation in the state of South Carolina.
U.S. Department of Transportation	https://www.transportation.gov/	Serve the United States by ensuring a fast, safe, efficient, accessible and convenient transportation system that meets our vital national interests and enhances the quality of life of the American people, today and into the future.
South Carolina Department of Transportation	https://www.scdot.org/	Operate the state highway system and the development of statewide transit that assist the public.
Flight Aware	https://flightaware.com/live/	Flight Aware is the world's largest flight tracking data company.
Carlson Wagonlit Travel (CWT)	https://www.mycwt.com/	CWT is a company managing business travel, meetings and events for companies, governments and non-governmental organizations.
Defense Travel System (DTS)	https://www.defensetravel.dod.mil/site/tac.cfm	Military members and DoD Civilian personnel can book official travel and manage travel expenses.

POSTAL



Organization Name	Link
United States Postal Service (USPS)	https://about.usps.com/newsroom/service-alerts/
Federal Express (FEDEX)	https://www.fedex.com/en-us/service-alerts.html
United Parcel Service (UPS)	https://www.ups.com/us/en/service-alerts.page
DHL (Mail Delivery)	https://www.dhl.com/

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REPLACE YOUR LOST DOCUMENTS









Organization Name	Links	Phone	Type of Document
American Express	https://www.americanexpress.com/us/content/help/lost-stolen-card.html	800-327-1267	American Express credit card and billing statements
Discover	https://www.discover.com/credit-cards/help-center	800-347-2683	Discover credit card and billing statements
MasterCard	https://www.mastercard.us/en-us/consumers/get-support.html	800-627-8372	MasterCard credit card and billing statements
Visa	https://usa.visa.com/support/consumer/lost-stolen-card.html	800-847-2911	Visa credit cards and billing statements
Citi	https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login	800-200-7056	Government Travel Card
Annual Credit Report.com	https://www.annualcreditreport.com/index.action	877-322-8228	Free credit report
U.S. Citizenship and Immigration Services	https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card	800-375-5283	Green Card
Identity Theft Resource Center	http://www.idtheftcenter.org	888-400-5530	Support victims of identity theft
National Archives Records	https://www.archives.gov/	866-272-6272	Military records
U.S. Department of State	https://travel.state.gov/content/passports/en/passports/lost-stolen.html	877-487-2778	Passports
Social Security Administration	https://www.ssa.gov/ssnumber	800-772-1213	Social Security cards
Internal Revenue Service	https://www.irs.gov/uac/About-Form-4506T	800-829-1040	Federal tax documents and returns
U.S. Treasury Department – Treasury Direct	https://www.treasurydirect.gov/tdhome.htm	844-284-2676	U. S. Savings bonds
South Carolina Department of Health and Environmental Control.	https://scdhec.gov/vital-records	803-898-3432	Marriage, Birth and Death Certificates
Division of Motor Vehicles	http://www.scdmvonline.com/Driver-Services	803-896-5000	Driver's License, Vehicle Title and Registration
Department of Social Services	https://dss.sc.gov/assistance-programs/snap/	800-616-1309	EBT/SNAP Card




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MOBILE APPS



APP Name	Links	Description
EMERGENCY 	iTunes: https://itunes.apple.com/us/app/emergency-by-american-red/id954783878?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.hzd	This all-inclusive app lets you monitor more than 35 different severe weather and emergency alerts, to help keep you and your loved ones safe.
Double Eagle App 	Apple App Store: https://apps.apple.com/us/app/u-s-army-reserve/id1459987204 Google: https://play.google.com/store/apps/details?id=com.flipsidigroup.army	The Double Eagle App that allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.
Hero Care by American Red Cross 	iTunes: https://itunes.apple.com/us/app/hero-care-by-american-red/id1120615435?ls=1&mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.saf	Hero Care by the American Red Cross is a complete solution for members of the military, veterans, and their families to prepare for, cope with and respond to the challenges of military service.
First Aid 	iTunes: https://itunes.apple.com/US/app/first-aid-by-american-red-cross/id529160691?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.fa	Get instant access to information on handling the most common first aid emergencies.
Disaster Alert 	iTunes: https://itunes.apple.com/us/app/disaster-alert-pdc-world-hazards/id381289235?mt=8	Provides mobile access to multi-hazard monitoring of and early warning for "Active Hazards" around the globe. Additional information and reports about hazards can be viewed and shared.
Pet First Aid 	Google: https://play.google.com/store/apps/details?id=com.cube.arc.pfa	Critical first aid information for your pet.

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<p>SirenGPS</p> 	<p>iTunes: https://itunes.apple.com/us/app/sirengps-mobile/id771924564?mt=8 Google: https://play.google.com/store/apps/details?id=com.sirengps.mobile</p>	<p>SirenGPS connects everyone in a community to first responders and allows first responders to communicate with each other, all on a single platform. It allows first responders to determine the precise location of 911 callers.</p>
<p>SAMHSA</p> 	<p>iTunes: https://itunes.apple.com/us/app/samhsa-disaster-response-app/id787518271?mt=8 Google: https://play.google.com/store/apps/details?id=gov.hhs.samhsa.app.disaster</p>	<p>SAMHSA Behavioral Health Disaster Response App is designed for behavioral health professionals and provides access to evidenced-based mental health and substance use information, tools, and resources for use in the field.</p>
<p>FEMA</p> 	<p>iTunes: https://itunes.apple.com/us/app/fema/id474807486?mt=8 Google: https://play.google.com/store/apps/details?id=gov.fema.mobile.android&hl=en</p>	<p>Receive alerts from the National Weather Service for up to five locations. Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist. Locate Open shelters and were to talk to FEMA in person (or on the phone).</p>

IF YOU WOULD LIKE TO VOLUNTEER OR MAKE A DONATION

Please see links below on ways you can **volunteer** or **make a donation** to support your local area.



Organization / Program Name	Links	Description
National VOAD	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
Habitat for Humanity	https://www.habitat.org/	Habitat for Humanity is a nonprofit organization that helps families build and improve places to call home.
American Red Cross	https://www.redcross.org/	Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world.

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FEMA FACT SHEETS



Fact Sheet	Link	Description
Crisis Counseling Assistance and Training Program (CCP)	https://www.fema.gov/media-library/assets/documents/24411	The CCP supports short-term interventions that involve the counseling goals of assisting disaster survivors.
Disaster Legal Services (DLS) Fact Sheet	https://www.fema.gov/media-library/assets/documents/24413	The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.
Disaster Unemployment Assistance (DUA)	https://www.fema.gov/media-library/assets/documents/24418	The purpose of Disaster Unemployment Assistance (DUA) is to provide unemployment benefits and re-employment services to individuals who have become unemployed as a result of a major disaster and who are not eligible for regular State unemployment insurance.
Emergency Food and Shelter National Board Program	https://www.fema.gov/media-library/assets/documents/24422	Describes the Emergency Food and Shelter National Board Program.
Funeral Assistance Fact Sheet	https://www.fema.gov/media-library/assets/documents/24431	This fact sheet describes the eligible costs associated with FEMA Funeral Assistance under the Individuals and Households Program (IHP).
Assistance to Individuals and Households- Individuals and Households Program (IHP)	https://www.fema.gov/media-library/assets/documents/24945	The Individuals and Households Program (IHP) provides financial help or direct services to those who have necessary expenses and serious needs if they are unable to meet the needs through other means.
Disaster Case Management Guidance	https://www.fema.gov/public-assistance-policy-and-guidance	Final guidance document for Regional, State, Tribal, and local partners for developing a grant and implementing and administering disaster case management.
National Emergency Family Registry and Locator System	https://www.fema.gov/national-emergency-family-registry-and-locator-system-fact-sheet	The FEMA National Emergency Family Registry and Locator System (NEFRLS) may be activated following a Presidentially declared disaster at the request of an affected State to help reunite families that have become separated as a result of the disaster.
Generator Reimbursement – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94768	Under the Other Needs Assistance provision of the Federal Emergency Management Agency's (FEMA) Individuals and Households Program, and in conjunction with the State or Tribe, eligible applicants may be reimbursed for the purchase or rental of a generator required for medical purposes.
Manufactured Housing Units	https://www.fema.gov/media-library/assets/documents/94778	FEMA may provide direct assistance to eligible disaster survivors through either the Multi-family Lease & Repair

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(MHUs) – Individuals and Households Program		Program, in which FEMA contracts with the property owner or landlord to repair multi-family rental units for use as temporary housing, or by providing Manufactured Housing Units (MHUs).
Cora Brown Fund	https://www.fema.gov/media-library/assets/documents/117769	The purpose of the Cora Brown Fund is to help provide for disaster-related needs that have not or will not be met by governmental agencies or any other organization, which has programs to address such needs.
Child Care Assistance	https://www.fema.gov/media-library/assets/documents/133703	The Sandy Recovery Improvement Act of 2013 provides FEMA the specific authority to award Child Care Assistance through the Other Needs Assistance (ONA) provision of the Individuals and Households Program (IHP), to assist disaster survivors who have a disaster-caused financial burden for child care.
Disaster Recovery Centers (DRC)	https://www.fema.gov/media-library/assets/documents/133708	A Disaster Recovery Center (DRC) is a fixed or mobile provisional facility set up by FEMA that provides a central location near disaster impacted areas where Federal, State, Tribal, and non-government organizations have recovery information, assistance, and services to disaster survivors.
Group Flood Insurance Policy	https://www.fema.gov/media-library/assets/documents/133710	As part of the effort to reduce future expenses from floods, FEMA directly purchases Group Flood Insurance Policy (GFIP) certificates on behalf of applicants who are required to obtain and maintain flood insurance.
Mass Care /Emergency Services Reunification Service	https://www.fema.gov/media-library/assets/documents/133732	FEMA has the statutory requirement to facilitate the reunification of unaccompanied minors with their custodial parents/legal guardians, as well as the voluntary reunification of adults with their families, during declared emergencies or major disasters.
Assistance for Active Military and Civilian Personnel	https://www.fema.gov/media-library/assets/documents/133742	FEMA may provide assistance to active military and civilian personnel if it is not duplicated with assistance offered by the Department of Defense or other available resources.
Individual Assistance Program	https://www.fema.gov/media-library/assets/documents/133744	The Individual Assistance mission ensure disaster survivors have timely access to a full range of authorized programs and services to maximize recovery, through partnered coordination of local, state, territorial, and Indian Tribal governments, as well as other Federal Agencies, nongovernmental organizations and the private sector.

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Coronavirus Disease (COVID-19)

COVID-19 Public Information Numbers: 833-556-2476 and 877-857-2945 Available 10 a.m. – 10 p.m. CDT Daily

PLEASE NOTE: COVID-19 is a reportable disease in Tennessee.

Click Here for TDH Weekly Situation Summary

<https://www.tn.gov/content/dam/tn/health/documents/cedep/novel-coronavirus/TDH-COVID-19-Sit-Summary-Week.pdf>

Other Tennessee State Agencies

- [TennCare Information About Coronavirus Webpage](#)
- [CDC: Administrators of K-12 Schools and Childcare](#)
- [Tennessee Department of Education: Update on Coronavirus](#)
- [Interim Guidelines: Mass Gatherings/Large Community Events](#)

National Resources	Contact Information/Website	Description
The National Resource Directory	https://nrd.gov/	has more than 14,000 vetted resources available
Military OneSource	800.342.9647 www.militaryonesource.mil	Counseling, Financial Assistance and more
Disabled American VETS (DAV)	414.902.5736 https://www.dav.org/	Help make sure that, after defending our freedom, our heroes and their loved ones get the care they earned.

EVENT NAME DATE

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Unemployment benefits - TN	https://www.tn.gov/workforce/unemployment/apply-for-benefits-redirect-2/online-application.html	Apply for unemployment benefits online or by phone.
Tennessee - Food Pantries	https://www.foodpantries.org/st/tennessee	Find the closest Food Pantry
Veterans Affairs	www.va.gov	To provide veterans the world-class benefits and services they have earned - and to do so by adhering to the highest standards of compassion, commitment, excellence, professionalism, integrity, accountability, and stewardship.
KidCentral TN	https://www.kidcentraltn.com/	Home Activities to help Avoid Family Boredom while Practicing Social Distancing and Self Isolation
Ready TN (a mobile device)	https://www.tn.gov/tema/ready-tn.html	ReadyTN is a mobile device application from the Tennessee Emergency Management Agency (TEMA) providing emergency preparedness, response, and recovery information to Tennesseans. The goal of ReadyTN is to provide guidance on what to do before, during, and after a disaster.
Commission on Aging & Disability	https://www.tn.gov/aging/our-programs.html	Caregiver Support, Health Promotion & Prevention, home and community based services, information and Assistance, Long-Term Care Ombudsman, nutrition Services, Public Guardianship, State Health Insurance Assistance Program, Transportation Assistance.

U.S. Army Disaster Personnel Accountability and Assessment System (ADPAAS)

As a prudent precaution, all military members are requested to update their contact information and potential evacuation location on their respective Services' accountability systems. If an evacuation order is given, correct information is crucial for accountability!

<https://adpaas.army.mil/>

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Emergency Contact Information



Tennessee Office of Emergency Services Main Office

Phone: (615) 741-0001

3041 Sidco Dr. Nashville, TN 37204

<https://www.tn.gov/tema.html>



TWITTER	FACEBOOK	YOUTUBE
https://twitter.com/tema	https://www.facebook.com/TNDisasterInfo	



FEMA

<https://www.fema.gov/>



<https://www.ready.gov/>

81st Readiness Division (Region 1)

Address: 1160 Brandenburg Station Rd Bldg. 2327
Fort Knox, KY 40121

Family Programs Director (FPD): Brenda Andreotti

502-626-5741

Email: brenda.e.andreotti.civ@mail.mil

Family Programs Coordinator (FPC): Denise Wallace

704-342-5128

Email: joan.d.wallace2i.civ@mail.mil

Family Readiness Support Assistant (FRSA): Peggy Pelfrey

615-354-8264

Email: peggy.l.pelfrey.civ@mail.mil

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www.usar.army.mil/arfp



Double Eagle App

<https://www.usar.army.mil/DoubleEagleApp/>

The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.

Army Reserve Psychological Health Program

Stacey Feig, Team Leader
Army Reserve Staff - Fort Belvoir
Office: 703-806-6905
Cell: 703-254-8246
stacey.a.feig.ctr@mail.mil

The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.

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IMPORTANT CURRENT EMERGENCY INFORMATION



Affected State and County Emergency Management Links

Organization / Program Name	Links
Tennessee Emergency Management Agency	https://www.tn.gov/tema.html

Evacuation Information

Organization / Program Name	Links
Department of Transportation	https://www.tn.gov/tdot.html

Fuel

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Organization	Links
GasBuddy	https://www.gasbuddy.com/GasPrices/Tennessee

Power Outages

Organization	Links
PowerOutage.US	https://poweroutage.us/area/state/tennessee

Closings and Delays

Organization / Program Name	Links
Tennessee Closings and Delays	https://whnt.com/weather-closings/

Weather

Organization / Program Name	Links
National Weather Service	http://www.weather.gov/alerts
National Hurricane Center	https://www.nhc.noaa.gov/
National Oceanic and Atmospheric Administration	https://www.noaa.gov/

State & Local Newspapers and Media Stations

Organization / Program Name	Links
Radio Locator	https://radio-locator.com/

SAFETY TIPS



UPDATE FOR EVENT!!

<https://www.ready.gov/be-informed>

About the Ready Campaign

Ready is a National public service campaign designed to educate and empower the American people to prepare for, respond to and mitigate emergencies, including natural and man-made disasters. The goal of the campaign is to promote preparedness through public involvement. For additional information please visit <https://www.ready.gov/be-informed>

Organization / Program Name	Links and Contact Information	Description
Ready (Make a Plan)	https://www.ready.gov/make-a-plan	Make a family communication plan so everyone can be prepared.
American Red Cross (Safe and Well)	https://safeandwell.communityos.org/cms/index.php	After a disaster, you can let your family and friends know that you're safe. Register yourself as "safe and well" or search to find loved ones.

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National Voluntary Organizations Active in Disaster	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
U-Haul Disaster Relief	https://www.uhaul.com/About/DisasterRelief/	U-Haul has a long-time policy of assisting those in need during natural disasters, such as hurricanes, tornadoes, floods, fires, etc., by offering 30 days of free storage at participating <u>U-Haul self-storage facilities</u> on an as-available basis.

FOOD AND WATER RESOURCES



Organization / Program Name	Links and Contact Information	Description
U.S. Department of Agriculture (Food Assistance for Disaster Relief)	https://www.fns.usda.gov/disaster/disaster-assistance	The Food and Nutrition Service (FNS) coordinates with State, local and voluntary organizations to: Provide food for shelters and other mass feeding sites; Issue Disaster Supplemental Nutrition Assistance Program (D-SNAP) benefits.
FoodPantries.Org	https://www.foodpantries.org/st/	Directory of Food Banks, Soup Kitchens, and non-profit organizations committed to fighting hunger.
Feeding America	http://www.feedingamerica.org/	The Feeding America network is the nation's largest domestic hunger-relief organization.

SHELTERS



Organization / Program Name	Links and Contact Information	Description
American Red Cross	http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter	Find open shelters. If an emergency has forced you to evacuate your home, the Red Cross may be able to help.
FEMA	https://www.arcgis.com/home/webmap/viewer.html?useExisting=1&layers=d000037396514f70a2ba3683e037caee	This web service displays data from the FEMA National Shelter System database.
Homeless Shelter Directory	http://www.homelessshelterdirectory.org/	The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.

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HOUSING RESOURCES



Organization / Program Name	Links and Contact Information	Description
FEMA (Transitional Sheltering Assistance)	https://www.fema.gov/transitional-shelter-assistance	If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels or motels for a limited period of time.
FEMA (Participating Hotels)	http://www.femaevachotels.com/	Search the list participating locations. Room availability changes quickly, please call the hotel to be sure the hotel can accommodate your need.
Department of Housing and Urban Development (HUD)	https://www.hud.gov/info/disasterresources	HUD provides a variety of disaster resources.
Soldier On	http://www.wesoldieron.org/	Soldier On is committed to ending veteran homelessness. Providing homeless veterans with transitional housing and supportive services.
Rent Assistance	http://www.rentassistance.us/	Rent Assistance lists thousands of local agencies and non-profit organizations that can help you pay your rent or find a better rate.
TN housing search.org	http://www.tnhousingresource.org/	Welcome to a housing search engine like no other where it is free to list or search for housing. We offer thousands of detailed, up-to-date listings of apartments and homes for rent throughout Tennessee. Plus, we specialize in helping people with special challenges, from affordability to disabilities to emergency housing.

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FINANCIAL RESOURCES



Organization / Program Name	Links and Contact Information	Description
Army Emergency Relief (AER)	https://www.aerhq.org/	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days AER is the Army's own emergency financial assistance organization and is dedicated to "Helping the Army Take Care of its Own." If you have questions about applying for AER assistance, please contact HQ AER at 1-866-878-6378.
AER Office Locator	https://www.aerhq.org/Office-Locator	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days Find Your Closest AER Location
Disaster Assistance Improvement Program (DAIP)	https://www.disasterassistance.gov/	The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners.
FEMA	https://www.fema.gov/	Helping people before, during, and after disasters.
U.S. Small Business Administration	https://www.sba.gov/offices/disaster/dacsc	The Office of Disaster Assistance's mission is to provide low-interest disaster loans to businesses of all sizes
Need Help Paying Bills	https://www.needhelppayingbills.com/	Find information on programs that offer a number of ways to get help with paying bills.
Federal Employees Education and Assistance Fund (FEEA)	https://feea.org/our-programs/disaster-relief/	FEEA offers disaster relief grants to eligible federal employees when these disasters strike.

MENTAL HEALTH SERVICES



Organization / Program Name	Links and Contact Information	Description
SAMHSA's National Helpline	https://www.samhsa.gov/find-help/national-helpline Phone: 1-800-662-4357	SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service for individuals and families facing mental and/or substance use disorders.

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Army Reserve Psychological Health Program	Stacey Feig, Team Leader Army Reserve Staff - Fort Belvoir Office: 703-806-6905 Cell: 703-254-8246 stacey.a.feig.ctr@mail.mil	The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.
Disaster Distress Helpline	https://www.samhsa.gov/find-help/disaster-distress-helpline Phone: 1-800-985-5990	SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.
TRICARE	https://www.tricare.mil/CoveredServices/Mental	Mental health problems can affect your thoughts, mood and behavior. Learn about TRICARE's mental health coverage.
Veterans Crisis Line	https://www.veteranscrisisline.net/ Phone: 1-800-273-8255	If you or a family member needs help, call a crisis hotline now!
Give An Hour	https://giveanhour.org/	Give an Hour is a national nonprofit organization with a large network of mental health professionals who offer no cost mental health counseling to those in need. info@giveanhour.org
Military OneSource	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and non-medical counseling for many aspects of Military Life. Also provides interpretation/ translation services and document translation.
Crisis Text Line	https://www.crisistextline.org/	Text SIGNS to 741741 for the Crisis Text Line
Mental Health Services	https://www.tn.gov/behavioral-health/mental-health-services.html	The Tennessee Department of Mental Health & Substance Abuse Services is the state's mental health and substance abuse authority. The department is responsible for planning, setting policy and quality standards, system monitoring and evaluation, and advocating for persons of all ages who have mental illness, serious emotional disturbance, or substance abuse disorders. TDMHSAS annually assesses the public's needs for mental health, substance abuse, and recovery service supports.

GENERAL RESOURCES

Civilian Resources		
Organization / Program Name	Links and Contact Information	Description
United Way 211	http://211.org/	2-1-1 is a free and confidential service that helps across the U.S. find the local resources they need. Available 24/7
Aunt Bertha	http://www.auntbertha.com/	Find food, health, housing, job training programs and more, anywhere.
Suntopia.org	https://www.suntopia.org/	List of social service programs for individuals and families in need.

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U.S. Department of Agriculture	http://www.usda.gov/wps/portal/usda/usdahome?navid=disaster-help	Food, Property and Shelter, Food Safety and Food Assistance, Crop and Livestock Loss, Community Recovery Resources.
Federal Deposit Insurance Corporation (FDIC)	https://www.fdic.gov Phone: 877-275-3342	FDIC is an independent agency created by the U.S. Congress to maintain stability and public confidence in the nation's financial system by insuring deposits, examining and supervising financial institutions for safety and soundness and consumer protection, and managing receiverships.
Lawyers.Com	https://www.lawyers.com/legal-info/insurance Phone: 800-526-4902	Legal assistance information/ locate an attorney
Military Resources		
Organization / Program Name	Links and Contact Information	Description
Military One Source (MOS)	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and counseling for many aspects of Military Life.
Veterans of Foreign Wars (VFW) Unmet Needs Program	http://www.vfw.org/UnmetNeeds	Unmet Needs is there to help America's military families who have run into unexpected financial difficulties as a result of deployment or other military-related activity or injury. The program provides financial aid grants of up to \$1,500 to assist with basic life needs in the form of a grant - not a loan - so no repayment is required.
Joint Services Support	https://www.jointservicessupport.org/Default.aspx	Connecting you to valuable resources and programs you need.
Vets 4 Warriors	https://vets4warriors.com/	Our mission is to provide 24/7 confidential, stigma free peer support by veterans to Active Duty, National Guard and Reserve service members, Veterans, Retirees, and their families/caregivers.
National Resource Directory	https://nrd.gov/	National Resource Directory connects wounded, ill & injured service members, Veterans, their families, and caregivers with those who support them.
USA Cares	http://www.usacares.org/	Assisting military families in crisis.
TRICARE	http://www.tricare.mil/contactus/	TRICARE is the health care program for uniformed service members, retirees, and their families around the world.

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Department of Veterans Affairs	https://www.va.gov/	The US Department of Veterans Affairs provides patient care and federal benefits to Veterans and their dependents.
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PET & LIVESTOCK RESOURCES



Organization / Program Name	Links and Contact Information	Description
Ready	https://www.ready.gov/animals	If you are a pet owner, that plan must include your pets. Being prepared can save their lives. If you evacuate your home, DO NOT LEAVE YOUR PETS BEHIND!
Missing Pet Network	http://www.missingpet.net	The MPN gives advice on how to find missing pet / animals.
American Humane	https://www.americanhumane.org/	American Humane is committed to ensuring the safety, welfare and well-being of animals.
Global Animal Foundation	https://www.globalanimal.org/	Our mission is to swiftly get resources on the ground during natural disasters and other emergencies that put animals, from pets to wildlife, in critical peril.
Tennessee Department of Agriculture	https://www.tn.gov/agriculture/departments/ag-advancement/livestock-marketing-resources-rd.html	Assuring that the livestock and poultry sectors remain healthy and productive is one of the top priorities of the Animal Industry Division.

INTERNET/PHONE SERVICE



Organization Name	Links
AT&T	https://www.att.com/
Verizon	https://www.verizonwireless.com/
T-Mobile	https://www.t-mobile.com/
Sprint	https://www.sprint.com/
Straight Talk	https://www.straighttalk.com
Cricket Wireless	https://www.cricketwireless.com/
Spectrum	https://www.spectrum.com
Dish Network	https://www.dish.com/
Direct T.V.	https://www.directv.com/

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TRANSPORTATION INFORMATION



Organization / Program Name	Links and Contact Information	Description
American Public Transportation Association	https://www.apta.com/resources/links/united-states/Pages/TennesseeTransitLinks.aspx	Locate all forms of public transportation in the state of Tennessee.
U.S. Department of Transportation	https://www.transportation.gov/	Serve the United States by ensuring a fast, safe, efficient, accessible and convenient transportation system that meets our vital national interests and enhances the quality of life of the American people, today and into the future.
Flight Aware	https://flightaware.com/live/	Flight Aware is the world's largest flight tracking data company.
Carlson Wagonlit Travel (CWT)	www.carlsonwagonlit.com	CWT is a company managing business travel, meetings and events for companies, governments and non-governmental organizations.
Defense Travel System (DTS)	https://www.defensetravel.dod.mil/site/tac.cfm	Military members and DoD Civilian personnel can book official travel and manage travel expenses.

POSTAL



Organization Name	Link
United States Postal Service (USPS)	https://about.usps.com/news/service-alerts/
Federal Express (FEDEX)	https://www.fedex.com/en-us/service-alerts.html
United Parcel Service (UPS)	https://www.ups.com/us/en/service-alerts.page
DHL (Mail Delivery)	https://www.dhl.com/

REPLACE YOUR LOST DOCUMENTS



Organization Name	Links	Phone	Type of Document
American Express	https://www.americanexpress.com/us/content/help/lost-stolen-card.html	800-327-1267	American Express credit card and billing statements








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Discover	https://www.discover.com/credit-cards/help-center	800-347-2683	Discover credit card and billing statements
MasterCard	https://www.mastercard.us/en-us/consumers/get-support.html	800-627-8372	MasterCard credit card and billing statements
Visa	https://usa.visa.com/support/consumer/lost-stolen-card.html	800-847-2911	Visa credit cards and billing statements
Annual Credit Report.com	https://www.annualcreditreport.com/index.action	877-322-8228	Free credit report
U.S. Citizenship and Immigration Services	https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card	800-375-5283	Green Card
Identity Theft Resource Center	http://www.idtheftcenter.org	888-400-5530	Support victims of identity theft
National Archives Records	https://www.archives.gov/	866-272-6272	Military records
U.S. Department of State	https://travel.state.gov/content/passports/en/passports/lost-stolen.html	877-487-2778	Passports
Social Security Administration	https://www.ssa.gov/ssnumber	800-772-1213	Social Security cards
Internal Revenue Service	https://www.irs.gov/uac/About-Form-4506T	800-829-1040	Federal tax documents and returns
U.S. Treasury Department – Treasury Direct	https://www.treasurydirect.gov/tdhome.htm	844-284-2676	U. S. Savings bonds
Citi Bank	https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login	1-800-200-7056	Government Travel Card
Tennessee Department of Public Health	https://www.tn.gov/health.html	1-800-404-3006	Marriage, Birth and Death Certificates
Division of Motor Vehicles	https://www.dmv.org/tn-tennessee/dmv-office-finder.php		Driver's License, Vehicle Title and Registration
Tennessee Department of Social Services	https://www.tn.gov/humanservices.html	1-866-311-4287	EBT/SNAP Card


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MOBILE APPS



APP Name	Links	Description
EMERGENCY 	iTunes: https://itunes.apple.com/us/app/emergency-by-american-red/id954783878?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.hzd	This all-inclusive app lets you monitor more than 35 different severe weather and emergency alerts, to help keep you and your loved ones safe
Double Eagle App 	Apple App Store: https://apps.apple.com/us/app/u-s-army-reserve/id1459987204 Google: https://play.google.com/store/apps/details?id=com.flipsidegroup.army	The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.
Hero Care by American Red Cross 	iTunes: https://itunes.apple.com/us/app/hero-care-by-american-red/id1120615435?ls=1&mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.saf	Hero Care by the American Red Cross is a complete solution for members of the military, veterans, and their families to prepare for, cope with and respond to the challenges of military service.
First Aid 	iTunes: https://itunes.apple.com/US/app/first-aid-by-american-red-cross/id529160691?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.fa	Get instant access to information on handling the most common first aid emergencies.
Disaster Alert 	iTunes: https://itunes.apple.com/us/app/disaster-alert-pdc-world-hazards/id381289235?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.pfa	Provides mobile access to multi-hazard monitoring of and early warning for "Active Hazards" around the globe. Additional information and reports about hazards can be viewed and shared.
SirenGPS 	iTunes: https://itunes.apple.com/us/app/sirengps-mobile/id771924564?mt=8 Google: https://play.google.com/store/apps/details?id=com.sirengps.mobile	SirenGPS connects everyone in a community to first responders and allows first responders to communicate with each other, all on a single platform. It allows first responders to determine the precise location of 911 callers.
SAMHSA 	iTunes: https://itunes.apple.com/us/app/samhsa-disaster-response-app/id787518271?mt=8	SAMHSA Behavioral Health Disaster Response App is designed for behavioral health professionals and provides access to evidenced-based mental health and substance use information, tools, and resources for use in the field

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<p>FEMA</p> 	<p>iTunes: https://itunes.apple.com/us/app/fema/id474807486?mt=8 Google: https://play.google.com/store/apps/details?id=gov.fema.mobile.android&hl=en</p>	<p>Receive alerts from the National Weather Service for up to five locations. Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist. Locate Open shelters and were to talk to FEMA in person (or on the phone).</p>
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IF YOU WOULD LIKE TO VOLUNTEER OR MAKE A DONATION

Please see links below on ways you can **volunteer** or **make a donation** to support your local area.



Organization / Program Name	Links and Contact Information	Description
National VOAD	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
Habitat for Humanity	https://www.habitat.org/	Habitat for Humanity is a nonprofit organization that helps families build and improve places to call home.
American Red Cross	https://www.redcross.org/	Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world.
Volunteer East Tennessee	https://www.volunteere tn.org/?layoutViewMode=tablet	Ready. Set. Get Involved in your Community.
Volunteer Tennessee	https://www.tn.gov/volunteer-tennessee.html	The mission of Volunteer Tennessee is to encourage volunteerism and community service.

FEMA FACT SHEETS



Fact Sheet	Links	Description
Crisis Counseling Assistance and Training Program	https://www.fema.gov/media-library/assets/documents/24411	The CCP supports short-term interventions that involve the counseling goals of assisting disaster survivors.
Disaster Legal Services Fact Sheet	https://www.fema.gov/media-library/assets/documents/24413	The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.
Disaster Unemployment Assistance	https://www.fema.gov/media-library/assets/documents/24418	The purpose of Disaster Unemployment Assistance (DUA) is to provide unemployment benefits and re-employment services to individuals who have become unemployed as a result of a major disaster and who are not eligible for regular State unemployment insurance.

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Emergency Food and Shelter National Board Program	https://www.fema.gov/media-library/assets/documents/24422	Describes the Emergency Food and Shelter National Board Program.
Funeral Assistance Fact Sheet	https://www.fema.gov/media-library/assets/documents/24431	This fact sheet describes the eligible costs associated with FEMA Funeral Assistance under the Individuals and Households Program (IHP).
Assistance to Individuals and Households- Individuals and Households Program (IHP)	https://www.fema.gov/media-library/assets/documents/24945	The Individuals and Households Program (IHP) provides financial help or direct services to those who have necessary expenses and serious needs if they are unable to meet the needs through other means.
Disaster Case Management Guidance	https://www.fema.gov/public-assistance-policy-and-guidance	Final guidance document for Regional, State, Tribal, and local partners for developing a grant and implementing and administering disaster case management.
National Emergency Family Registry and Locator System	https://www.fema.gov/media-library/assets/documents/94763	The FEMA National Emergency Family Registry and Locator System (NEFRLS) may be activated following a Presidentially declared disaster at the request of an affected State to help reunite families that have become separated as a result of the disaster.
Generator Reimbursement – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94768	Under the Other Needs Assistance provision of the Federal Emergency Management Agency's (FEMA) Individuals and Households Program, and in conjunction with the State or Tribe, eligible applicants may be reimbursed for the purchase or rental of a generator required for medical purposes.
Manufactured Housing Units (MHUs) – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94778	FEMA may provide direct assistance to eligible disaster survivors through either the Multi-family Lease & Repair Program, in which FEMA contracts with the property owner or landlord to repair multi-family rental units for use as temporary housing, or by providing Manufactured Housing Units (MHUs).
Cora Brown Fund	https://www.fema.gov/media-library/assets/documents/117769	The purpose of the Cora Brown Fund is to help provide for disaster-related needs that have not or will not be met by governmental agencies or any other organization, which has programs to address such needs.
Disaster Survivor Assistance	https://www.fema.gov/media-library/assets/documents/117811	The DSA mission is to build and sustain an expeditionary cadre that can establish a timely presence primarily focused on addressing the needs of disproportionately impacted populations and disaster survivors.

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Child Care Assistance	https://www.fema.gov/media-library/assets/documents/133703	The Sandy Recovery Improvement Act of 2013 provides FEMA the specific authority to award Child Care Assistance through the Other Needs Assistance (ONA) provision of the Individuals and Households Program (IHP), to assist disaster survivors who have a disaster-caused financial burden for child care.
Disaster Recovery Centers	https://www.fema.gov/media-library/assets/documents/133708	A Disaster Recovery Center (DRC) is a fixed or mobile provisional facility set up by FEMA that provides a central location near disaster impacted areas where Federal, State, Tribal, and non-government organizations have recovery information, assistance, and services to disaster survivors.
Group Flood Insurance Policy	https://www.fema.gov/media-library/assets/documents/133710	As part of the effort to reduce future expenses from floods, FEMA directly purchases Group Flood Insurance Policy (GFIP) certificates on behalf of applicants who are required to obtain and maintain flood insurance.
Mass Care/Emergency Services Reunification Service	https://www.fema.gov/media-library/assets/documents/133732	FEMA has the statutory requirement to facilitate the reunification of unaccompanied minors with their custodial parents/legal guardians, as well as the voluntary reunification of adults with their families, during declared emergencies or major disasters.
Assistance for Active Military and Civilian Personnel	https://www.fema.gov/media-library/assets/documents/133742	FEMA may provide assistance to active military and civilian personnel if it is not duplicated with assistance offered by the Department of Defense or other available resources.
Individual Assistance Program	https://www.fema.gov/media-library/assets/documents/133744	The Individual Assistance mission ensure disaster survivors have timely access to a full range of authorized programs and services to maximize recovery, through partnered coordination of local, state, territorial, and Indian Tribal governments, as well as other Federal Agencies, nongovernmental organizations and the private sector.